

CUSTOMER #: [REDACTED]

WARRANTY

RON WARD**Chevrolet Co.**

621 N. Park Avenue

Herrin, IL 62948

(618) 988-1667

MARION, IL

PAGE 1

HOME: [REDACTED] CONT: [REDACTED]

BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 1651 HUNTER PULLEY

BUS:		CEL:		SERVICE BOOK		13		
COLOR	YEAR	MAKE/MODEL		VIN		LICENSE	MILEAGE IN/ OUT	TAG
	22	CHEVROLET SILVERADO					38842/38842	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED		PO NO.	RATE	PAYMENT	INV. DATE
01JAN22 DD			18:00 04NOV25			0.00	CASH	23DEC25
R.O. OPENED		READY		OPTIONS: DLR:17823/12876 ENG:6.2 Liter				

17:32 04NOV25 08:48 23DEC25

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
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A CUST WAS DRIVING AND SMOKE WAS COMING OUT THE BACK. OIL PRESSURE

DROPPED TO ZERO. AND CUST PULLED OVER.

CAUSE: ROG CAME APRT PUT HOLE ON SIDE OF BLOCK. CAUSING EXCESSIVE DAMAGE TO ENGINE

CONCERN CODE: 0327

4067490 ENGINE REPLACEMENT

1852 W94 18.60

1 12740076 ENGINE

1 15077362 (S) SEAL

01 15035747 (S) SEAL

01 12679463 (S) PIPE

01 12703668 (S) PIPE

02 12726902 (S) SEAL KIT

01 23129010 (S) GASKET

10 11546600 BOLT

02 12657093 (S) GASKET

01 12679867 (S) GASKET

08 12626354 (S) GASKET

02 12682391 (S) GASKET

2 12346290 COOLANT

9 19432866 OIL

1 12639087 (S) MANIFOLD

1 24294268 (S) COVER

1 85806750 (S) MOUNT

01 12669858 (S) BELT

01 12658178 (S) BELT KIT

1 12639086 (S) SEAL

4 19352619 FLUID

1 12732343 (S) STARTER *

1 85015807 (S) BLOCK *

1 12740724 (S) BODY *

62 ADD TIME AC

1852 W94 1.20

0602978 IL LABOR MULTIPLIER

THANK YOU FOR CHOOSING RON WARD CHEVROLET-OLDSMOBILE TO REPAIR YOUR VEHICLE. RON WARD AND GENERAL MOTORS ARE VERY INTERESTED IN YOUR OPINION OF ANY WARRANTY WORK PERFORMED. YOU MAY SOON RECEIVE A SURVEY. IF YOU CANNOT ANSWER, "COMPLETELY SATISFIED" TO ALL QUESTIONS, PLEASE CONTACT YOUR SERVICE CONSULTANT OR A MEMBER OF THE MANAGEMENT STAFF BEFORE COMPLETING THIS SURVEY.

STATEMENT OF DISCLAIMER

The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

DESCRIPTION

TOTALS

LABOR AMOUNT

PARTS AMOUNT

GAS, OIL, LUBE

SUBLET AMOUNT

MISC. CHARGES

TOTAL CHARGES

LESS

SALES TAX

PLEASE PAY THIS AMOUNT

CUSTOMER SIGNATURE



Thank You! for allowing us to service your vehicle

WARRANTY COPY

CUSTOMER #:

RON WARD**Chevrolet Co.**

621 N. Park Avenue

Herrin, IL 62948

(618) 988-1667

WARRANTY

PAGE 2

MARION, IL

HOME:

CONT:

BUS:

CELL:

SERVICE ADVISOR: 1651 HUNTER PULLEY

COLOR		YEAR	MAKE/MODEL		VIN	LICENSE	MILEAGE IN/ OUT		TAG
		22	CHEVROLET SILVERADO				38842/38842		
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED		PO NO.	RATE	PAYMENT	INV. DATE	
01JAN22 DD			18:00 04NOV25			0.00	CASH	23DEC25	
R.O. OPENED		READY		OPTIONS: DLR:17823/12876 ENG:6.2 Liter					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
		1852	W94	9.30		1182.68	1182.68
62	OTHER HOURS						
		1852	W94	3.30		419.66	419.66

FC: 3017

PART#: 12740076

COUNT: 1

354330

513222 TPARTS

CLAIM TYPE:

AUTH CODE: E

206015

412030 TLABOR

INSTALLED ENGINE, WHEN REMOVING ENGINE COULD NOT GET FLYWHHE BOLTS
 REMOVED DUE TO ENGINE WOULD NOT TURN OVER, WHICH CAUSED EXCESIVE ENGINE
 REMOVAL. AFTER INSTALLED MOTOR, FOUND STARTER BLEW APRT FROMT CUSTOMER
 TRYING TO START WHEN DIED. INSTALLED NEW STARTER VEH STILL WOULD NOT
 CRANK. FOUND FUSE BOX MAIN POWER FUSE BLOWN FROM FAILED STARTER. REPLACED
 FUSE BOX. VEH STARTS WONT IDLE CORRECTLY. CLEANED THROTTLE BODY TRIED TO
 PROGRAM, NO CHANGE. HAD TO REPLACE THROTTLE BODY. RUN TEST DROVE VEH GOT
 ALL FLUID UP TO CORRECT LEVEL

COST, SALE, & COMP TOTALS 560345 925252 0

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CUSTOMER SIGNATURE



DESCRIPTION

TOTALS

LABOR AMOUNT	4120.30
PARTS AMOUNT	5132.22
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	9252.52
LESS	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	9252.52

Thank You! for allowing us to
 service your vehicle

WARRANTY COPY

GUSTOMER #: [REDACTED]

Ron Ward Chevrolet Co.

