December 1, 2025

[redacted]

[redacted]

Jupiter Florida [redacted]

INFORMATION REDACTED PURSUANT TOTHE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

Re: [redacted] Day vs Cadillac [redacted]

Dear [redacted]

A settlement has been reached between General Motors and Brandi Day regarding their BBB AUTO LINE claim. General Motors will extend a Straight Repurchase following Florida lemon law to resolve the consumer's BBB AUTO LINE claim.

The repurchase will return the following:

Purchase price – cash price for the vehicle, inclusive of any allowance for a trade-in vehicle but excluding debt from a previous transaction;
Reasonably incurred collateral charges – additional charges to a consumer wholly incurred as a result of the acquisition of the vehicle, including but are not limited to:
Sales taxes and title charges;
Manufacturer-installed or agent-installed items or service charges;
earned finance charges; and
Reasonably incurred incidental charges – reasonable costs to the consumer that are directly caused by the nonconformity of the vehicle;
Less a reasonable offset for use.

The reasonable allowance for use will be applied using the following formula:

Miles at the settlement 26,738 / 120,000 x Vehicle purchase price – Rebate

A reasonable offset may be made for physical damage sustained to the vehicle while under the ownership of the consumer. Recoverable aftermarket accessories on the turn-in vehicle may be returned to the consumer.

Refunds must be made to the consumer and lienholder, if any, as their interests may appear.

General Motors will provide a statement of amounts for customer review and approve prior to the actual vehicle turn in. Repurchase should be completed within 60 days from the date consumer approves the repurchase worksheet.

To assist in a timely and accurate worksheet, please start to gather/upload the following documents which will be requested by GM:

1. Bill of sale and,

2. Finance contract or lease agreement for the vehicle,

- A written payoff statement from the lienholder which includes the following information:

3. A 10-day payoff including a daily interest rate (per diem)

4. A payment history from your lienholder detailing payment amounts, and amounts going to principal and interest

Before the final vehicle turn in can be scheduled, copies of the following documents will need to be provided to GM's Reacquired Vehicle Department:

•Vehicle's current registration,

Sincerely,

[redacted]