

Case Details

Case Number
[REDACTED]

Case Owner
[REDACTED]

Status
Closed

Pending with
Advisor

Subject
[EXTERNAL] Fwd: Tow invoice [REDACTED]

Description
ATTENTION:This email originated from outside of GM.

[REDACTED]

Please find below email from Michael, at Interstate Wrecker Service, confirming the invoice submitted for reimbursement of tow bill was paid in full. If you need anything further from Interstate you can reach out to Michael at Interstate.

Regards,
[REDACTED]
Sent from my iPhone

for reimbursement of tow bill was paid in full. If you need anything further from Interstate you can reach out to Michael at Interstate.

Regards,
[REDACTED]
Sent from my iPhone

Begin forwarded message:

From: Michael Frederick <michael@interstatews.com>
Date: October 8, 2025 at 4:43:45 PM EDT
To: [REDACTED]
Subject: Re: Tow invoice [REDACTED]

[REDACTED] this invoice is paid in full my driver did not check the paid box sorry for the inconvenience any other questions please have them call me michael [REDACTED]

On Wednesday, October 8, 2025 at 04:36:04 PM EDT, [REDACTED] wrote:

- > [REDACTED]
- > Hi Michael,
- >
- > On Sept. 30th 2025 my car, a 2022 GMC Denali, was towed by Interstate from [REDACTED] to Central GMC in Norwood. As the receipt indicates, the tow charge was \$120 and was paid in cash. We submitted the attached receipt to GMC for reimbursement but they are asking for proof of payment. The payment section was not filled out by your driver. Could you please provide confirmation that payment was made in cash.
- >

Action Launcher

Search actions...

Case Classification

Status	Closed	Intent	Ghost Call
Case Close Reason	Customer Education	Sub Intent	

Knowledge

Filters Search Knowledge...

Recommendations

Last Updated 04:29 PM • 5 recommendations

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Article Details

51.5% relevant Mark as Not Helpful

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