



Carl Black of Orlando, LLC
11500 E Colonial Dr, Orlando, FL, 32817

Customer Pay Invoice

\$0.00

RO#

STATE REG# MV-61116 11500 EAST COLONIAL DRIVE, Orlando FL 32817
+1(888) 449 - 6517

Check-in: Sun Oct 19, 2025 | 12:03 PM
Ready for Pickup: Thu Nov 13, 2025 | 1:54 PM

Customer



Pickup-Customer

Same as Customer

Billing-Customer

Same as Customer

Vehicle

2023 Chevrolet Tahoe-
White

38,813 Mi In / 38,818 Mi
Out

In Service Date:
12/28/2022

Service Advisor

Trey Caldwell

2199

+1 - (407) 426 - 3000

- A. GMI** **GM COURTESY MULTI-POINT INSPECTION** Internal Pay **\$0.00**
- Job added by Trey Caldwell on Sun Oct 19, 2025 | 12:03 PM
1. PERFORMED COURTESY MULTI- POINT INSPECTION
- Op.1 GMI -GM COURTESY MULTI-POINT INSPECTION
- Labor: \$0.00
1. INSPECTION COMPLETED
-
- B. RECALL** **N252510320 Service Update Bulletin ECM Software Update** Warranty Pay **\$0.00**
- Job added by Trey Caldwell on Sun Oct 19, 2025 | 12:03 PM
1. N252510320
- Op.1 RECALL -PERFORM RECALL. VERIFIED OPEN RECALL:
- Labor: \$0.00
1. performed Engine Control Module Reprogramming with SPS per N252510320
2. programming wcc: 11yz303768678
3. setup wcc: fdyz303771917
-
- C. CC** **CUST STATES THERE WAS A LOUD BAND NOISE FROM THE VEHICLE WILL NOT START. NO CRANK. CHECK AND ADVISE.** Warranty Pay **\$0.00**
- Job added by Trey Caldwell on Sun Oct 19, 2025 | 12:03 PM
- Op.1 CC -Customer states
- Labor: \$0.00
1. performed sbd / scanned vehicle for dtcs / found multiple ignition system codes / tech verified engine no crank no start, tech found starting engaging flywheel but not spinning / tech verified starter circuit working to spec when





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INFORMATION REDACTED
PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C.
552(B)(6)

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Op.1 CC -Customer states

Labor: \$0.00

commanded / tech attempted to turn engine over to verify no excessive strain on starter / tech found engine hard to turn at times putting excessive strain on start motor / created tac case [REDACTED] for issue / tac asked tech to inspect oil level, condition, and to cut open oil filter for any signs of internal failure / tech found engine 2.5 quarts low on oil with oil having burnt smell and having metal chunks in oil filter, tech sent pictures to tac / tac recommended engine replacement but advised tech to verify failure of main bearings / tech verified main bearings overheated due to bearing failure / tech replaced engine assembly, oil cooler lines, radiator and start motor due to metal contamination in engine oil system / cleared codes and attempted to start vehicle, engine now cranks but won't start

2. performed sbd / scanned vehicle / found codes p1682, p16a7, p16bc, p0689, p16af, p16bd, u0284, and code u1345 all set current / tech tested for spark at ignition coils / found no spark present / performed circuit/system testing or code p1682 / tech verified ignition relay receiving signal per ecm when commanded, also verified relay is receiving power and ground signal within spec when ignition is on / tech tested engine junction block for continuity, tech found junction block open internally

3. 4067490 Engine Replacement BASE 18.2hr / DIAG. 1.0hr / EVAC&RECHARGE 1.2HR / OLH 7.8HR: oil pan removal and inspection, junction block diag. and replacement

4. old engine serial number: [REDACTED]

5. new engine serial number [REDACTED]

Parts

\$0.00

12740076 - ENGINE 1

85575817 (W) - RADIATOR 1 (SOR)

Part Note: SPAC CASE G00827087

12732343 - STARTER 1

85724972 (S) - HOSE 1

12626354 - GASKET 8

12657093 - GASKET 2 (SOR)

Part Note: SPAC CASE [REDACTED]

11546600 - BOLT 10

12679463 - PIPE 1

12703668 - PIPE 1

12682391 - GASKET 2 (SOR)

