

ANDREWS CADILLAC  
BRENTWOOD

1 CADILLAC DRIVE  
BRENTWOOD, TN 37027  
PHONE: 615.373.3800

ANDREWS



P.O. BOX 427  
BRENTWOOD, TN 37024-0427  
ANDREWSCADILLAC.COM

ANDREWS CADILLAC  
MT. JULIET

560 PLEASANT GROVE ROAD  
MT. JULIET, TN 37122  
PHONE: 615.242.4242

|            |                                      |                |                 |
|------------|--------------------------------------|----------------|-----------------|
| CUSTOMER # | SERVICE ADVISOR                      | TAG #          | DATE OF INVOICE |
|            | Katie Carter                         | 7532           | 11/12/25        |
|            | LABOR RATE                           | LICENSE #      | COLOR           |
|            |                                      |                |                 |
|            | VEHICLE DESCRIPTION                  | 2,217          | CRYSTAL WHT     |
|            | 25/CADILLAC TRUCK/ESCALADE-ESV/4DR 4 | 03/26/25       | 5ESV 29         |
|            | SERIAL #                             | SELLING DEALER | DELIVERY MILES  |
|            |                                      |                | 26              |
| HOME PHONE | OTHER PHONE                          | NOTES          | R.O. DATE       |
|            |                                      |                | 11/12/25        |

JOB# 1 CHARGES-----

LABOR-----  
J# 1 GENERAL DIAGNOSIS HOURS: TECH(S): 4000 0.00

inspected vehicle 11/12/25  
inspected vehicle and everything operates to Specs. Client  
had intermittent issue with touch screens going blank, black  
and being unresponsive  
inspected vehicle and everything operates to Specs.

JOB# 1 TOTALS-----

JOB# 1 JOURNAL PREFIX CDCS JOB# 1 TOTAL 0.00

COMMENTS-----

DELETED OPERATION(S)-----

REG WASH

TOTALS-----

YOU MAY RECEIVE A LETTER FROM THE MANUFACTURER ABOUT THE  
SERVICE YOU RECEIVED ON YOUR VEHICLE. THIS IS THE  
MANUFACTURER'S MEANS OF SCORING US - NOT THEMSELVES,  
AND NOT YOUR CAR. IF FOR ANY REASON YOU CANNOT RATE YOUR  
SERVICE EXPERIENCE AS "COMPLETELY SATISFIED", PLEASE CALL  
OUR MANAGER AT YOUR EARLIEST CONVENIENCE.  
THANK YOU FOR CHOOSING US FOR YOUR SERVICE NEEDS.

TOTAL LABOR... 0.00  
TOTAL PARTS... 0.00  
TOTAL SUBLET... 0.00  
TOTAL G.O.G... 0.00  
TOTAL MISC CHG. 0.00  
TOTAL MISC DISC 0.00  
TOTAL TAX..... 0.00

TOTAL INVOICE \$ 0.00

CADILLAC CSI SCORING IS IN "TOP BOX" FORMAT, WHICH MEANS  
ANY SCORE OTHER THAN "COMPLETELY SATISFIED" GIVES OUR  
DEALERSHIP A FAILING SCORE OF "0" ZERO.  
"COMPLETELY SATISFIED" WE PASS  
"VERY SATISFIED" WE FAIL  
SIGN UP FOR REWARDS AT MYGMREWARDS.COM. EACH PAID SERVICE  
VISIT EARNS POINTS WHICH CAN BE REDEEMED FOR DISCOUNTS

CUSTOMER SIGNATURE