



228 South College Road • Wilmington, NC 28403
 Sales (910) 791-2424 • Service (910) 350-1400 • Body Shop (910) 350-1399 • Parts (910) 350-1385

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

ADVISOR BECKY MARRINER	TAG 424292	INVOICE DATE 10/31/25
LABOR RATE	LICENSE NO.	MILEAGE 38,216
YEAR / MAKE / MODEL 23/CHEVROLET TRUCK/SILVERADO 1500/4W	DELIVERY DATE 12/03/22	STOCK NO.
	SELLING DEALER NO.	PRODUCTION DATE
	DATE 10/08/25	
COMMENTS		MO:

LABOR & PARTS
J# 1 00CVZ00111 COMP MULTI POINT TECH(S):317264 INTERNAL
 PERFORM COMPLIMENTARY MULTI POINT VEHICLE INSPECTION
 COMPLETED MULTI POINT INSPECTION. SEE
 ATTACHED SHEET FOR INSPECTION DETAILS.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
JOB # 1 TOTAL PARTS 0.00				
JOB # 1 TOTAL LABOR & PARTS 0.00				

J# 2 02CVZIB9 IB9 APPT TECH(S):317264 INTERNAL
 INBOUND APPT

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
JOB # 2 TOTAL PARTS 0.00				
JOB # 2 TOTAL LABOR & PARTS 0.00				

J# 3 50CVZ ELECTRICAL SYSTEM TECH(S):317264 WARRANTY

CUSTOMER STATES VEHICLE SHUT OFF IN THE MIDDLE OF AN INTERSECTION AND WOULD NOT TURN BACK ON. WILL NOT START DIAGNOSE CAUSE OF NO START OR CRANK AND FOUND VEHICLE STARTER FUSE BLOWN , JUMPED FUSE AND MOTOR STILL WOULDNT CRANK PUT PRYBAR ON CRANKSHAFT AND ENGINE LOCKED , MOVES A LITTLE ONE WAY THEN STOPS, REMOVED OIL PAN AND FOUND SEVERAL SPUN BEARINGS AND MAIN BEARINGS AND CRANKSHAFT WITH SIGNS OF MAJOR HOT SPOTS DUE TO NO AVAILABILITY ON MAJOR PARTS 3.5 OILH FOR REMOVAL OF OIL PAN AND DIAGNOSE TO POINT OF FAILURE
 REPLACE ENGINE ASSY , ALL RELATED GASKETS ,BOLTS DRAIN AND FILL COOLANT, EVACUATE AND RECHARGE AC,REPLACED UNDER HOOD FUSE BLOCK DUE TO BLOWN STARTER FUSE
 old # [REDACTED]
 new # [REDACTED]

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
JOB # 3	1	12740076	ENGINE 0.000 N	
JOB # 3	1	85575814	RADIATOR 1.219 * Y	
JOB # 3	8	11548998	BOLT 0.002 Y	
JOB # 3	1	13579648	SEAL 9.222 Y	
JOB # 3	1	13579648	SEAL 9.222 Y	
JOB # 3	1	12679463	PIPE 3.163 Y	
JOB # 3	1	23129010	GASKET 1.550 Y	
JOB # 3	2	12726902	SEAL KIT 3.331 Y	
JOB # 3	1	15077362	SEAL 3.611 Y	
JOB # 3	2	24504031	SEAL 1.516 Y	
JOB # 3	1	15035747	SEAL 3.611 Y	
JOB # 3	1	12658178	BELT KIT 1.066 Y	
JOB # 3	10	11546600	BOLT 3.275 N	
JOB # 3	8	12626354	GASKET 3.270 Y	
JOB # 3	1	12703668	PIPE 3.163 Y	
JOB # 3	2	12657093	GASKET 3.270 Y	
JOB # 3	2	12682391	GASKET 1.079 Y	
JOB # 3	1	12679867	GASKET 3.901 Y	

The Service Charge covers or defrays some of Dealer's service department overhead costs, including, but not limited to, shop supplies, employee safety measures and training, and waste disposal and handling, many of which do not lend themselves to precise itemization or allocation. Not all repair or service transactions will cause Dealer to incur all of the costs defrayed by the Service Charge. The Service Charge may include Dealer profit. The Service Charge is not a government required fee.

I hereby acknowledge that a copy of your Privacy Policy has been made available to me and that I may access your Privacy Policy at www.hendrickprivacy.com/privacy_policy.

For the privacy of our staff and other customers, you hereby consent to deactivation of any audio or video recording devices in or on your vehicle.

Customer agrees that this Agreement includes all of the terms and conditions on the **front and back side hereof**, that this Agreement cancels and supersedes any prior agreement including oral agreements, and as of the date below comprises the entire agreement between Customer and Dealer relating to these repairs or other matters referred to on the front or back side of this document.

The Reynolds and Reynolds Company, E-ALZ7000VE, HEN 8 NC, (Rev. 6/23), CC-2019569-05 (03/24)



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LABOR RATE	LICENSE NO.	MILEAGE 38,216
YEAR / MAKE / MODEL 23/CHEVROLET TRUCK/SILVERADO 1500/4W	DELIVERY DATE 12/03/22	DELIVERY MILES
	SELLING DEALER NO.	PRODUCTION DATE
	R.O. DATE 10/08/25	

MO: [REDACTED]

QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
3	22988272	RETAINER 1.540 Y	WARRANTY
3	11549180	BOLT 0.002 Y	WARRANTY
3	12735811	FILTER 1.836 Y	WARRANTY
3	12346290	COOLANT 8.800 N	WARRANTY
3	85724972	HOSE 1.540 Y	WARRANTY
3	85015807	BLOCK 2.483 Y	WARRANTY
3	12740076	CORE RETURN	WARRANTY
JOB # 3 TOTAL PARTS			0.00
JOB # 3 TOTAL LABOR & PARTS			0.00

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J# 4 [REDACTED]	ESTICK NOT AVAILABLE	TECH(S):317264	INTERNAL
NOTE UNABLE TO USE E-STICK IN SERVICE LANE VEHICLE IN PARKING LOT AND WILL NOT START			

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
JOB # 4 TOTAL PARTS				0.00
JOB # 4 TOTAL LABOR & PARTS				0.00

ESTIMATE	CUSTOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$0.00 (+TAX)
TOTALS	

*****TO ALL OF OUR CUSTOMERS*****
 * Our goal is to have you "COMPLETELY SATISFIED" with each *
 * Service Visit. Please contact ROXANNE PURDY at 1-910- *
 * 798-2607, or e-mail us at JG.SERVICE@HENDRICKAUTO.COM to *
 * let us know what we could have done or can do to make *
 * your future service visits even better. *

TOTAL LABOR.... 0.00
 TOTAL PARTS.... 0.00
 TOTAL SUBLET... 0.00
 TOTAL G.O.G.... 0.00
 TOTAL MISC CHG. 0.00
 TOTAL MISC DISC 0.00
 TOTAL TAX..... 0.00

TOTAL INVOICE \$ 0.00

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CUSTOMER SIGNATURE _____
 ***** DUPLICATE INVOICE *****

The Reynolds and Reynolds Company, FRM, SINC, BEN, A/GZD, CC2009569-05 (03/24)