

**General Motors Product Field Action
Customer Reimbursement Request Form**

N252494000

Customer Name: [REDACTED] (please print)

Street Address or P. O. Box Number: [REDACTED]

City: Staten Island State: NY Zip Code: [REDACTED]

Preferred Contact Telephone Number (include Area Code): [REDACTED]

Preferred Contact Email Address: [REDACTED]

Date Request Form and Supporting Documentation Submitted to Dealer: [REDACTED]

Vehicle Identification Number of Involved Vehicle: [REDACTED] (17 Characters)

Mileage at Time of Repair: 98000 Date of Repair: 06/04/2025

Amount of Reimbursement Requested: \$ 10,776.88

THE FOLLOWING DOCUMENTATION MUST ACCOMPANY THIS REQUEST FORM.

Original or clear copy of all receipts, invoices and/or repair orders that show:

- The name and address of the person who paid for the repair.
- The Vehicle Identification Number (VIN) of the vehicle that was repaired.
- Description of problem, the repair performed, date of repair and who performed the repair.
- The total cost of the repair expense that is being requested.
- Proof of payment for the repair in question and the date of payment.

My signature to this request and the required documents are genuine and I request reimbursement for the repair covered by this letter.

Customer's Signature: [REDACTED]

Submit this request form and the required documents to your GM dealer for processing. All reasonable and customary costs to correct the condition described in the letter that came with this form will be considered for reimbursement. If your request is approved, you will receive a check from your dealer. If your request is denied, you will receive a written explanation for the denial from your dealer. If your request is incomplete, your dealer will advise you what documentation is needed to complete the request and offer you the opportunity to resubmit the request when the missing documents are available. If you have any questions about this process or have waited 30 or more days for a response from your dealer, please contact the GM Customer Assistance Center at 1-866-467-9700.

This section to be completed by dealer (please print)

Bulletin No.: _____ Request Approved: _____ Date: _____ Amount: \$ _____

Request Denied: _____ Date: _____ Reviewed By: _____

Reason: _____

If denied, please provide a copy of this form to the customer and retain original for your files



Chevrolet
P.O. Box 909989
Milwaukee, WI 53209-9989

IMPORTANT SAFETY RECALL

STATEN ISLAND, NY

June 2025

This notice applies to your vehicle, VIN [REDACTED]

Dear [REDACTED]

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that a defect which relates to motor vehicle safety exists in certain 2022 model year Chevrolet Suburban vehicles equipped with the 6.2L V8 gas engine (RPO L87). As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

IMPORTANT

- Your vehicle is involved in GM recall N252494000.
- Schedule an appointment with your Chevrolet dealer.
- This service will be performed for you at **no charge**.

Why is your vehicle being recalled?

The connecting rod and/or crankshaft engine components in these vehicles may have manufacturing defects that can lead to engine damage and engine failure. If the engine fails during vehicle operation, the vehicle will lose propulsion, increasing the risk of a crash.

What will we do?

The recall remedy is an engine inspection. Your Chevrolet dealer will inspect the engine. If your vehicle fails the inspection procedure, your vehicle's engine will be repaired or replaced. Vehicles that pass inspection will be provided a higher viscosity oil, which will also require a new oil fill cap identifying the new required oil grade, an oil filter replacement, and an owner's manual insert free of charge. Because of service scheduling requirements, it is likely that your dealer will need your vehicle longer than the actual inspection and service correction time of approximately 1 hour.

It is important that you schedule your vehicle for this recall inspection procedure as soon as possible. If your vehicle receives the recall inspection remedy, you will be provided additional protection if an engine failure occurs in your vehicle as a result of this condition. If this condition occurs on your vehicle within 10 years from the date your vehicle was originally placed in service or 150,000 miles (240,000 km), whichever occurs first, your engine will be repaired or replaced at no charge. The terms of your vehicle's powertrain warranty govern your vehicle's coverage for engine failure. Diagnosis or repair for conditions other than the condition described above and engine failures that occur outside of your vehicle's powertrain warranty are not covered under this special coverage program.



2519 Hylan Blvd Staten Island, NY 10306

SERVICE DEPARTMENT HOURS
7:30 a.m. to 6:00 p.m.
Monday - Friday
8:00 a.m. to 4:00 p.m. Saturday

R/O Open Date	R/O Num
06/16/25	
R/O Close Date	Status
06/16/25	Pre-Invoice
Mileage In	Mileage Out
100299	100299
Service Advisor/Tag #	
Melody Maione/1234	
Vehicle Identification Number	

STATEN ISLAND, NY		Work Phone			
Year	Make	Model	Body	Color	License Num
2022	CHEVROLET	SUBURBAN			

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Cell: Email:	
#1 - RECALL: PERFORM RECALL C/S: N222375790 -PARK ASSIST RETROFIT - EXP 05/31/27 Tech: Randy Ramirez (699) Installed 85131832 :N-MODULE (02195-CT) Remove and replace park assist module Reprogram park assist module:BFYZ281089863 Reprogram BCM:40YZ281091122 Setup serial data gateway module: FDYZ281092950 Reprogram Radio:80YZ281093778 Labor Op:9106669 1.9 Hr	Warranty Warranty
#2 - RECALL: PERFORM RECALL C/S: N242435631 -SERIAL DATA GATEWAY MODULE Tech: Randy Ramirez (699) Reprogram serial data gateway module Warranty code:0SY281094728 Labor op:9107414 0.4 Hr	Warranty
#3 - RECALL: PERFORM RECALL C/S: N252494000 -L87 ENGINE LOSS OF PROPULSION Tech: Randy Ramirez (699) Unrealized 12713787 :SL-N-CAP (01758-CKT) 1271 Qty: 1	Warranty Warranty

