

Victorville

 Chevrolet ★ Cadillac

SERVICE DEPARTMENT HOURS
Monday - Friday
7:00 a.m. to 6:00 p.m.
Saturday
8:00 a.m. to 3:00 p.m.

R/O Open Date	R/O Number
08/28/25	
R/O Close Date	Status
09/25/25	Pre-Invoice
Mileage In	Mileage Out
68698	68712
Service Advisor / Tag #	
TRAVIS WANER/918	
Vehicle Identification Number	
Delivery Date	In-Service Date
11/18/21	11/18/21
Color	License Number

Year	Make	Model	Body	Color	License Number
2021	CADILLAC	ESCALADE			

DESCRIPTION OF SERVICE AND PARTS						AMOUNT
#1 - MULTI:	FREE MULTI POINT INSPECTION OF INTERIOR/EXTERIOR, UNDERHOOD, BATTERY, UNDER VEHICLE, TREAD DEPTH, TI RE WEAR & BRAKE LINING CHECKED WHEN TIRE ROTATION IS PERFORMED					
#2 - PSI:	PERFORM TIRE PRESSURE CHECK AND INFLATION SERVICE, TIRES INFLATED TO (PSI): RIGHT FRONT: LEFT FRONT: RIGHT REAR: LE FT REAR:					
#3 - MR:	MECHANICAL (GAS) DIAGNOSIS AND REPAIR. EXCESSIVE NOISE FROM ENGINE. KNOCKING TYPE NOISE. Caused by ROD BEARINGS FAILED. SPUN ROD BEARINGS , NETAL THROUGHOUT ENGINE AND OIL SYSTEM, DEBRI WENT INTO INTAKE MANIFOLD .TEAR DOWN TO POINT OF FAILURE. REMOVED OIL PAN TO INSPECT OR ROD OR MAIN BEARING, ROD BEARING FAILED. DEBRI INSIDE INTAKE MANIFOLD,					
Tech:	JUAN RODRIGUEZ	(221)				Warranty
Installed		:		Qty: 1		Warranty
Installed		:		Qty: 1		Warranty
Installed		:		Qty: 2		Warranty
Installed		:		Qty: 1		Warranty
Installed		:		Qty: 2		Warranty
Installed		:		Qty: 8		Warranty

TERMS. STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to enter my premises during the day on my streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

WARNING: Motor vehicles contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. These chemicals are contained in many vehicle components and replacement parts, vehicle fluids, and paints and materials used to maintain vehicles, including, but not limited to, fuel, oil batteries, brakes, and wheel balancing weights. When you service, clean or maintain your car, you will be exposed to listed chemicals contained in used oil, waste and replacement parts, and particulates from component wear. When we service your car, we will return used components to you upon request. Used parts and components contain chemicals known to the state of California to cause cancer and birth defects or other reproductive harm. To minimize your exposure when servicing, maintaining or cleaning your vehicle:

1) work in a well ventilated area; 2) do not smoke, drink or eat while working; 3) wash your hands when finished or when taking a break; and 4) follow all manufacturer instructions pertaining to proper use and maintenance of motor vehicles and vehicle components.

Proposition 65: <http://www.oehha.org/prop65.html>.

ALL PARTS INSTALLED ARE NEW UNLESS SPECIFIED OTHERWISE

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

I acknowledge notice and oral approval of an increase in the original estimated price.

Customer Signature or Initials _____

LABOR

PARTS

DEDUCTIBLE

SUBLET

SHOP SUPPLIES

HAZARDOUS MATERIALS

SALES TAX OR TAX I.D.

