

Thornhill **GM SUPERSTORE**
 US Rt. 119 at Trace Fork Road - PO Box 4454
 Chapmanville, WV 25508
 Phone: (304) 855-1400 Fax: (304) 855-1413

SERVICE DEPARTMENT HOURS
 8:00 a.m. to 6:00 p.m.
 Mon, Tue, Wed, and Fri
 8:00 a.m. to 7:00 p.m. Thurs

R/O Open Date	R/O Number
12/10/25	6095220/1
R/O Close Date	Status
12/10/25	Pre-Invoice
Mileage In	Mileage Out
57160	57160

[Redacted]		Work Phone	[Redacted]
[Redacted]		Home Phone	[Redacted]
Year	Make	Model	Body
2023	GMC	SIERRA 1500	4WD CREW CAB 147"
			Delivery Date
			In-Service Date
			Color
			License Number

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
<p>#1 - 3100: TRANSMISSION C/S HEARING A WHINING NOISE ROUGH SHIFTING.WHEN PULLING OUT HESITATES AND THEN SHIFTS HARD Caused by VERIFIED THE CUSTOMER'S CONCERN OF HARSH SHIFT. CHECKED TRANSMISSION FLUID LEVEL AND CONDITION TO FIND THE TRANSMISSION FLUID LEVEL IS FULL AND CLEAN. FURTHER EXAMINATION FOUND THE AUTOMATIC TRANSMISSION ASSEMBLY IS SHIFTING POORLY. Tech: MATTHEW O ARTHUR (685) 548287875 PERFORMED TRANSMISSION ADAPTIVE RESET AND TRANSMISSION FAST LEARN. CLEARED ALL DIAGNOSTIC TROUBLE CODES AND VERIFIED CODES DID NOT RETURN. PERFORMED FAST LEARN PROCEDURE. FINAL CLEANING AND DEGREASING. THE SYSTEM IS NOW OPERATING NORMALLY AT THIS TIME.</p>	Warrant
<p>#2 - 3600: ELECTRICAL/WIRING C/S SERVICE ASSIST SYSTEM MESSAGE ON DASH. Tech: JUSTIN MCCLOUD (615) 068207565 CODES -C0521 -54&56 FOUND IMAGE PROCESSING SYSTEM MODULE 1 AND 2 SHOWING A CALIBRATION ISSUE, PERFORMED MODULE RELEARN AND CALIBRATION AND ALL CODES WENT TO PASSED. NO CODES ON AT THIS TIME. Sub Total: 100.00</p>	

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

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LABOR
PARTS
DEDUCTIBLE
SUBLET
SHOP SUPPLIES
HAZARDOUS MATERIALS
SALES TAX OR TAX I.D.
SPECIAL ORDER DEPOSIT
DISCOUNTS
TOTAL DUE

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.