

1 Cadillac Drive
Brentwood, TN 37027
(615) 373-3800
andrewscadillac.com
P.O. Box 427
Brentwood, TN 37024-0427

ANDREWS CADILLAC



CELL: [REDACTED]

CUSTOMER NO. [REDACTED]	ADVISOR Rocky Barrera	TAG NO. [REDACTED]	INVOICE DATE 11/14/24	INVOICE NO. [REDACTED]
[REDACTED] NASHVILLE, TN [REDACTED] [REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 7,787	COLOR BLK RAVEN/J
	YEAR / MAKE / MODEL 24/CADILLAC TRUCK/ESCALADE ESV/4DR 4			DELIVERY DATE 05/24/24
	VEHICLE I.D. NO. [REDACTED]			DELIVERY MILES 11
	F.T.E. NO.			SELLING DEALER NO.
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE	P.O. NO.		R.O. DATE 11/12/24
COMMENTS		MO: [REDACTED]		

JOB# 1 CHARGES-----

LABOR-----							
J#	1	49CDZ	ALL CAMPAIGNS	HOURS:	TECH(S):	8653	0.00
TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION	
8653	11/12/24	14.00	14.30	0.30	0.00	HOLD OTHER	
8653	11/12/24	17.70	17.70	0.00	0.00	FINISHED	
8653	11/12/24	0.00	0.00	0.00	0.00	FINISHED	
TOTAL TECH TIME				0.30	0.00		

N242435630 SERIAL DATA GATEWAY MODULE

JOB# 2 CHARGES-----

LABOR-----							
J#	2	07CDZPREMLOF	PREM OIL CHANGE	HOURS:	TECH(S):	8359	30.47
TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION	
8359	11/12/24	14.00	14.00	0.00	0.00	FINISHED	
8359	11/12/24	0.00	0.00	0.00	0.30	FINISHED	
TOTAL TECH TIME				0.00	0.30		

Customer states perform oil and filter change.
Vehicle due for maintenance service.
Performed oil and filter change per customer's request.

PARTS----	QTY--	FP--NUMBER--	DESCRIPTION-----	U/COST----	E/PRICE	U/PRICE	
	1	1051515	CLEANER 8.800	3.61	3.61	7.04	7.04
	8	19432331	OW20 DEXO 8.800	5.59	44.72	10.90	87.20
	1	19417842	FILTER 1.836	8.50	8.50	16.57	16.57
COST TOTAL				56.83			
TOTAL - PARTS							110.81

JOB# 2 TOTALS-----							
LABOR						30.47	
PARTS						110.81	

JOB# 2 JOURNAL PREFIX CDWS JOB# 2 TOTAL 141.28

JOB# 3 CHARGES-----

LABOR-----							
J#	3	07CDZPREMROTATE	PREMIUM ROTATE	HOURS:	TECH(S):	8359	30.47
TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION	
8359	11/12/24	14.00	14.00	0.00	0.00	FINISHED	
8359	11/12/24	0.00	0.00	0.00	0.30	FINISHED	
TOTAL TECH TIME				0.00	0.30		

Customer states perform tire rotation.
Vehicle due for maintenance service.
Performed tire rotation per customer's request.

JOB# 3 TOTALS-----							
LABOR						30.47	

JOB# 3 JOURNAL PREFIX CDWS JOB# 3 TOTAL 30.47

COMMENTS-----
++LOANER++

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CELL : [REDACTED]

CUSTOMER NO. [REDACTED]	ADVISOR Rocky Barrera	8315	TAG NO. [REDACTED]	INVOICE DATE 11/14/24	INVOICE NO. [REDACTED]
[REDACTED] NASHVILLE, TN [REDACTED] [REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 7,787	COLOR BLK RAVEN/J	STOCK NO. 4ESV-53
	YEAR / MAKE / MODEL 24/CADILLAC TRUCK/ESCALADE ESV/4DR 4			DELIVERY DATE 05/24/24	DELIVERY MILES 11
	VEHICLE I.D. NO. [REDACTED]			SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.		P.O. NO.	R.O. DATE 11/12/24	
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE	COMMENTS			
					MO : [REDACTED]

R/O TAX 0.00
R/O TOTALS 171.75

WARRANTY CLAIM DETAIL TOTALS-----

CLAIM#.....	TOTAL....
685733-2	141.28
685733-3	30.47

CLAIM TOTALS	171.75

APPROVED BY SIGNATURE

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CELL : [REDACTED]

CUSTOMER NO. [REDACTED]	ADVISOR Rocky Barrera	8315	TAG NO. [REDACTED]	INVOICE DATE 11/14/24	INVOICE NO. [REDACTED]
[REDACTED] NASHVILLE, TN [REDACTED] [REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 7,787	COLOR BLK RAVEN/J	STOCK NO. 4ESV-53
	YEAR / MAKE / MODEL 24/CADILLAC TRUCK/ESCALADE ESV/4DR 4			DELIVERY DATE 05/24/24	DELIVERY MILES 11
	VEHICLE I.D. NO. [REDACTED]			SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.			P.O. NO.	R.O. DATE 11/12/24
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE	COMMENTS			
					MO : [REDACTED]

DCS AUDIT SLIP

JOB CARD [REDACTED]

VIN	[REDACTED]	REPAIRING BAC	119130
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	11/12/2024
ODOMETER	7787	SERVICE ADVISOR GMIN	218502310
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
2	W	ZREG		685733-2	001528885969	2

JOB COMPLETION DATE: 11/12/2024
TECHNICIAN GMIN: 609604121

LABOR OPERATION BASE HOURS
0600503 0.3

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0021
COMPLAINT DESCRIPTION: Customer states perform oil and filter change.

CAUSE CODE: 9098
CAUSE DESCRIPTION: Vehicle due for maintenance service.

CORRECTION DESCRIPTION: Performed oil and filter change per customer's request.

CAUSAL PART: 19432331

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
1051515	1	3.61			
19417842	1	8.50			
19432331	8	5.59			

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	53.98		
PARTS	56.83	0.00	110.81
LABOR	30.47	0.00	30.47
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	141.28	0.00	141.28

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CELL : [REDACTED]

CUSTOMER NO. 113139	ADVISOR Rocky Barrera	8315	TAG NO. [REDACTED]	INVOICE DATE 11/14/24	INVOICE NO. [REDACTED]
[REDACTED] NASHVILLE, TN [REDACTED] [REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 7,787	COLOR BLK RAVEN/J	STOCK NO. 4ESV-53
	YEAR / MAKE / MODEL 24/CADILLAC TRUCK/ESCALADE ESV/4DR 4			DELIVERY DATE 05/24/24	DELIVERY MILES 11
	VEHICLE I.D. NO. [REDACTED]			SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.			P.O. NO.	R.O. DATE 11/12/24
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE	COMMENTS			
					MO : [REDACTED]

DCS AUDIT SLIP

JOB CARD [REDACTED]

VIN	[REDACTED]	REPAIRING BAC	119130
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	11/12/2024
ODOMETER	7787	SERVICE ADVISOR GMIN	218502310
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
3	W	ZREG		685733-3	001528886079	2

JOB COMPLETION DATE: 11/12/2024
TECHNICIAN GMIN: 609604121

LABOR OPERATION BASE HOURS
0600513 0.3

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0021
COMPLAINT DESCRIPTION: Customer states perform tire rotation.

CAUSE CODE: 9098
CAUSE DESCRIPTION: Vehicle due for maintenance service.

CORRECTION DESCRIPTION: Performed tire rotation per customer's request.

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	30.47	0.00	30.47
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	30.47	0.00	30.47