SPECIAL ORDER DEPOSIT

DISCOUNTS

TOTAL DUE

Victorville

Chevrolet ★ Cadillac

15425 Dos Palmas Road Victorville, CA 92392
Phone (760) 955-8200

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2021	CADILLAC	ESCALADE	

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Installed : Qty: 10 Warranty	
Installed : Qty: 2 Warranty	
Installed : Qty: 1 Warranty	
Installed : Qty: 1 Warranty	
Installed : Qty: 2 Warranty	
Installed : Qty: 1 Warranty	
Installed : Qty: 1 Warranty	
Installed : Qty: 1 Warranty	
Installed : Qty: 1 Warranty	
Installed : 0W40 MOBIL1 SUPERCAR Qty: 8 Warranty	
Freight: OVN PART# Warranty	
Freight: OVN PART# Warranty	
Installed : SL-N-SEAL Qty: 1 Warranty	
Installed : SL-N-SEAL Qty: 1 Warranty	
Installed : SL-N-MANIFOLD Qty: 1 Warranty	
TEAR DOWN ENGINE TO POINT OF FAILURE, ROD BEARING SPUN, METAL AND DEBRI IN OIL COOLER, OIL COOLER LINES, DEBRI INSIDE INTAKE MANIFOLD. REPLACED ENGINE, SWAPPED ALL PARTS ONTO NEW ENGINE, REPLACED RADIATOR DUE TO METAL DEBRI, REPLACED OIL COOLER LINES DUE TO METAL DEBRI IN THE LINES, REPLACED INTAKE MANIFOLD DUE TO DEBRI INSIDE RUNNERS. EVAC AND RECHARGE AC SYSTEM, ADDED NEW COOLANT MIX, NEW OIL. SERIAL NUMBERS ARE IN CHATH IN PICTURE FORM	
#4 - RECALL: PERFORM OPEN RECALL Service Update Bulletins ECM Software	

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DISCLAIMER OF WARRANTIES: Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.	PARTS
WARNING Motor vehicles contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. These chemicals are contained in many vehicle components and replacement parts, vehicle fluids, and paints and materials used to maintain vehicles, including, but not limited to, fuel, oil, batteries, brakes, and wheel balancing weights. When you service, clean or maintain your car, you will be exposed to listed chemicals contained in used oil, waste and replacement parts, and particulates from component wear. When we service your car, we will return used components to you upon request. Used parts and components contain chemicals known to the state of California to cause cancer and birth defects or other reproductive harm. To minimize your exposure when servicing, maintaining or cleaning your vehicle: 1) work in a well ventilated area; 2) do no smoke, drink or eat while working; 3) wash your hands when finished or when taking a break; and 4) follow all manufacturer instructions pertaining to proper use and maintenance of motor vehicles and vehicle components.	DEDUCTIBLE
(Posted in accordance with Proposition 65 in Cal. Health & Safety Code §25249.5 et seq.) For further information about Proposition 65: http://www.cdph.ca.org/prop65.html	SUBLET
ALL PARTS INSTALLED ARE NEW UNLESS SPECIFIED OTHERWISE	SHOP SUPPLIES
NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.	HAZARDOUS MATERIALS
I acknowledge notice and oral approval of an increase in the original estimated price.	SALES TAX OR TAX I.D.
Customer Signature or Initials	SPECIAL ORDER DEPOSIT
	DISCOUNTS
	TOTAL DUE

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DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Update Caused by RECALL Tech: JUAN RODRIGUEZ (221) REPROGRAMED ECM, [REDACTED]	Warranty
#5 - 15A: DIAGNOSIS/REPAIR - HVAC, ELECTRICAL, INTERIOR AND EXTERIOR.	
#6 - TOW IN: VEHICLE TOWED IN AND OWNER IS NOT PRESENT.	
#7 - CCW: C S I CADILLAC WASH	
#8 - CSI: THANK YOU FOR YOUR BUSINESS. GENERAL MOTORS MAY BE CONTACTING YOU FOR A SURVEY. WE ARE STRIVING TO A Ttain completely satisfied scores, anything less w e fail. IF YOU CANNOT GIVE US THOSE SCORES. PLEASE	
Please Note: TALKED TO [REDACTED] HAD VEHICLE TOWED IN FOR ENGINE NOISE. UNABLE TO BE PRESENT DUE TO WORK.	
***** * Cash refunds OVER \$100.00 will be refunded via check * * only. Credit card refunds will be applied to original * * payment card ALL returns are * * subject to a 35% RESTOCK CHARGE * *****	

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DISCLAIMER OF WARRANTIES: Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

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(Posted in accordance with Proposition 65 in Cal. Health & Safety Code §25249.5 et seq.) For further information about Proposition 65: <http://www.oeshha.org/jprop65.html>.

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Customer Signature or Initials

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LABOR	.00
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	.00