

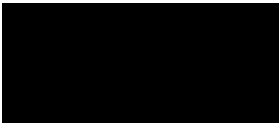


702 2nd Street NE
Aitkin, MN 56431
Phone: 218-927-2713
Toll Free: 1-800-450-2713
www.atwatergm.com

Hours
Mon - Fri 8am - 5pm

SO [REDACTED]

SERVICE ORDER



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Customer No [REDACTED] [REDACTED] [REDACTED] Home Cell Email Bus Today Term Cash	Advisor Shop Priority Promised 08/25/2025 5:30 PM Opened 08/25/2025 8:07 AM Cashiered Tag# Location PO # License Odom In 15685 Odom Out 15687 In Service Date Stock No Year 2024 Make GMC Model YUKON Model Number [REDACTED] Color Vehicle ID No [REDACTED] Selling Dealer Extended Warranty Delivery Date Engine 6.2L ECOTEC3 V8 Fleet #
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Request	Description	Job	CSR	Status
ENGINEE	CUSTOMER STATES DRIVING DOWN THE HWY AND THEN SEEING A MESSAGE SAYING CONDITIONS NOT RIGHT FOR SHIFT.	1	90	Original

Labor	Description	Hours	Type	CSR	Cost	Amount
[REDACTED]	ENGINE REPLACEMENT	18.50	W	90	573.50	2,924.85
[REDACTED]	DIAGNOSIS	0.60	W	90	18.60	94.86
[REDACTED]	ADD - REFRIGERANT	1.20	W	90	37.20	189.72
[REDACTED]	OLH - CONSEQUENTIAL DAMAGE (EXHAUST STUDS 2.1 HR, BATTERY .3 HR)	2.60	W	90	80.60	411.06
[REDACTED]	3rd Party Time Differential	7.50	W	90	232.50	1,185.75

Sublet	Description	Type	Cost	Amount
	ENTERPRISE RENTAL	WCAR	1,680.00	1,680.00

Part	Description	Shp	SL	Bin	Type	Cost	Price	Amount
[REDACTED]	ENGINE	1	N		W	2,380.00	4,310.66	4,310.66
[REDACTED]	BELT	1	Y	25H	W	38.76	70.20	70.20
[REDACTED]	BELT KIT	1	Y	25D 25E	W	48.35	87.57	87.57
[REDACTED]	SEAL	1	Y	14C	W	9.43	17.08	17.08
[REDACTED]	SEAL	1	Y	14C	W	10.25	18.56	18.56
[REDACTED]	BOLT	6	Y	43H	W	3.42	1.03	6.18
[REDACTED]	GASKET	1	Y	26F	W	5.35	9.69	9.69
[REDACTED]	SEAL	1	Y	35F	W	13.17	23.85	23.85
[REDACTED]	SEAL	1	Y	35F	W	12.47	22.59	22.59
[REDACTED]	GASKET	8	Y	33G	W	18.00	4.08	32.64
[REDACTED]	GASKET	2	Y	23G	W	1.12	1.01	2.02
[REDACTED]	SEAL	2	Y	14C	W	1.52	1.38	2.76
[REDACTED]	BOLT	8	Y	46E	W	25.44	5.76	46.08
[REDACTED]	BOLT	10	N	34C	W	56.00	10.14	101.40
[REDACTED]	GASKET	2	Y	33L	W	23.10	20.92	41.84
[REDACTED]	PIPE	1	Y	32E	W	11.82	21.41	21.41
[REDACTED]	PIPE	1	Y	32D	W	15.41	27.91	27.91
[REDACTED]	SEAL KIT	2	Y	32G	W	104.28	94.44	188.88
[REDACTED]	GASKET	1	Y	35D	W	1.16	2.10	2.10
[REDACTED]	SEAL	1	Y	26B	W	10.19	18.46	18.46
[REDACTED]	COOLANT	2	N	10D	W	30.30	27.44	54.88
[REDACTED]	HOSE	1	Y	59	W	100.60	182.21	182.21
[REDACTED]	RADIATOR	1	Y		W	104.04	188.44	188.44

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User 10 Page 2

Customer No	Advisor	Promised	08/25/2025 5:30 PM	Tag#
	Shop	Opened	08/25/2025 8:07 AM	Location
	Priority	Cashiered		PO #
	License	Odom In	Odom Out	In Service Date
		15685	15687	
	Year	Make	Model	Model Number
	2024	GMC	YUKON	
Home	Bus	Vehicle ID No	Selling Dealer	Extended Warranty
Cell	Today			Delivery Date
Email				
Term	Cash	Engine	6.2L ECOTEC3 V8	Fleet #

	NUT	6	N	35H	W	24.00	7.24	43.44
	BLOCK	1	Y	51C	W	69.04	125.05	125.05
	CAP	1	Y	27G	W	8.04	14.56	14.56
	SEAL	1	Y	30F	W	2.89	5.23	5.23
	STUD				W	24.06	14.53	43.59
	BOLT	6	Y	36G	W	5.04	1.52	9.12
	BATTERY 94RAGM	1		4F	W	212.50	384.88	384.88

