

DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JAN22 DE			18:00 10NOV25			CASH	05DEC25

R.O. OPENED	READY	OPTIONS: DLR:53438
06:44 10NOV25	15:14 05DEC25	

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
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A CUSTOMER STATES THE VEHICLE SHUT OFF WHILE DRIVING. CUSTOMER STATES THAT THE VEHICLE WILL NOT TURN BACK ON AFTER ATTEMPTING TO START AGAIN. ADVISOR VERIFIED CUSTOMER CONCERN, NOTING THE VEHICLE WILL NOT START BUT ALL THE ELECTRICAL COMPONENTS TURN ON. CUSTOMER HAS SPECIAL COVERAGE FOR ENGINE FAILURE (SPECIAL COVERAGE: N252494003) AND THE VEHICLE IS UNDER POWERTRAIN WARRANTY. CHECK AND ADVISE.

CAUSE: Performed diag. & found that the engine is locked up, took an oil sample & had lots of metal in oil, Performed ST to remove the oil pan to loosen bottom end rod & main bolts to allow engine to be rotated for converter bolts to be removed.

None CUSTOMER STATES THE VEHICLE SHUT OFF WHILE DRIVING. CUSTOMER STATES THAT THE VEHICLE WILL NOT TURN BACK ON AFTER ATTEMPTING TO START AGAIN. ADVISOR VERIFIED CUSTOMER CONCERN, NOTING THE VEHICLE WILL NOT START BUT ALL THE ELECTRICAL COMPONENTS TURN ON. CUSTOMER HAS SPECIAL COVERAGE FOR ENGINE FAILURE (SPECIAL COVERAGE: N252494003) AND THE VEHICLE IS UNDER POWERTRAIN WARRANTY. CHECK AND ADVISE.

85371	W	(N/C)
1 12740076	0000CT ENGINE	(N/C)
1 12669858	1066CT (S)BELT	(N/C)
1 12658178	1066CT (S)BELT KIT	(N/C)
1 13579648	9222BOPCKT (S)SEAL	(N/C)
1 13579649	9190BOPCKT (S)SEAL	(N/C)
1 11549180	0002CT (S)BOLT	(N/C)
2 22988272	1540CT (S)RETAINER	(N/C)
1 15035747	3611CT (S)SEAL	(N/C)
1 15077362	3611CT (S)SEAL	(N/C)
8 12626354	3270CT (S)GASKET	(N/C)
2 12682391	1079CT (S)GASKET	(N/C)

PLEASE SEE OTHER SIDE FOR OUR WARRANTY DISCLAIMER AND ADDITIONAL TERMS AND CONDITIONS	DESCRIPTION	TOTALS
Service Charge The Service Charge defrays Dealer's overhead costs, including, but not limited to, shop supplies, employee safety measures and training, and waste disposal and handling. The Service Charge may include Dealer profit. Not all transactions will cause Dealer to incur all of the costs defrayed by the Service Charge. The Service Charge is not a government-required fee. ARBITRATION REQUIRED BY THIS AGREEMENT The parties agree that instead of litigation in a court, any dispute, controversy, or claim arising out of or relating to the parts provided, service or repair of the subject motor vehicle or to this document or to any other document or agreement between the parties relating to the subject motor vehicle shall be settled by binding arbitration administered by the American Arbitration Association under its Commercial Arbitration Rules. Arbitration will be held in the state the dealership resides. Each party will pay its own costs. Any judgement rendered by the arbitrator may be entered in any court having jurisdiction. Customer agrees that this Agreement includes all of the terms and conditions on the front and back side hereof, that this Agreement cancels and supersedes any prior agreement including oral agreements, and as of the date below comprises the entire agreement between Customer and Dealer relating to these repairs or other matters referred to on the front or back side of this document.	LABOR AMOUNT	
	PARTS AMOUNT	
	GAS, OIL, LUBE	
	SUBLET AMOUNT	
	MISC. CHARGES	
	TOTAL CHARGES	
	LESS INSURANCE	
	SALES TAX	
	PLEASE PAY THIS AMOUNT	
X _____ Signature		

Customer hereby:

