INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

CUSTOMER #: [redacted]

[redacted]

[redacted]

INVOICE

PAGE 1

CREST
DRIVING. EXCELLENCE.
CRESTCARS.COM
A BERKSHIRE HATHAWAY COMPANY
6280 State Highway 121
Frisco, Texas 75034
(972) 232-4113

SERVICE ADVISOR: 2706 ARMAN NAEMI

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
BLACK	21	CADILLAC ESCALADE ES	[redacted]		68070/68070	[redacted]

PROD. DATE	WARR. EXP.	PROMISED	PO NO.		PAYMENT	INV. DATE
D		18:00 28OCT25			CASH	31OCT25

R.O. OPENED	READY	OPTIONS:
08:30 28OCT25	15:33 31OCT25	SOLD-STK:C61188E DLR:CREST ENG:6.2_Liter

LINE OPCODE TECH TYPE HOURS LIST NET TOTAL

A SEND TO VOGUE: CUSTOMER STATES THAT HIS VEHICLE IS SHAKING ABRUPTLY
WHEN DRIVING AT HIGH SPEEDS CHECK AND ADVISE
NWD NO WORK DONE
18 INC 0.00 (N/C)
****

B TRANS DEPT: CUSTOMER STATES THAT HIS TRANSMISSION IS NOT CHANGING
GEARS LIKE IT USED TO AND FEELS LIKE IT KICKS CHECK AND ADVISE
CAUSE: TRANSMISSION CONTROL MODULE REPROGRAMMING
2810175 TRANSMISSION CONTROL MODULE REPROGRAMMING
WITH SPS
[redacted] (N/C)

FC: 6581 PART#: COUNT:
CLAIM TYPE: ZREG
AUTH CODE:

,,,,68070 2810175 Transmission Control Module Reprogramming with SPS
,,,,0.50 2810175 0.50 TEST DROVE VEHICLE, FOUND TRANSMISSION IS SHIFTING
,,,,ERRATICALLY. CHECKED DTCS AND TCM UPDATES FOLLOWING SERVICE PROCEDURE.
,,,,NO DTCS SET , FOUND UPDATE TCM CALIBRATIONS PRESENT. UPDATED TCM TO
,,,,LATEST CALIBRATIONS Warranty Claim Code: [redacted] PERFORMED
,,,,TRANSMISSION SERVICE FAST LEARN. TEST DROVE VEHICLE. VEHICLE IS NOW
,,,,OPERATING TO MANUFACTURE STANDARDS
****

C 21 POINT VEHICLE INSPECTION-COMPLIMENTARY
21PT 21 POINT VEHICLE INSPECTION-COMPLIMENTARY
18 INC 0.00 (N/C)
****

D Complimentary Wash and Vacuum
950 Complimentary Wash and Vacuum
18 INC 0.00 (N/C)
****

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

NOTICE PURSUANT TO SEC. 70.001, TEXAS PROPERTY CODE

I am the person or agent acting on behalf of the person, who is obligated to pay for the repair of the motor vehicle subject to the repair contract. I understand that this vehicle is subject to repossession in accordance with §9.609 of the Texas Business and Commerce Code if payment for repair on the vehicle made in the form of check, money order, or credit card transaction has been stopped or has been dishonored because of insufficient funds or no funds, or because the drawer or maker of the check, money order, or credit card transaction has no account or the account upon which it was drawn has been closed.

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE

CUSTOMER COPY

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CUSTOMER #: [redacted]

[redacted]

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PAGE 2

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LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
10/31 EOM							

THANK YOU FOR CHOOSING CREST CADILLAC FOR YOUR VEHICLE SERVICE NEEDS. WE APPRECIATE YOUR BUSINESS. OUR GOAL IS TO ENSURE YOU ARE COMPLETELY SATISFIED WITH CREST CADILLAC, IF FOR ANY REASON YOU ARE NOT COMPLETELY SATISFIED, PLEASE CONTACT LOGAN MCPHERSON AT 972-728-9220 OR LMCPHERSON@VTAIG.COM SVC MGR

Cadillac

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CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

CUSTOMER COPY

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