



INFORMATION REDACTED
PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C.
552(B)(6)

Customer Pay Invoice
\$0.00

RO# : [REDACTED] Tag# : [REDACTED]

1385 S Danville Dr Abilene TX 79605 www.lawrencehallofabilenetx.com

Check-in: Fri Nov 7, 2025 | 9:55 AM
Ready for Pickup: Thu Dec 18, 2025 | 3:47 PM

Customer



Billing-Customer

Same as Customer

Vehicle

2021 GMC Yukon XL



114,324 Mi In / 114,335 Mi
Out

In Service Date:
10/04/2021

Service Advisor

Wendy Ainsley

974

+1 - (325) 695 - 8800

1. 4067490, MISC SERVICE ENGINE SOON LIGHT IS ON. CHECK FOR CODES AND REPORT. P0305. , P0300, customer states vehicle was making a knocking noise Cylinder Head Removal - To address a misfire caused by a collapsed exhaust lifter on cylinder 5, the cylinder head needs to be removed to access the lifters and cam. This service can help restore proper engine performance by resolving the issue with the affected lifter.

Warranty Pay

\$0.00

Job added by Wendy Ainsley on Fri Nov 7, 2025 | 9:55 AM

1. VERIFIED THE CUSTOMER'S CONCERN OF KNOCKING NOISE FROM ENGINE. ROAD TESTED THE VEHICLE TECHNICIAN FOUND KNOCKING NOISE IS HEARD FROM ENGINE. ACCESSED THE DIAGNOSTIC PORT AND PERFORMED A SCAN TO FIND CURRENT CODE(S) P0300 AND P0305. SCAN TESTED VEHICLE AND FOUND CYLINDER 5 WAS A DEAD MISFIRE, REMOVED THE BANK 1 VALVE COVER AND INSPECTED THE VALVETRAIN WHILE THE ENGINE WAS RUNNING AND FOUND THE CYLINDER 5 EXHAUST ROCKER ARM WAS NOT MOVING. REMOVED THE INTAKE, INTAKE MANIFOLD, CAT AND THE EXHAUST MANIFOLD FOR FURTHER DIAGNOSTIC INSPECTION. ALSO REMOVED THE FUEL PIPES, ROCKER ARMS, PUSHRODS AND CYLINDER HEAD FOR FURTHER DIAGNOSTIC INSPECTION. ALSO REMOVED THE LIFTER GUIDES FOR FURTHER DIAGNOSTIC INSPECTION. FURTHER EXAMINATION FOUND THE ENGINE ASSEMBLY HAS A DAMAGED CAMSHAFT CAUSED BY A PITTED LIFTER, BUT GM IS REPLACING THE ENGINE FOR CUSTOMER SATISFACTION APPROVED BY DSM AND SERVICE MANAGER.

Op.1 4067490 -4067490

Labor: \$0.00

Technician

ALEX RYAN - 1524

1. 6 HR TEARDOWN OLH. EVACUATED THE AIR CONDITIONING SYSTEM REMOVING ALL THE REFRIGERANT .87 KG OF REFRIGERANT RECOVERED OF R1234YF. REMOVED - EXHAUST MANIFOLDS, FRONT FASCIA, FRONT FASCIA SUPPORT, CROSS BAR, RADIATOR/ CONDENSER AND ALTERNATOR. REMOVED - WATER PUMP, AC COMPRESSOR, IDLER PULLEY, BALANCER, BELL HOUSING BOLTS AND TORQUE CONVERTER BOLTS. ACCESSED, REMOVED AND REPLACED THE ENGINE ASSEMBLY WITH ALL OTHER RELATED SEALS GASKETS AND NON-REUSABLE HARDWARE AND REINSTALLED ALL COMPONENTS REMOVED FOR REPAIRS IN THE REVERSE ORDER OF REMOVAL WITH ORIGINAL ENGINE SERIAL NUMBER OF [REDACTED] AND WITH REPLACEMENT ENGINE SERIAL NUMBER OF [REDACTED] OR NUMBER [REDACTED] VACUUM FILLED THE COOLING SYSTEM. CHANGED THE OIL AND OIL FILTER USING 8 QUARTS OF 0W20 WEIGHT. CHANGED OIL CAP BACK TO 0W20. EVACUATED, PULLED SYSTEM INTO A VACUUM, AND RECHARGED THE AIR CONDITIONING SYSTEM ADDING 1.0 KILOGRAMS OF R1234YF. CHECKED AND TOPPED OFF ALL FLUIDS LEVELS. CLEARED ALL DIAGNOSTIC TROUBLE CODES. ROAD TESTED THE VEHICLE TO VERIFY REPAIRS. THE SYSTEM IS NOW OPERATING NORMALLY AT THIS TIME. 18.5 1.0D 1.2A 6.00LH



