

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)



General Motors - Policy Evaluation Tool

Date: [REDACTED]

Customer Information



Vehicle/Coverage Information

VIN: [REDACTED] Make: GMC
Component Warranty Coverage: Powertrain Coverage

Time

Component's Warranty End Date: [REDACTED]
Job Card Date: [REDACTED]
Days Out Of Wa [REDACTED]

Mileage

Component's Warranty End Mileage (Miles):
60,016
Current Mileage: 64,900
Miles Out Of Warranty: 4,884

Additional Comments:

Repair

Total Repair Cost At Warranty Rates: \$5,315.21
Job Card / Repair Order: 39002
Repair Group: Engine Propulsion

Important: This Policy Evaluation Tool is for GM Dealer and General Motors use ONLY

Recommended GM Participation Amount: \$3,189.13
Balance (Warranty Rate Total less GM Participation Amount): \$2,126.08 / 40%
Adjusted Balance (at Warranty Rates)*:

*Every customer situation must be evaluated on a case-by-case basis. If you are seeking to adjust the calculated balance by more than your dealer empowerment allows, GM Pre-Approval must be obtained via the Dealer Aftersales Empowerment portal.

IMPORTANT: Enter the calculated balance (or adjusted balance, if applicable) in the Customer/Service Agent Participation field of the warranty claim.

Please note, the amount entered as "customer/service agent participation" on the transaction will differ from the actual customer/dealer amounts paid on the customer repair order if dealer is charging the customer in excess of warranty rates. See Bulletin 11-00-89-005 for details.

Dealers must print this document and attach it to the physical repair order and retain in vehicle history file. A copy must be attached to the submitted Policy transaction.