WORKORDER



621 N. Park Avenue
Herrin, IL 62948
(618) 988-1667

Goodwrench Service Plus

MARION, IL [REDACTED]

PAGE 1

HOME: [REDACTED] CONT: [REDACTED]
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 1651 PULLEY, HUNTER

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
	22	CHEVROLET SILVERADO	[REDACTED]		38842 /	T2484	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JAN22 DD			18:00 04NOV25		0.00	CASH	
R.O. OPENED		READY	OPTIONS: DLR:17823/12876 ENG:6.2_Liter				
04NOV2025 17:32							

LINE	OP	CODE	TECH...	TYPE	DESCRIPTIONS/INSTRUCTIONS
#	A			W94	CUST WAS DRIVING AND SMOKE WAS COMING OUT THE BACK. OIL PRESSURE DROPPED TO ZERO. AND CUST PULLED OVER.

EXCLUSION OF WARRANTIES

Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

AUTHORIZATION FOR REPAIRS

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. The dealership is not responsible for damages from freezing due to lack of antifreeze.

PRELIMINARY ESTIMATE \$ _____

AUTHORIZED BY X

REVISED ESTIMATE (1)	DATE	TIME	BY
REVISED ESTIMATE (2)			
REVISED ESTIMATE (3)			



Global Diagnostic System 2

Calibration History

Overview

Vehicle Identification Number (VIN)

[REDACTED]

Report Creation Date

2025-12-03 10:17:41 CST

Vehicle Configuration Property

Make	Chevrolet
Model	Silverado
Model Year	2022
Stop/Start System	Stop/Start System (KL9)
Seat Memory	Not Equipped
Image Processor 1 Module 1 Type	Not Equipped
Passenger Memory Seat	Not Equipped
Liftgate Type	Not Equipped
Trailer Wiring Connector	7-Pin with Trailer Lamp Control Module (UET)
Short Range Radar Module Type	Not Equipped
Video Processing Control Module Type	Not Equipped
Cylinder Deactivation	Not Equipped
Image Processor 1 Module 2 Type	Not Equipped
Engine Identifier	6.2L (L87)
Steering Column Lock Control Module Version	Steering Column Lock Electrical (N06)
Running Board Type	Other
Forward Range Radar Module Type	Not Equipped
Short Range Radar Module Version	Not Equipped
Wireless Accessory Charging Type	Wireless Accessory Charging Module (K4C)
Image Processor Module Type	Not Equipped

System Information Property

VCI Serial Number	MDI 2: 88962741
Vehicle Session Creation Date	2025-12-03 10:15:30
Test Start Time	2025-12-03 10:16:37 CST

Calibration History

Control Module	Parameter Name	Value	Unit
Engine Control Module	Vehicle Identification Number (VIN)		
Engine Control Module	Calibration History Buffer	Unlocked	
Engine Control Module	Number of Calibration History Events Stored	10	
Engine Control Module	Engine Calibration Part Number History 1	12727204	
Engine Control Module	Calibration Verification Number History 1	00006696	
Engine Control Module	Engine Calibration Part Number History 1 Counter	1	
Engine Control Module	Engine Calibration Part Number History 2	4294967295	
Engine Control Module	Calibration Verification Number History 2	0000FFFF	
Engine Control Module	Engine Calibration Part Number History 2 Counter	127	
Engine Control Module	Engine Calibration Part Number History 3	4294967295	
Engine Control Module	Calibration Verification Number History 3	0000FFFF	
Engine Control Module	Engine Calibration Part Number History 3 Counter	127	
Engine Control Module	Engine Calibration Part Number History 4	4294967295	
Engine Control Module	Calibration Verification Number History 4	0000FFFF	
Engine Control Module	Engine Calibration Part Number History 4 Counter	127	
Engine Control Module	Engine Calibration Part Number History 5	4294967295	
Engine Control Module	Calibration Verification Number History 5	0000FFFF	
Engine Control Module	Engine Calibration Part Number History 5 Counter	127	
Engine Control Module	Engine Calibration Part Number History 6	4294967295	
Engine Control Module	Calibration Verification Number History 6	0000FFFF	
Engine Control Module	Engine Calibration Part Number History 6 Counter	127	
Engine Control Module	Engine Calibration Part Number History 7	4294967295	
Engine Control Module	Calibration Verification Number History 7	0000FFFF	

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