



INFORMATION REDACTED
PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C.
552(B)(6)

Customer Pay Invoice
\$0.00

1607 NORTH HIGHWAY 17 Mt Pleasant SC US 29464
www.southcarolinachevy.com

RO# : [REDACTED] Tag# : [REDACTED]
Check-in: Fri Sep 12, 2025 | 7:54 AM
Ready for Pickup: Fri Oct 17, 2025 | 11:36 AM
Promise Time: Fri Sep 12, 2025 | 5:00 PM

Customer

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

Pickup-Customer

Same as Customer

Billing-Customer

Same as Customer

Vehicle

2024 Chevrolet
Silverado 1500

14,299 Mi In / 14,305 Mi
Out

In Service Date:
08/17/2024

Service Advisor

Michael Patnaude

978

+1 - (843) 375 - 7625

1. CONCERN	customer complaint that when starting the truck is is very loud customer stated that they are hearing a tapping / knocking in the engine please check and advise	Warranty Pay	\$0.00
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Job added by HALI KIRK on Fri Sep 12, 2025 | 7:54 AM

Op.1 CONCERN -CUSTOMER STATES

Labor: \$0.00

1. rnn engine, verified vehicle drove smooth and no knocking noise was coming from the vehicle anymore.

2. serial # old- [REDACTED]

3. SERIAL # NEW- [REDACTED] WARRANTY A/C CODE [REDACTED]

Parts

\$0.00

12669858 (S) - BELT 1

12658178 (S) - BELT KIT 1

13579648 (S) - SEAL 1

13579649 (S) - SEAL 1

11549180 (S) - BOLT 6 **SOR**

23129010 (S) - GASKET 1

22988272 (S) - RETAINER 2 **SOR**

15035747 (S) - SEAL 1

15077362 (S) - SEAL 1

12626354 (S) - GASKET 8

12682391 (S) - GASKET 2 **SOR**

85639955 (S) - SEAL 1 **SOR**

11546600 - BOLT 10

12657093 (S) - GASKET 2 **SOR**

12679463 (S) - PIPE 1 **SOR**



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[REDACTED]	Same as Customer	2024 Chevrolet Silverado 1500 [REDACTED]	Michael Patnaude 978 +1 - (843) 375 - 7625

Op.1 CONCERN -CUSTOMER STATES

Labor: \$0.00

- 12703668 (S) - PIPE 1
- 12726902 (S) - SEAL KIT 2 SOR
- 19432442 (S) - SEAL KIT 2 SOR
- 12679867 (S) - GASKET 1
- 24504031 (S) - SEAL 1
- 19432866 - OIL 8
- 12737081 (S) - FILTER PF63 1
- 12346290 - COOLANT 4
- 12713787 (S) - CAP 1
- 85724972 (S) - HOSE 1
- 85575814 (S, W) - RADIATOR 1 SOR
- 11589264 - STUD 3
- 15032594 - NUT 6
- 12740076 - ENGINE 1 SOR

Part Note: HAS TO HAVE SPAC CASE

2.	RECALL	N252510320 Service Update Bulletin ECM Software Update	Warranty Pay	\$0.00
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Job added by HALI KIRK on Fri Sep 12, 2025 | 7:54 AM

Op.1 RECALL -PERFORM RECALL. VERIFIED OPEN RECALL:

Labor: \$0.00

- 1. reprogram ecm with latest calibrations.
- 2. wcc- [REDACTED]



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		[REDACTED]	978
			+1 - (843) 375 - 7625

	Labor	\$0.00
	Parts	\$0.00
	Sublet	\$0.00
	Sublet Labor	\$0.00
	Sublet Parts	\$0.00
	Fees	\$0.00
	Discounts	\$0.00
	Tax	\$0.00
	Deductible	\$0.00
	Invoice Total	\$0.00
Original Estimate Fri Sep 12, 2025 7:54 AM \$0.00		

Next service due: 15000 miles on Mon Oct 27, 2025

Original Estimate (Parts & Labor)	Total Additional Cost Authorized	Approved By	Date & Time	Authorization Obtained By
\$	\$			☐ Telephone [REDACTED]
				☐ Text [REDACTED]
				☐ Fax (See Attached)
				☐ E-mail (See Attached)
Revised Estimate \$	\$			☐ Telephone [REDACTED]
				☐ Text [REDACTED]
				☐ Fax (See Attached)
				☐ E-mail (See Attached)



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Billing-Customer

Same as Customer

Vehicle

2024 Chevrolet
Silverado 1500

[REDACTED]

Service Advisor

Michael Patnaude

978

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TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. " I hereby authorize the repair work herein after to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by the unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on the above vehicle to secure the amount of the repairs thereto"

DISCLAIMER OF WARRANTIES. All warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties, either expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you.

Customer Signature

Service Advisor Signature

[REDACTED]

[REDACTED]

Invoice Date

Fri Oct 17, 2025 | 11:36 AM