




CUSTOMER NO.	ADVISOR SAMANTHA INGLIS	TAG NO.	INVOICE DATE 10/10/25
	4700035		
	LABOR RATE	LICENSE NO.	COLOR
	YEAR / MAKE / MODEL 21/CADILLAC TRUCK/ESCALADE/4DR 4WD	MILEAGE 71,915	STOCK NO.
	VEHICLE I.D. NO.		
	F. T. E. NO.	P. O. NO.	DELIVERY DATE
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS	DELIVERY MILES
			SELLING DEALER NO.
			PRODUCTION DATE
			R. O. DATE 09/11/25

MO: [REDACTED]

JOB# 1 CHARGES-----

LABOR-----

# [REDACTED]	OPEN FSA	TECH(S): [REDACTED]	WARRANTY
	N252510321 ECM Software Update		
	RECALL		

JOB# 1 TOTALS-----

JOB# 1 JOURNAL PREFIX OLCS JOB# 1 TOTAL 0.00

JOB# 2 CHARGES-----

LABOR-----

# [REDACTED]	ENGINE CONCERN	TECH(S): [REDACTED]	INTERNAL
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CUSTOMER STATES VEHICLE LOSES POWER AND STALLS AT SLOW SPEEDS INTERMITTENTLY. 8/28/25 tried to start the vehicle and it would not crank. Client waited a few minutes and tried again, and the vehicle started but a message appeared indicating "Service Vehicle - Turn Off for Park". The CEL came on, but both disappeared after about 3-4 minutes. He was able to get a photo of the message and CEL, COULD NOT DUPLICATE, NO DTC PRESENTS AND VEHICLE DRIVEN 65 MILES, PERFORMED NEW FUEL PUMP CONTROL MODULE RECALL PER GM

JOB# 2 TOTALS-----

JOB# 2 JOURNAL PREFIX OLCS JOB# 2 TOTAL 0.00

JOB# 3 CHARGES-----

LABOR-----

# [REDACTED]	CADILLAC LOANER	TECH(S): [REDACTED]	INTERNAL
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CUSTOMER PROVIDED CADILLAC RENTAL FOR SERVICE REPAIRS

MISC-----CODE-----	DESCRIPTION-----	CONTROL NO-----	WARRANTY
	BGL BUICK/GMC LOANER		
		TOTAL - MISC	0.00

JOB# 3 TOTALS-----

JOB# 3 JOURNAL PREFIX OLCS JOB# 3 TOTAL 0.00

JOB# 4 CHARGES-----

LABOR-----

# [REDACTED]	MPVI INSPECTION	TECH(S): [REDACTED]	INTERNAL
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PERFORM MPVI INSPECTION
PERFORM MPVI INSPECTION AND PROVIDE RESULTS

JOB# 4 TOTALS-----

JOB# 4 JOURNAL PREFIX OLCS JOB# 4 TOTAL 0.00

IMPORTANT

YOU MAY RECEIVE A CUSTOMER SATISFACTION SURVEY FROM GENERAL MOTORS IN THE NEXT FEW WEEKS. IF, FOR ANY REASON YOU CANNOT GRADE US "COMPLETELY SATISFIED," PLEASE CONTACT US IMMEDIATELY.

THANK YOU.
JIM HUDSON BUICK
GMC CADILLAC, INC.
(803) 783 0110

DISCLAIMER OF WARRANTIES

The only warranties, if any, applying to these parts are those offered by the manufacturer. Jim Hudson Buick GMC Cadillac, Inc. hereby expressly disclaims all warranties, either express or implied, including any implied warranties of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of the parts. Buyer shall not be entitled to recover from Jim Hudson Buick GMC Cadillac, Inc. any consequential damages, damage to property, damages for loss of use, loss of time, loss of profits, or income, or any other incidental damages.

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ANY DISPUTE, CLAIM, OR CONTROVERSY ARISING OUT OF ANY LABOR OR MATERIAL PROVIDED AT CUSTOMER'S REQUEST SHALL BE DECIDED BY BINDING, BILATERAL ARBITRATION UNDER THE FEDERAL ARBITRATION ACT. TO THE EXTENT THAT THE SOUTH CAROLINA COURT-ANNEXED ALTERNATIVE DISPUTE RESOLUTION (ADR) RULES CAN BE APPLIED TO BINDING ARBITRATION, THE PARTIES AND THE ARBITRATOR SHALL BE GUIDED BY THE PROCESSES OF THE ADR RULES.

CUSTOMER'S SIGNATURE



THE FEELING IS GENUINE

Thank You!

Jim Hudson



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RESIDENTIAL PHONE	COMMENTS				

JOB# 5 CHARGES-----

LABOR	REQUIRED FSA	TECH(S):	WARRANTY
J#	fuel pump power control module recall		
	Replaced fuel pump control module per recall		
	warranty claim code		
	OP CODE		

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
	1		MODULE 3.900		
TOTAL - PARTS				0.00	

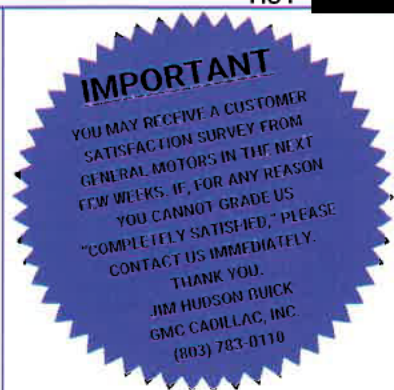
JOB# 5 TOTALS-----

JOB# 5 JOURNAL PREFIX OLCS JOB# 5 TOTAL 0.00

COMMENTS-----
RECOMMENDED NOT DONE/ DECLINED SERVICES-----
THE FOLLOWING SERVICES WERE DECLINED ON TODAY'S VISIT. PLEASE CALL US TO SCHEDULE THESE SERVICES.

TOTALS-----

ALL GM PARTS INSTALLED AT THIS FACILITY ARE BACKED BY A 24 MONTH UNLIMITED MILEAGE PARTS AND LABOR WARRANTY. SOME REPLACEMENT PARTS/ASSEMBLIES MAY INCLUDE AN ADDITIONAL WARRANTY PERIOD TO THE ORIGINAL PURCHASER, ASK YOUR SERVICE ADVISOR FOR DETAILS.	TOTAL LABOR....	0.00
	TOTAL PARTS....	0.00
	TOTAL SUBLET....	0.00
	TOTAL G.O.G....	0.00
	TOTAL MISC CHG....	0.00
	TOTAL MISC DISC....	0.00
	TOTAL TAX.....	0.00
TOTAL INVOICE \$		0.00



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CUSTOMER SIGNATURE ***** DUPLICATE INVOICE *****

CUSTOMER'S SIGNATURE



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