

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Thornhill

SUPERSTORE

US Rt. 119 at Trace Fork Road - PO Box 4454
Chapmanville, WV 25508
Phone: (304) 855-1400 Fax: (304) 855-1413

SERVICE DEPARTMENT HOURS
8:00 a.m. to 6:00 p.m.
Mon, Tue, Wed, and Fri
8:00 a.m. to 7:00 p.m. Thurs

R/O Open Date	12/10/25	R/O
R/O Close Date	12/10/25	Pre
Mileage In	57160	5
Service Advisor / Tech	JACLYN COLLINS	
Vehicle Identification		
Delivery Date		

WILLIAMSON, WV

Work Phone

Home Phone

Year	Make	Model	Body	Color
2023	GMC	SIERRA 1500	4WD CREW CAB 147"	

DESCRIPTION OF SERVICE AND PARTS

Cell: [REDACTED]

#1 - 3100: TRANSMISSION

C/S HEARING A WHINING NOISE ROUGH SHIFTING. WHEN PULLING OUT HESITATES AND THEN SHIFTS HARD

Caused by

VERIFIED THE CUSTOMER'S CONCERN OF HARSH SHIFT. CHECKED TRANSMISSION FLUID LEVEL AND CONDITION TO FIND THE TRANSMISSION FLUID LEVEL IS FULL AND CLEAN. FURTHER EXAMINATION FOUND THE AUTOMATIC TRANSMISSION ASSEMBLY IS SHIFTING POORLY.

Tech: MATTHEW O ARTHUR (685) 548287875
PERFORMED TRANSMISSION ADAPTIVE RESET AND TRANSMISSION FAST LEARN. CLEARED ALL DIAGNOSTIC TROUBLE CODES AND VERIFIED CODES DID NOT RETURN. PERFORMED FAST LEARN PROCEDURE. FINAL CLEANING AND DEGREASING. THE SYSTEM IS NOW OPERATING NORMALLY AT THIS TIME.

#2 - 3600: ELECTRICAL/WIRING

C/S SERVICE ASSIST SYSTEM MESSAGE ON DASH.

Tech: JUSTIN MCCLOUD (615) 068207565
CODES -C0521 -54&56 FOUND IMAGE PROCESSING SYSTEM MODULE 1 AND 2 SHOWING A CALIBRATION ISSUE, PERFORMED MODULE RELEARN AND CALIBRATION AND ALL CODES WENT TO PASSED. NO CODES ON AT THIS TIME.

Sub Total: 100.00

RMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not possible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in shipments by the supplier or transporter. I hereby grant you or your employees permission to use the vehicle herein described on streets, highways, or elsewhere for the purpose of testing or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure amount of repairs thereto."

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LABOR

PARTS

DEDUCTIBLE

SUBLET

SHOP SUPPLIES

HAZARDOUS MATERIALS

SALES TAX OR TAX I.D.

SPECIAL ORDER DEPOSIT

DISCOUNTS

TOTAL DUE

RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

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