



5901 Tx-327 Spur Lubbock TX US 79424 www.scoggin dickey.com

RO# :

Check-in: Mon Oct 6, 2025 | 5:01 PM

Ready for Pickup: Fri Oct 24, 2025 | 4:40 PM

Promise Time: Mon Oct 6, 2025 | 6:00 PM

Customer



Pickup-Customer

Same as Customer

Billing-Customer

Same as Customer

Vehicle

2023 GMC Yukon-BLUE



67,409 Mi In / 67,433 Mi
Out

In Service Date:
11/22/2022

Service Advisor

David Rea

224

1. RSVP RESERVATION

Customer Pay \$0.00

Job added by David Rea on Mon Oct 6, 2025 | 5:01 PM

Op.1 RSVP -RESERVATION

Labor: \$0.00

Technician	Actual Hours	Assigned Bill Hours	Flag Hours
Thomas Patterson - 1240	0	0	0

1. RESERVATION

2. INFO --- NEED CORRECT MILEAGE AND SAVI RAN ---

Customer Pay \$0.00

Job added by David Rea on Mon Oct 6, 2025 | 5:01 PM

Op.1 INFO -INFORMATION

Labor: \$0.00

Technician	Actual Hours	Assigned Bill Hours	Flag Hours
Thomas Patterson - 1240	0	0	0

1. INFORMATION FOR SERVICE

3. 9900927, add, di H - CUST REPORTS THE ENGINE STOPPED
agnosis RUNNING AND WILL NOT RESTART, MULTIPLE
 WARNING LAMPS WERE COMING ON,
 VEHICLE DOES NOT HAVE ANY POWER

Warranty Pay \$9,272.79

Job added by David Rea on Mon Oct 6, 2025 | 5:01 PM





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Invoice
\$9,424.71

RO# [REDACTED]

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Labor: \$3,180.54

Technician

Actual Hours

Assigned Bill Hours

Flag Hours

Thomas Patterson - 1240

0

18.3

18.3

1. 9900927 Engine Replacement - Yukon/Yukon XL special coverage old s/n [REDACTED]

Parts

\$5,709.89

85015815 - BLOCK 1 - \$126.67

11549180 - BOLT 6 - \$6.30

12682391 - GASKET 2 - \$2.06

12626354 - GASKET 8 - \$33.04

12679463 - PIPE 1 - \$21.69

12679867 - GASKET 1 - \$2.13

11546600 - BOLT 10 - \$104.80

12658178 - BELT KIT 1 - \$90.49

12669858 - BELT 1 - \$72.54

13579649 - SEAL 1 - \$19.19

13579648 - SEAL 2 - \$35.30

12703668 - PIPE 1 - \$28.27

12726902 - SEAL KIT 2 - \$191.32

15035747 - SEAL 1 - \$24.64

15077362 - SEAL 1 - \$23.34

12346290 - COOLANT 2 - \$55.60

12735811 - FILTER 1 - \$10.29

19420057 - 0W/20 OIL/0W-20 8 - \$63.68

85639955 - SEAL 2 - \$2.78

12740076 - ENGINE 1 - \$4,366.59

SOR





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Op.1 9900927 -9900927

Labor: \$3,180.54

SOR No	Requested By	SOR Date	SOR Qty
12140	David Rea	07 Oct 2025	1

85575818 (W) - RADIATOR 1 - \$188.46 **SOR**

SOR No	Requested By	SOR Date	SOR Qty
12140	David Rea	07 Oct 2025	1

85724972 - HOSE 1 - \$197.49

12657093 - GASKET 2 - \$43.22 **SOR**

SOR No	Requested By	SOR Date	SOR Qty
12140	David Rea	07 Oct 2025	2

Op.2 add -add

Labor: \$208.56

Technician	Actual Hours	Assigned Bill Hours	Flag Hours
Thomas Patterson - 1240	0	1.2	1.2

1. add to evac and recharge 1234yf system

Op.3 diagnosis -diagnosis

Labor: \$173.80

Technician	Actual Hours	Assigned Bill Hours	Flag Hours
Thomas Patterson - 1240	0	1	1

1. diagnosis to remove pan





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4. RECALL N252510320 Service Update Bulletin ECM Software Update Warranty Pay \$69.52

Job added by David Rea on Mon Oct 6, 2025 | 5:01 PM

Op.1 RECALL -PERFORM RECALL. VERIFIED OPEN RECALL:

Labor: \$69.52

Technician	Actual Hours	Assigned Bill Hours	Flag Hours
Thomas Patterson - 1240	0	0.4	0.4

1. 9107818 #N252510320: Service Update - ECM Software Update - (Sep 8, 2025)-program ECM-0.4hrs/11YZ301237733

