

(1) CUSTOMER STATES THERE IS A TICK NOISE FROM THE RIGHT SIDE OF ENGINE, APPEARS TO BE LOUDER WITH HIGHER RPM. CHECK AND ADVISE PERFORMED DIAGNOSTICS AND FOUND INTERNAL ENGINE NOISE, STARTED TAC CASE 77598642, WAS TOLD TO REMOVE OIL FILTER AND SPLIT AND INSPECT FOR METAL, PERFORMED AND FOUND METAL, TAC APPROVED ENGINE REPLACEMENT REPLACED THE ENGINE, LINES AND COOLER WITH ALL NESC PARTS, WE THEN HAD TO REPLACE STARTER DUE TO STRESS OF ENGINE FAILURE (BURNT) THE VEHICLE WAS THEN QUALITY TESTED

4067490	6051 0323 T83 206
15032594	(NUT) 6
13579648	(SEAL) 3
12679463	(PIPE) 1
12703668	(PIPE) 1
24504031	(SEAL) 1
19432866	(OIL) 11
12346290	(COOLANT) 2
11546600	(BOLT) 10
12626354	(GASKET) 8
15077362	(SEAL) 1
15035747	(SEAL) 1
22988272	(RETAINER) 2
23129010	(GASKET) 1
13579649	(SEAL) 1
85724972	(HOSE) 1
12658178	(BELT KIT) 1
12669858	(BELT) 1
13579646	(SEAL) 2
12740076	(ENGINE) 1
85575814	(*RADIATOR) 1
11548998	(BOLT) 8
12657093	(GASKET) 2
12726902	(SEAL KIT) 2
12679867	(GASKET) 1
12732343	(STARTER) 1
12737081	(FILTER) 1
12737081	(FILTER) 1
RENTAL 90715	

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

..... (Warranty)

(2) SERVICE UPDATE N252510321 ECM SOFTWARE
SERVICE UPDATE
REPROGRAMMED THE ECM
(83- ADRIAN-M244734) A

9107810 T83 4

..... (Warranty)

	W/C	INT.	CUSTOMER
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