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Op.1 4067490 -4067490

Labor: \$0.00

Parts

\$0.00

12713785 - CAP 1

19420611 - REMANUFACTURED ENGINE 1

12626354 (S) - GASKET 8 **SOR**

12657093 (S) - GASKET 2

11546600 - BOLT 10

15035747 (S) - SEAL 1

15077362 (S) - SEAL 1

12679463 (S) - PIPE 1

12703668 (S) - PIPE 1

19432442 (S) - SEAL KIT 2 **SOR**

23129010 (S) - GASKET 1 **SOR**

19420060 - DEXOS 0W20 1

12735811 - PF63 FILTER 1

12346290 - COOLANT 1

12682391 (S) - GASKET 2 **SOR**

85575818 (S, W) - RADIATOR 1 **SOR**

12679867 (S) - GASKET 1

Op.2 MISC -MISCELLANEOUS

Labor: \$0.00

Technician

ALEX RYAN - 1524

Fees

\$0.00

FREIGHT - FREIGHT - \$0.00



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Sublet

\$0.00

Sublet Labor - \$0.00

Sublet Parts - \$0.00

2. MPVI PERFORM CERTIFIED MULTI-POINT VEHICLE
INSPECTION

Customer Pay

\$0.00

Job added by Wendy Ainsley on Fri Nov 7, 2025 | 9:55 AM

1. COMPLETED BY TECH

Op.1 MPVI -PERFORM CERTIFIED MULTI-POINT VEHICLE INSPECTION

Labor: \$0.00

Technician

ALEX RYAN - 1524

1. COMPLETED BY TECH

3. LOANER LOANER VEHICLE

Customer Pay

\$0.00

Tags: Add-on

Job added by Wendy Ainsley on Wed Dec 17, 2025 | 3:47 PM

1. LOANER VEHICLE

Op.1 LOANER -LOANER VEHICLE

Labor: \$0.00

Technician

HOUSE TECH - 9999

1. LOANER VEHICLE



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Customer

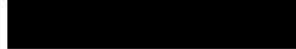


Billing-Customer

Same as Customer

Vehicle

2021 GMC Yukon XL



Service Advisor

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Labor	\$0.00
Parts	\$0.00
Sublet	\$0.00
Sublet Labor	\$0.00
Sublet Parts	\$0.00
Fees	\$0.00
Discounts	\$0.00
Tax	\$0.00
Deductible	\$0.00
Insurance/Warranty	\$0.00

Original Estimate

Fri Nov 7, 2025 | 9:55 AM

\$214.50

Invoice Total

\$0.00

Original Estimate
(Parts & Labor)

Total Additional Cost
Authorized

Approved By

Date & Time

Authorization Obtained By

\$

\$

Revised Estimate \$ \$

- ☐ Telephone
- ☐ Text
- ☐ Fax (See Attached)
- ☐ E-mail (See Attached)

- ☐ Telephone
- ☐ Text
- ☐ Fax (See Attached)
- ☐ E-mail (See Attached)

Recommendation Approval Details

Wendy Ainsley approved recommendations on behalf of derek morrow.



\$0.00

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Recommendation Approval Details

Mode Of Communication

Text

Approver Phone Number



Previous Estimate

\$214.50

Revised Estimate

\$1,092.50

Date and Time

Thu Nov 13, 2025 at 12:55 PM

Note

approved

Any warranties on the product sold hereby are those made by the manufacturer. The seller, Lawrence Hall Chevrolet Cadillac Buick GMC, hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and Lawrence Hall Chevrolet Cadillac Buick GMC neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you.

Customer Signature

Service Advisor Signature

Invoice Date

Thu Dec 18, 2025 | 3:47 PM

X

Customer Signature

Date