

INFORMATION REDACTED
PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C.
552(B)(6)

2023 Chevrolet T...

Address

Contact Details

Job Title

Email

Account Name

Preferred Method of Contact

Feedback - Vehicle Negative - Hot Alerts

Case

Following

Change Record Type

Edit

VIN

Pending

Closed

Status: Pending

Alerts

Refresh during case progression to get up to date alerts.

Alert Title	Description	Recommended Actions	Valid Until
 CAC Region and Zone	If a transfer to CAC is needed, please use Collaborate button to complete.	Use Transfer or Escalate Case option.	08/28/2026
 Language Preference	On Call (CTI) Language Preference and Customer Language Preference mismatch		09/22/2026

Vehicle Description

VIN

2023 Chevrolet Tahoe

Feed

Details

Map

Additional Case Info

More

Collaboration

Assessment

Advisor Information

Click on the Case Update you wish to view

Collaboration

Add Case Update

Template Type	Transfer/Escalate To	Submitted By
Vehicle Concern - Action Required	Dealer	Andrea Sutton, 2025-10-16T16:14:20.000Z
Vehicle Concern - Action Required	Dealer	Andrea Sutton, 2025-10-14T16:20:50.000Z
Vehicle Concern - Action Required	Dealer	Andrea Sutton, 2025-10-10T19:28:37.000Z

Einstein

Get

Action La

Search

Requ

Case Clas

Status

Pending

Intent

Vehicle

Negativ

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Case Close

Reason

Request

Fulfilled

Sub Intent

Knowledge

Filters

Einstein Re

Last Update

recommen

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> Article Deta

53.2% relevant

[OneCRM: How Feedback](#)

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53.16% relevan

[CA CEC Repurc Handling](#)

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53.12% relevan

[BBWC PILOT 05 NEW AND RECI CANCELLED PA FOR CANADIAN](#)

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51.59% relevan

1/2

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