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

CASH TOTAL :
CREDIT CARD TOTAL :

LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
DISCOUNTS	
TOTAL DUE	

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X

MARTYS AUTO BODY
500 WEST 25TH STREET
New York, NY. 10001
Phone: 212-255-7654 Fax: 212-229-2625

INVOICE

Org. Est. # 106536

INVOICE

Printed Date: 06/04/2025

Staten Island, NY

Home

2022 Chevrolet - Suburban Z71 - 6.2L, V8 (376CI) VIN(L)

Lic #

Odometer In : 98187

VIN # :

Part Description	Number	Qty	Sale	Ext	Labor Description	Ext
ENGINE ASSEMBLY (COMPLETE) 12740076		1.00	3,800.00	3,800.00	ENGINE ASSEMBLY (COMPLETE) - Remove & Replace - 6.2L Eng,4WD w/Air Suspension - [Includes: R&I Wiper Link Assembly & Cowl Top Panel. Includes: R&I Fender Liners. Includes: R&I Front Bumper Cover and Headlamp Assemblies. DOES NOT include Headlamp adjustmen	5,000.00
RADIATOR 85575817		1.00	173.40	173.40	RADIATOR - Remove & Replace - 6.2L Eng - [Includes: R&I Air Cleaner. Includes: Drain and refill Cooling System. Includes: R&I Cooling Module. Includes: R&I Cooling Fan Assembly. Includes: R&I Air Conditioning Condenser. Includes: Check and adjust Transmis	700.00
					OIL CHANGE Fluid Capacity: Engine Oil - Volume: 8.00 QTS. (7.57L) - Full Synthetic SAE 0W-20 Motor Oil; 6.2L Eng - w/Filter	225.00

Org. Estimate 10,776.88 Revisions 0.00 Current Estimate 10,776.88

Labor:	5,925.00
Parts:	3,973.40
SubTotal:	9,898.40
Tax:	878.48
Total:	10,776.88
Bal Due:	\$10,776.88

[Payments -]

Vehicle Received: 5/28/2025

Customer Number : 13517

I hereby authorize and hereby grant you and/or your employees permission to operate the car or truck herein described on this invoice. An express mechanic's lien is hereby acknowledged on above car or truck to secure the amount of repair charges and parts. Warranty work has to be performed in our shop & cannot exceed the original cost.

Signature

Date

Email Address: mautobody@aol.com

AUTHORIZATION TO TOW



NEW PUNJAB TOWING INC.

330 McGuinness Blvd., Brooklyn, NY 11222

TEL: (718) 729-3636 - (718) 344-6934 - Fax: (718) 233-2890

DCA #: 1413009

Email: newpunjabtowing@gmail.com

DCA Complaint # 311

Name	[REDACTED]	Date	04/14/2025
Address	[REDACTED]	Time	

City	Staten Island	State	NY
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TOW VEHICLE

VI	requested by:
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PO#:	DCA Lic. Plate: [REDACTED]
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Make & Type of Car	Chery Sub Z71 Black SUV
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CAR WAS TOWED	DISTANCE TOWED
FROM 3733 Vestal Rd, Vestal, NY	MILEAGE END 199 total
TO 500 West 25th St NY, NY	MILEAGE START 199 m total
ADDITIONAL CHARGE: \$12.00 per tow vehicle for each 1/4 hour (or part thereof) when its requires an unusual preparation such as winching or righting a vehicle or any other preparation that would be necessary to cut the vehicle in a position where it can be hooked or raised to the tow truck.	TOTAL DISTANCE TOWED 199

INDICATE DAMAGE AREA



☒ FLATBED / RAMP	☒ WHEEL LIFT	☐ LOCKOUT	☐ RECOVERY
☐ START	☐ OUT OF GAS	☐ FLAT EXCHANGE	

METHOD OF PAYMENT

☒ CASH

DRIVER'S LIC #: [REDACTED]

☐ VISA	☐ MasterCard	EXP. DATE:
		ACCOUNT:

CREDIT CARD	[REDACTED]								
Author	[REDACTED]	#		Truck #					
Signature	[REDACTED]								
I HAVE LEFT THE T									
WINCHED, TOWED, UNLOCKED OR INVOLVED AND AGREE NOT TO HOLD ULD IT RESULT									
VEHICLE WILL NOT BE RELEASED UNTIL TOWING SERVICE IS PAID									

TOWING CHARGE	
MILEAGE CHARGE	
EXTRA PERSON	
SPECIAL EQUIPMENT	
LABOR CHARGE	
STORAGE	
WAITING TIME	
SUB TOTAL	
TAX	1.100 ⁰⁰
TOLLS R/TRIP	97 ⁶⁰
TOTAL	1.197 ⁶⁰

TOW TRUCK

U.S. POSTAGE PAID
PM

STATEN ISLAND, NY 10303
JUL 28, 2025

\$11.00

Retail



PRESS FIRMLY

**PRIORIT
MAIL**

**FLAT RATE
ENVELOPE**

ONE RATE ■ ANY WEIGHT

FROM:



Staten Island, NY



TO:

Reimbursman D. [unclear]

PO Box 33170

Detroit, MI 48232

WHEN USED INTERNATIONALLY, A CUSTOMS
DECLARATION LABEL MAY BE REQUIRED.

AUG 01 2025

EXPECTED DELIVERY DAY: 08/01/25

USPS TRACKING® #



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