

December 16, 2025

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

[REDACTED]

We sincerely regret that you experienced a concern with your 2023 Silverado 1500, which resulted in an unexpected repair expense to you.

We value you as a Chevrolet owner and your satisfaction with our products is a high priority. After consideration, we believe you are entitled to a reimbursement. We have enclosed a check in the amount of \$720.31. We hope this goodwill adjustment will offset, to some degree, the inconvenience that this repair may have caused you.

At Chevrolet, our commitment to customer satisfaction is a top priority. If you have future questions, please don't hesitate to email us using the Contact Us link at [Chevrolet.com](https://chevrolet.com) or call us at 800-222-1020.

Sincerely,

Chevrolet Customer Assistance Center
Service Request CA00147648

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[REDACTED]

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