1. agrees to remove **all** personal property from the Vehicle, agrees Dealer isn't obligated to inspect the Vehicle for personal property, and releases Dealer from any liability or obligation with respect to personal property left in the vehicle;
2. waives the right to receive a written estimate;
3. waives the right to request replacement parts, parts inspections or parts returns;
4. agrees to pay Dealer for diagnostic time, whether or not repairs are performed and to pay a charge for reassembly on declined repairs, inspection teardowns and estimates;
5. authorizes the repairs to be done along with the necessary material and hereby grants Dealer permission to operate the Vehicle on public thoroughfares for tests or inspections;
6. agrees that Dealer shall not be responsible for unavailable or delayed goods or services;
7. agrees that in addition to any mechanic's lien, an express lien and security interest is hereby granted in and on the individual vehicle to secure payment for goods and services provided by dealer or any other amounts owed to dealer; Any expenses incurred during processing a Lien Sale, including reasonable attorney's fee, which may be necessarily incurred, will also be paid by the customer;
8. authorizes the retrieval of on-board data as needed to facilitate vehicle repair, as well as the sharing of that data with the vehicle manufacturer for diagnostic and research purposes.
9. agrees that notice shall be deemed to be given in any manner resulting in actual notice being received or upon deposit in the USPS prepaid mail, of written notification to that effect, to the address of customer listed on reverse side;
10. agrees and represents that Customer is the registered owner of the vehicle; that Dealer is authorized to accept and rely upon authorizations for additional repair from any person authorized by Customer and to deliver the Vehicle and any of its contents to any person identified on the front side of this document as an authorized person for these purposes and specifically authorizes any member of customer's household and any person presenting this receipt as additional authorized persons for these purposes;
11. agrees that items noted on this document as covered by warranty are subject to a later determination of applicable warranty coverage and may be withdrawn from warranty coverage under the manufacturer's warranty policies. It should be customer's authorization of such additional work which includes both warranty and non-warranty work: in the event a disassembly estimate is involved, agrees that a potential exists that the vehicle cannot be put back in the same condition as originally presented to Dealer.
12. all parts returned must be accompanied by this invoice and will be subject to a 15% handling charge. No electrical parts or special order parts are returnable. No returns after 14 days.

NO WARRANTIES ANY WARRANTIES BY THE MANUFACTURER OR SUPPLIER OF A GOOD PROVIDED BY DEALER ARE THEIRS, NOT DEALER'S. ONLY SUCH MANUFACTURER OR SUPPLIER SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. DEALER NEITHER ASSUMES NOR AUTHORIZES ANY PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF ANY GOOD OR ANY SERVICE. DEALER MAKES NO WARRANTIES, EXPRESS OR IMPLIED, AND HEREBY DISCLAIMS ALL WARRANTIES, INCLUDING WITHOUT LIMITATION WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT WILL DEALER BE LIABLE FOR ANY CONSEQUENTIAL DAMAGES, LOSS OF USE, LOSS OF TIME, LOSS OF PROFITS OR INCOME OR INCIDENTAL DAMAGES.

If any of the parts listed above contain the code "OEM-REM", then such part has been refurbished or remanufactured. Remanufactured parts meet manufacturer-approved service part requirements and are made from previously used components in a process that involves disassembly, inspection, cleaning, update of software and replacement of parts as appropriate, testing and reassembly. Refurbished parts meet manufacturer-approved service part requirements and are previously used parts that are inspected, cleaned, tested and repackaged.

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By leaving your car for servicing or repair, you are expressly consenting to the installation of either new, remanufactured, refurbished or aftermarket third party parts at the discretion of the servicer.

All repairs are considered satisfactory unless Customer advises Dealer in writing within ten (10) days from delivery of the Vehicle to Customer.

DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JAN22 DE			18:00 10NOV25			CASH	05DEC25

R.O. OPENED READY OPTIONS: DLR:53438

06:44 10NOV25 15:14 05DEC25

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
2	85639955	4128CT	(S) SEAL				(N/C)
8	11548998	0002CT	(S) BOLT				(N/C)
10	11546600	3275BPCKT	BOLT				(N/C)
2	12657093	3270CKT	(S) GASKET				(N/C)
1	12679463	3163CT	(S) PIPE				(N/C)
1	12703668	3163CT	(S) PIPE				(N/C)
2	12726902	3331CT	(S) SEAL KIT				(N/C)
1	19432442	3331CKT	(S) SEAL KIT				(N/C)
1	12679867	3901CT	(S) GASKET				(N/C)
1	24504031	1516BOPCKT	(S) SEAL				(N/C)
8	88865700B	8.800BOPCKT	0W20 DEXOS OIL				(N/C)
2	12346290	8800BOPCKT	COOLANT				(N/C)
1	85724972	1540CT	(S) HOSE				(N/C)
1	85575814	1219CT	W- (S) RADIATOR				(N/C)
1	85015807	2483CT	(S) BLOCK				(N/C)
1	85773931	2343CT	(S) STRAP				(N/C)
1	12732343	2041CT	(S) STARTER				(N/C)
8	19432866	8800BOPCKT	OIL				(N/C)
1	12737081	1836BOPCKT	(S) FILTER				(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

Performed diag. & found that the engine is locked up, took an oil sample & had lots of metal in oil, Performed ST to remove the oil pan to loosen bottom end rod & main bolts to allow engine to be rotated for converter bolts to be removed.

Performed diag. & found that the engine is locked up, took an oil sample & had lots of metal in oil, Performed ST to remove the oil pan to loosen bottom end rod & main bolts to allow engine to be rotated for converter bolts to be removed. After engine removal ran ST for oil cooler line replacement due to the metal in oiling system. Installed new engine asm. & ran ST for radiator replacement due to metal in cooler system. Engine and all parts installed & all fluid levels topped off. Found that engine would not start or turn over running ST for diag. & parts repair/replacement. Diag. the upper battery fuse panel blown to the starter circuit. Replaced the battery fuse box. After

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	SUBLET AMOUNT	
	MISC. CHARGES	
	TOTAL CHARGES	
	LESS INSURANCE	
	SALES TAX	
	PLEASE PAY THIS AMOUNT	

X

Signature

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7. agrees that in addition to any mechanic's lien, an express lien and security interest is hereby granted in and on the individual vehicle to secure payment for goods and services provided by dealer or any other amounts owed to dealer; Any expenses incurred during processing a Lien Sale, including reasonable attorney's fee, which may be necessarily incurred, will also be paid by the customer;
8. authorizes the retrieval of on-board data as needed to facilitate vehicle repair, as well as the sharing of that data with the vehicle manufacturer for diagnostic and research purposes.
9. agrees that notice shall be deemed to be given in any manner resulting in actual notice being received or upon deposit in the USPS prepaid mail, of written notification to that effect, to the address of customer listed on reverse side;
10. agrees and represents that Customer is the registered owner of the vehicle; that Dealer is authorized to accept and rely upon authorizations for additional repair from any person authorized by Customer and to deliver the Vehicle and any of its contents to any person identified on the front side of this document as an authorized person for these purposes and specifically authorizes any member of customer's household and any person presenting this receipt as additional authorized persons for these purposes;
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replacement found the that the engine would start but the starter was very sluggish to turn over. ST for starter replacement. Replaced the started & retested.
old engine #N1222213mfyx0060
new engine #N1252914N44X0271
labor op 9900927 =18.6 + A/C R1234YF 1.2 + 1.0 diag.= 20.8 plus ST
add ons. Technician logged 3.6 hours of ST to remove oil pan and loosen bottom end of engine. .2 hours of ST ran for oil cooler line replacement. .5 hours of ST for radiator replacement. 1.5 hours of ST ran for diagnosis into starting issue and replacement of fusebox/starter. 5.8 hours of ST total. 26.6 hours total

B MULTIPOINT INSPECTION

MPVI MULTIPOINT INSPECTION

85371 ISP

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: (N/C) 0.00

MULTI POINT INSPECTION COMPLETED

ESTIMATE: 0.00 10NOV25 06:44 SA: 85780

CONTACT:

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		PARTS AMOUNT	0.00
		GAS, OIL, LUBE	0.00
		SUBLET AMOUNT	0.00
		MISC. CHARGES	0.00
		TOTAL CHARGES	0.00
		LESS INSURANCE	0.00
		SALES TAX	0.00
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X

Signature

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