5. tow LUBBOCK WRECKER INV# [REDACTED] Warranty Pay \$75.00

Job added by David Rea on Mon Oct 6, 2025 | 5:01 PM

Op.1 tow -vehicle towed in

Labor: \$0.00

Technician	Actual Hours	Assigned Bill Hours	Flag Hours
House Tech - housetech	0	0	0
Thomas Patterson - 1240	0	0	0

1. towed vehicle to dealership

Sublet \$75.00

Sublet Labor - \$75.00

Sublet Parts - \$0.00

PO Tax PO Labor Tax - \$0.00 PO Part Tax - \$0.00

6. MPVI PERFORM CERTIFIED MULTI-POINT VEHICLE INSPECTION Internal Pay \$7.40





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Job added by David Rea on Mon Oct 6, 2025 | 5:01 PM

Op.1 MPVI -PERFORM CERTIFIED MULTI-POINT VEHICLE INSPECTION

Labor: \$7.40

Technician	Actual Hours	Assigned Bill Hours	Flag Hours
Thomas Patterson - 1240	0	0.2	0.2

1. PERFORMED CERTIFIED MULTI POINT VEHICLE INSPECTION. SUBMITTED INSPECTION FORM WITH VEHICLE STATUS.

7. CUST RENTAL HERTZ Customer Pay \$0.00

Job added by Brett Birdsinger on Tue Oct 7, 2025 | 10:46 AM

Op.1 CUST -CONCERN

Labor: \$0.00

Technician	Actual Hours	Assigned Bill Hours	Flag Hours
House Tech - housetech	0	0	0
Thomas Patterson - 1240	0	0	0

1. CALLED HERTZ AND RESERVED CAR AFTER DIAG BY TECH AND PARTS ORDERED 10/7/2025
2. received engine 10/20/2025 afternoon
3. tech started on vehicle 10/21/2025
4. installed engine got running 10/23/2025
5. called customer and told to return rental and vehicle is ready for redelivery 10/24/2025





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Labor	\$3,639.82
Parts	\$5,709.89
Sublet	\$75.00
Sublet Labor	\$75.00
Sublet Parts	\$0.00
Fees	\$0.00
Discounts	\$0.00
Tax	\$0.00
Deductible	\$0.00
Insurance/Warranty	\$0.00
Invoice Total	\$9,424.71

Original Estimate
Mon Oct 6, 2025 | 5:01 PM \$0.00

Clock In Info

#	Opcode	Date	Clock In	Clock Out	Time Spent	Pay Type	Technician	Flag Hrs
1	rsvp	-	-	-	0 hrs	CP	Thomas Patterson (1240)	0 hrs
2	INFO	-	-	-	0 hrs	CP	Thomas Patterson (1240)	0 hrs
3	HCON	-	-	-	0 hrs	W	Thomas Patterson (1240)	18.3 hrs
3	CUST	-	-	-	0 hrs	W	Thomas Patterson (1240)	1.2 hrs
3	CUST	-	-	-	0 hrs	W	Thomas Patterson (1240)	1 hrs
6	MPVI	-	-	-	0 hrs	I	Thomas Patterson (1240)	0.2 hrs
4	RECALL	-	-	-	0 hrs	W	Thomas Patterson (1240)	0.4 hrs





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Clock In Info

#	Opcode	Date	Clock In	Clock Out	Time Spent	Pay Type	Technician	Flag Hrs
5	tow	-	-	-	0 hrs	W	Thomas Patterson (1240)	0 hrs
7	CUST	-	-	-	0 hrs	CP	Thomas Patterson (1240)	0 hrs
5	tow	-	-	-	0 hrs	W	House Tech (housetech)	0 hrs
7	CUST	-	-	-	0 hrs	CP	House Tech (housetech)	0 hrs

Original Estimate
(Parts & Labor)

Total Additional Cost
Authorized

Approved By

Date & Time

Authorization Obtained By

\$

\$

Revised Estimate \$ \$

Telephone
Text
Fax (See Attached)
E-mail (See Attached)

Telephone
Text
Fax (See Attached)
E-mail (See Attached)

Scoggin Dickey Service Disclaimer

I am the person or agent acting on behalf of the person who is obligated to pay for the repair of the motor vehicle subject to this agreement. I understand that the vehicle is subject to repossession in accordance with business and commerce code 9.609 if payment for the work is dishonored or declined for any reason. I understand that the vehicle will be operated on public roads as needed at Scoggin Dickey's discretion. I understand that the deposited property is not insured or protected against theft, fire, vandalism, weather, or damage outside of Scoggin Dickey's control. I also acknowledged no articles of personal property have been left in the vehicle and the dealer is not responsible for the inspection thereof. All payment due at the time of vehicle pickup. The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.





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Service Advisor

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X
Customer Signature

Date

