

From: OnStar Notifications <notifications@onstar.com>
Sent: Thursday, March 13, 2025 4:00 AM
To: [REDACTED]
Subject: Advanced Diagnostics: This is a Diagnostic Alert for your GMC Sierra



Connected by



Dear [REDACTED]

The battery in your 2024 GMC Sierra is critically low. Start your vehicle as soon as possible and let the engine run to charge the battery.

Please disregard this message if your vehicle is already in for service. Inaccurate notifications can be generated during service.

Please note: you may be eligible for Roadside Assistance. If you are an OnStar subscriber, push the blue button in your vehicle to speak with an Advisor. If not, call GM Roadside Assistance at 1.866.415.5838.

EWING BUICK GMC
6425 DALLAS PARKWAY,
PLANO, TX 75024
+19729643540

Account Information

Account Number: [REDACTED]

VIN: [REDACTED]

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Visit onstar.com for coverage map, details, and system limitations. OnStar acts as a link to existing emergency service providers. Services vary by model and conditions.

Running a check on your engine, transmission, anti-lock brakes and other key systems helps you be sure your car is being properly maintained and in top condition. With Diagnostic Alerts, you can set your preferences to receive a monthly diagnostic report or be notified of your vehicle's condition in real-time, via email, text, or a simple press of the blue OnStar button. Your car is self-diagnosing, so you can enjoy the experience of driving.

If you are deaf, hard of hearing, or speech impaired, you may now use the dedicated TTY connection to call us toll-free at 1.877.248.2080 or email us at TTY@onstar.com for assistance or with questions regarding your OnStar account.

This is an automated email - please do not respond.

To unsubscribe from receiving Advanced Diagnostics notifications, please log in to GMC.com or call 1.888.4.ONSTAR (1.888.466.7827).

If you need assistance, or if this is not the correct e-mail address, [contact us](#).

Ensure future OnStar email delivery - add notifications@onstar.com to your address book.

You can contact OnStar at the following address: Attn: OnStar Member Services, P.O. Box 1027, Warren, MI 48090-1027.

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