Tech	Contact	Start	End	Hours	Auth	Auth CSR	Auth Hours	Reason
136		08/25/2025 4:30:20	08/25/2025 4:55:57	0.43	DIAG	10	0.00	diag
136		08/26/2025 8:51:20	08/26/2025 9:02:54	0.19	DIAG	10	0.00	get engine calibrations
136		09/10/2025 11:02:44	09/10/2025 11:13:38	0.18	BASE	10	0.00	get vehicle into shop
136		09/10/2025 1:31:10	09/10/2025 4:37:35	3.11	BASE	10	0.00	replace engine
136		09/10/2025 4:37:35	09/10/2025 4:59:23	0.36	BASE	10	0.00	remove tc bolts
136		09/11/2025 7:53:02	09/11/2025 12:17:23	4.41	BASE	10	0.00	replace engine
136		09/11/2025 12:37:57	09/11/2025 2:44:03	2.10	BASE	10	0.00	replace engine
136		09/11/2025 3:27:18	09/11/2025 4:58:58	1.53	BASE	10	0.00	replace engine
136		09/12/2025 7:55:56	09/12/2025 8:09:50	0.23	BASE	10	0.00	replace engine
136		09/12/2025 9:09:05	09/12/2025 11:15:49	2.11	OLH	10	0.00	replace exhaust studs x3
136		09/12/2025 12:25:39	09/12/2025 12:56:53	0.52	BASE	10	0.00	replace engine
136		09/12/2025 12:56:53	09/12/2025 1:01:12	0.07	OLH	10	0.00	test battery
136		09/12/2025 1:01:12	09/12/2025 1:05:21	0.07	OLH	10	0.00	test battery
136		09/12/2025 1:59:43	09/12/2025 2:18:37	0.32	OLH	10	0.00	replace battery
136		09/12/2025 2:18:37	09/12/2025 3:55:30	1.61	BASE	10	0.00	engine replacement
136		09/12/2025 4:43:50	09/12/2025 4:56:12	0.21	BASE	10	0.00	replace engine
136		09/15/2025 7:41:23	09/15/2025 7:59:20	0.30	BASE	10	0.00	check for leaks/ fluid levels

Cause Checked for codes, found none in the ECM, unrelated DTCs due to low voltage. Tech attempted to start and found only a click noise is present. Tech checked the 400A starter fuse, found the fuse is blown. Tech attempted to rotate the engine using a long ratchet on the balancer bolt, found the engine will not rotate. Tech collected an oil sample, found metal debris in oil. Tech checked IVH, found the vehicle passed the L87 Pico recall in May of 2025 and received 0W40 and new cap. Tech created TAC case and was instructed to follow 23-NA-170. During engine replacement, 3 exhaust manifold studs stripped during removal, 2 on bank 1 and 1 on bank 2. On engine start up tech found no crank condition due to low battery voltage. Tech connected the battery and tested, found the battery failed test twice.

Parts Total	6,103.28
Labor Total	6,486.24
Request Total	12,589.52

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(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON

DATE

CUSTOMER SIGNATURE

DATE



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User 10 [REDACTED]

Customer No [REDACTED] [REDACTED] [REDACTED] Home Cell Email [REDACTED] Bus Today [REDACTED] Term Cash	Advisor Shop S1 Priority Promised 08/25/2025 5:30 PM Opened 08/25/2025 8:07 AM Cashiered Tag# Location PO #	License Odom In 15685 Odom Out 15687 Year 2024 Make GMC Model YUKON Vehicle ID No [REDACTED] Engine 6.2L ECOTEC3 V8	In Service Date Model Number [REDACTED] Extended Warranty Stock No Color Delivery Date Fleet #
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Correction Replaced the engine, engine oil cooler lines, radiator, 3 exhaust manifold studs, starter fuse and the battery. Topped off the transmission fluid, vacuum filled the cooling system, replaced the engine oil cap with a [REDACTED] cap, removed the owners manual insert, performed engine oil prelube procedure and filled engine oil, performed crankshaft variation learn, performed the throttle body idle air flow compensation reset procedure, inspected for leaks and road tested to verify repairs.

Request	Description	Job	CSR	Status				
RECALL	RECALL [REDACTED]			Approved				
Labor	Description	Hours	Type	CSR	Cost	Amount		
[REDACTED]	Engine Control Module Reprogramming with SPS	0.40	W	90	12.40	63.24		
[REDACTED]	3rd Party Time Differential (ALLDATA .5 HR)	0.10	W	90	3.10	15.81		
Tech	Contact	Start	End	Hours	Auth	Auth CSR	Auth Hours	Reason
[REDACTED]	[REDACTED]	09/12/2025 4:21:30	09/12/2025 4:43:44	0.37	BASE	10	0.00	reprogram
Cause	Certain vehicles listed above will receive a software update to add to the existing Check Engine Light a Driver Information Center (DIC) warning message if DTC [REDACTED] sets.					Parts Total		0.00
						Labor Total		79.05
						Request Total		79.05
Correction	Reprogrammed the ECM WCC: [REDACTED]							

Detail	Pay Type	Labor	Cost	Parts	Cost	Fees	Misc	Supplies	Sublet	Env	Ded	Tax	Total
Customer		0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Warranty		4,885.29	957.90	6,103.28	3,369.75	0.00	0.00	0.00	1,680.00	0.00	0.00	0.00	12,668.57
Internal		0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Total		4,885.29	957.90	6,103.28	3,369.75	0.00	0.00	0.00	1,680.00	0.00	0.00	0.00	12,668.57

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