

I have listed the documents required to move forward with the reimbursement for your trip interruption.

To process your request promptly, please provide the following documentation:

1. Repair Order – A copy from the dealership showing the vehicle's arrival and completion dates.
2. Rental Agreement – An itemized invoice showing total charges.
 - Buick will reimburse up to \$44/day (\$47/day for Cadillac rentals) from a third-party agency until repairs are completed.
 - The rental vehicle must be a GM brand (Buick, Chevrolet, GMC, or Cadillac).
 - Please note: taxes, insurance, fuel, and optional add-ons (e.g., navigation, toll devices, satellite radio) are not reimbursable.
3. Proof of Payment – Acceptable forms include:
 - Front and back of a cashed check
 - Credit card receipt showing payee, payer, and amount
 - Bank or credit card statement showing payee, payer, and amount
 - Rental invoice marked "Paid" with a zero balance

Towing reimbursement:

Service must be provided before the expiration of the powertrain warranty to be eligible for coverage or reimbursement

In order to be reimbursed, vehicles must be towed to the nearest GM dealership for repair

Reimbursement limited to a maximum of \$65 for the first 10 miles, and no more than \$5.50 for each additional mile

Documentation must be submitted within 15 days of repair completion to be reviewed for reimbursement. Repairs completed more than 30 days ago will not be considered. For your privacy, please redact any account numbers or sensitive personal information.

Once we receive the required documents, we will proceed with evaluating your request. If you have any questions, feel free to reply to this email or contact us at the number below.

Thank you!

Janet

Chevrolet Customer Care