

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

2023 Chevrolet T...

Jeff Murp...

Address: SCOTTSDALE AZ
Home Phone: N/A
Work Phone: N/A
Cell Phone: N/A
Email: N/A
VIN: N/A

Contact Details
Name: Jeff Murphy
Job Title: N/A
Email: N/A
Account Name: N/A
Preferred Method of Contact: N/A

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(1) (/lightning/cmp/force_dynar
force_flexipageld=Customer

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(0) (/lightning/cmp/force_dynar
force_flexipageld=Customer

Omni Channel (Busy)

Feedback - Vehicle Negative - Hot Alerts

Case

Following

Change Record Type

Edit

VGM

Pending

Closed

Status: Pending

Alerts
Refresh during case progression to get up to date alerts.

Alert Title	Description	Recommended Actions	Valid Until
 CAC Region and Zone	If a transfer to CAC is needed, please use Collaborate button to complete.	Use Transfer or Escalate Case option.	08/28/2026
 Language Preference	On Call (CTI) Language Preference and Customer Language Preference mismatch		09/22/2026

 **Vehicle Description**
2023 Chevrolet Tahoe

VIN
N/A

Feed

Details

Map

Additional Case Info

More

Collaboration

Assessment

Advisor Information
Click on the Case Update you wish to view

Collaboration
Add Case Update

Template Type	Transfer/Escalate To	Submitted By
Vehicle Concern - Action Required	Dealer	N/A
Vehicle Concern - Action Required	Dealer	N/A
Vehicle Concern - Action Required	Dealer	N/A

Einstein
Get

Action La
Search
Requ
Case Clas

Status
Pending

Intent
Vehicle
Negativ
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Case Close
Reason
Request
Fulfilled

Sub Intent

Knowledge
Filters

Einstein Re
Last Update
recommen

[Handling Deals and Complimer Concierge Only \(/lightning/r/Kr](#)
Article Deta
53.2% relevant

[OneCRM: How Feedback \(/lightning/r/Kr](#)
Article Deta
53.16% relevan

[CA CEC Repurc Handling \(/lightning/r/Kr](#)
Article Deta
53.12% relevan

[Article Deta](#)
51.59% relevan

 2023 Chevrolet T...

 **7543986...**

 Jeff Murp...

 CA001425...
