

VEHICLE SERVICE CONTRACT WITH ROADSIDE ASSISTANCE



US Rt. 119 at Trace Fork Road - PO Box 4454
Chapmanville, WV 25508
Phone: (304) 855-1400 Fax: (304) 855-1413



SERVICE DEPARTMENT HOURS
8:00 a.m. to 6:00 p.m.
Mon. Tue. Wed. and Fri.
8:00 a.m. to 7:00 p.m. Thurs.

R/O Open Date	12/10/25	Status	Pre-Invoice
R/O Close Date	12/10/25	Mileage In	57160
Mileage Out	57160	Service Advisor / Tag #	JACLYN COLLINS
Vehicle Classification Number			

Work Phone

Home Phone

Delivery Date

In-Service

Body

Color

License Number

Year	Make	Model	Body
2023	GMC	SIERRA 1500	4WD CREW CAB 147"

DESCRIPTION OF SERVICE AND PARTS

Cell: [REDACTED]

#1 - 3100: TRANSMISSION
C/S HEARING A WHINING NOISE ROUGH SHIFTING WHEN
PULLING OUT HESITATES AND THEN SHIFTS HARD
Caused by
VERIFIED THE CUSTOMER'S CONCERN OF HARSH SHIFT.
CHECKED TRANSMISSION FLUID LEVEL AND CONDITION TO
FIND THE TRANSMISSION FLUID LEVEL IS FULL AND
CLEAN. FURTHER EXAMINATION FOUND THE AUTOMATIC
TRANSMISSION ASSEMBLY IS SHIFTING POORLY.
Tech: MATTHEW O ARTHUR (685) 548287875
PERFORMED TRANSMISSION ADAPTIVE RESET AND
TRANSMISSION FAST LEARN. CLEARED ALL DIAGNOSTIC
TROUBLE CODES AND VERIFIED CODES DID NOT RETURN.
PERFORMED FAST LEARN PROCEDURE. FINAL CLEANING
AND DEGREASING. THE SYSTEM IS NOW OPERATING
NORMALLY AT THIS TIME.

Warranty

#2 - 3600: ELECTRICAL/WIRING
C/S SERVICE ASSIST SYSTEM MESSAGE ON DASH.
Tech: JUSTIN MCCLOUD (615) 068207565
CODES -C0521 -54&56 FOUND IMAGE PROCESSING SYSTEM
MODULE 1 AND 2 SHOWING A CALIBRATION ISSUE,
PERFORMED MODULE RELEARN AND CALIBRATION AND ALL
CODES WENT TO PASSED. NO CODES ON AT THIS TIME.
Sub Total: 100.00

100.00

INFORMATION REDACTED
PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C.

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

DISCLAIMER OF WARRANTIES: Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

LABOR

PARTS 552(B)(6)

DEDUCTIBLE

SUBLET

SHOP SUPPLIES

HAZARDOUS MATERIALS

SALES TAX OR TAX ID.

SPECIAL ORDER DEPOSIT

DISCOUNTS

TOTAL DUE

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.