12346290 - COOLANT 1

19370233 - 0W-40 MOBIL 1 SUPER 8

15035747 - SEAL 1





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Op.1 CC -Customer states

Labor: \$0.00

15077362 - SEAL 1

12679867 - GASKET 1

12669858 - BELT 1

13579649 - SEAL 1

13579648 - SEAL 1

11589264 - STUD 2

15032594 - NUT 6

12726902 - SEAL KIT 1 SOR

Part Note: SPAC CASE

85138826 (S) - BLOCK 1 SOR

D. GMRENT

EXTERNAL RENTAL VEHICLE 1 DAY
AUTHORIZED 10/31/25

Warranty Pay

\$0.00

Job added by Trey Caldwell on Fri Oct 31, 2025 | 11:02 AM

1. RENTAL VEHICLE FROM EXTERNAL RENTAL COMPANY - CAN ONLY BE AUTHORIZED BY SERVICE MANAGEMENT

Op.1 GMRENT -EXTERNAL RENTAL VEHICLE

Labor: \$0.00

1. EXTERNAL RENTAL VEHICLE - GENERAL MOTORS WARRANTY ONLY, EXCLUDES EXTENDED WARRANTY/SERVICE CONTRACTS, REQUIRES SERVICE MANAGER SIGN-OFF. IN CASE OF REPAIRS FOUND TO BE OUTSIDE OF WARRANTY COVERAGE, CUSTOMER IS RESPONSIBLE FOR ALL COSTS ASSOCIATED WITH RENTAL VEHICLE. THE CUSTOMER IS RESPONSIBLE FOR ALL DAMAGES TO RENTAL VEHICLE AND ANY TERMS AGREED UPON THROUGH THE EXTERNAL RENTAL COMPANY, INCLUDING BUT NOT LIMITED TO FUEL, TOLL CHARGES, OR CITATIONS BY LAW ENFORCEMENT.

2. CUSTOMER WILL BE NOTIFIED OF COMPLETION OF WORK ON THEIR VEHICLE. UPON RECEIVING NOTIFICATION, CUSTOMER HAS 24 HOURS (EXCLUDING SUNDAYS) TO RETURN RENTAL VEHICLE. AFTER 24 HOURS, CUSTOMER WILL BE LIABLE FOR ALL COSTS ASSOCIATED WITH RENTAL VEHICLE AFTER VEHICLE REPAIR IS COMPLETED.





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RO# [REDACTED]

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Labor	\$0.00
Parts	\$0.00
Sublet	\$0.00
Sublet Labor	\$0.00
Sublet Parts	\$0.00
Fees	\$0.00
Discounts	\$0.00
Tax	\$0.00
Deductible	\$0.00
Insurance/Warranty	\$0.00

Invoice Total \$0.00

My GM Rewards Redeemable \$0.00

Total Payable (if rewards are applied) \$0.00

Original Estimate

Sun Oct 19, 2025 | 12:03 PM

\$234.30

By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you.

Customer Signature

Service Advisor Signature

Invoice Date

Thu Nov 13, 2025 | 1:54 PM

Service Estimate Disclosure

PLEASE READ CAREFULLY, CHECK ONE OF THE STATEMENTS BELOW, AND SIGN:

I UNDERSTAND THAT, UNDER STATE LAW, I AM ENTITLED TO A WRITTEN ESTIMATE IF MY FINAL BILL WILL EXCEED \$100.





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- ☐ I REQUEST A WRITTEN ESTIMATE.
- ☐ I DO NOT REQUEST A WRITTEN ESTIMATE AS LONG AS THE REPAIR COSTS DO NOT EXCEED THE DOLLAR AMOUNT BELOW. THE SHOP MAY NOT EXCEED THIS AMOUNT WITHOUT MY WRITTEN OR ORAL APPROVAL.

\$ _____

Signature + Date _____

Date _____

DISCLAIMER OF WARRANTIES: Any warranties on the product sold hereby are those made by the manufacturer. The dealer is not a party to any Manufacturer's warranty on parts or service contained herein. THE DEALER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE WITH RESPECT TO ANY PARTS, LABOR OR DIAGNOSTIC SERVICES FURNISHED UNDER THIS ORDER.

By Signing below, you acknowledge that you were notified of and authorized the Dealership to perform the service/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

DATE: _____ Customer Signature: _____

Authorized Dealership Representative Signature: _____

SHOP SUPPLIES COST: We have added a charge equal to 10% of the total cost of labor and parts, not to exceed \$30.00, to the repair order. This charge represents costs and profits to the motor vehicle repair facility for miscellaneous shop supplies and waste disposal. The State of Florida requires a \$1.00 fee to be collected for each new tire sold in the state (s.403.718), and a \$1.50 fee to be collected for each new or remanufactured lead-acid battery sold in the state (s.403.7185).

ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.



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