

ShipLUX

1001 Brickell Bay Dr, ste 2700 n-2
Miami, FL 33131
Phone: (888) 530-0334

ORDER # [REDACTED]

Customer:

[REDACTED]
[REDACTED]
WEST BLOOMFIELD, MI [REDACTED]
Phone: [REDACTED]

Order Date: 8/5/2025

PRICE AND PAYMENT

Payment Method:

Last 4 Numbers On Credit Card: [REDACTED]

Price and Terms:

Payable: When Driver Is Scheduled
First Payment: \$350.00
Payment Due: By Credit Card When Driver Is Scheduled
Next Payment: \$675.00
Payment Due: Cash On Delivery
Total Tariff: \$1025.00

SHIPMENT DETAILS

Transport Type: Open

First Available Pickup Date: 8/5/2025

Origin:

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

[REDACTED]
[REDACTED]
[REDACTED]

Vehicles:

2015 Cadillac Escalade (SUV) (Inoperable: Yes)

Special Terms

DIGITAL SIGNATURE CERTIFICATE

By selecting "I Agree" and entering my full name as a binding electronic signature, I understand that an electronic signature has the same legal effect and can be enforced in the same way as a written signature. Furthermore, I hereby accept terms and conditions of service as described in the "Terms and Conditions" section below.

Electronic Signature: [REDACTED]
Signature IP Address: [REDACTED]
Signed and Accepted On: 8/5/2025 10:53:56 AM

QR Code represents the permanent URL of this signed document.

Multi-Factor
Digital Fingerprint Checksum

Terms And Conditions:

SHIPLUX LLC

Customer Terms & Conditions

The Customer hereby agrees to be bound by the terms of this Agreement, including, without limitation, the Limitation on Liability provision and all other terms and conditions set forth on this Agreement.

SHIPLUX, LLC WILL NOT BE THE ACTUAL TRANSPORTER OF THE CUSTOMER'S VEHICLE AND, SHIPLUX, LLC AS A BROKER, MAY OBTAIN, ON THE CUSTOMER'S BEHALF, THE SERVICES OF AN INDEPENDENT VEHICLE TRANSPORTER (THE "NETWORK CARRIER") TO PICK UP, MOVE, AND DELIVER THE CUSTOMER'S VEHICLE. SHIPLUX, LLC DOES NOT GUARANTEE, NOR ACT AS A GUARANTOR OF THE NETWORK CARRIER'S PERFORMANCE. ANY CONTRACT OR AGREEMENT ENTERED INTO BETWEEN THE CUSTOMER AND THE NETWORK CARRIER SHALL NOT AFFECT OR CHANGE THE TERMS OF THIS AGREEMENT OR IN ANY WAY BIND SHIPLUX, LLC.

In consideration for finding a third party "Network Carrier" to pick up, move or deliver the Customer's vehicle/watercraft, Customer agrees to pay SHIPLUX, LLC a commission deposit in accordance with the attached estimate form ("Deposit"). SHIPLUX, LLC, is a fully licensed and bonded Broker Management Company registered with the USDOT with Broker MC #92282 and USDOT #3129383. This agreement is solely between the customer and his, her or its duly authorized agents, (hereinafter referred to as "Customer"), and SHIPLUX, LLC.

Cancellation & Refund Policy

The deposit amount will not be charged until the Network Carrier is scheduled for pick up. The amount described in this Agreement as the "Deposit" represents payment in full to SHIPLUX, LLC; however, it is only a portion of the Customer's financial obligations in order to complete delivery. The Customer may cancel this Agreement without penalty, if SHIPLUX, LLC cannot dispatch the vehicle within 7 days after the first available pick up date. The customer cannot cancel this agreement to go with a different broker at any time and doing so will result in the deposit being charged and not refundable to the customer. The Agreement runs continuous until the Customer cancels the Agreement.

All cancellation notices must be received in writing via email to our Customer Service Department or the Booking Agent. SHIPLUX, LLC does not accept or honor cancellations made via phone call.

If Customer's vehicle is assigned to a Network Carrier before he/she emails the cancellation notice, Customer will lose the amount of the deposit. If the vehicle is not made available to the assigned Network Carrier for any reason, the deposit amount will be held as a dry run fee. Such fee will be charged to the same credit card authorized for the deposit given by the Customer upon placing the order. A Network Carrier is not required to wait to pick up a vehicle or to deliver a vehicle. If the Customer makes a special arrangement with the driver for him to wait until the vehicle is available, any fees assessed for such arrangement shall be the sole responsibility of the Customer and shall be made payable solely to the Network Carrier. All amounts other than the deposit payable to SHIPLUX, LLC ("Remaining Balance"), shall be paid in full by certified check, cashiers' check, or cash at the time of the delivery of the Customer's vehicle unless other arrangements have been made. **THE REMAINING BALANCE IS NOT THE RESPONSIBILITY OF SHIPLUX, LLC AND CUSTOMER SHALL NOT HOLD SHIPLUX, LLC RESPONSIBLE FOR IT. IF CUSTOMER HAS ANY DISPUTE REGARDING THE REMAINING BALANCE, CUSTOMER'S ONLY REMEDY SHALL BE AGAINST NETWORK CARRIER. CUSTOMER SHALL NOT INITIATE ANY CLAIM OR MAKE ANY ALLEGATION(S) IN ANY FORM AGAINST SHIPLUX, LLC FOR THE REMAINING BALANCE.**

Refunds will be processed within 48 business hours of the cancellation request.

If Customer decides to cancel the shipping order after a Carrier (transporter) has been assigned (dispatched), Customer will forfeit full payment, as our services have been rendered. No amount will be refunded.

Customer warrants that he/she will pay the transportation Deposit due to SHIPLUX, LLC, for delivered vehicles, and will not seek to charge back a credit card or stop a check to offset any dispute for damage claims and/or delays etc.. It is the Customer's responsibility to have any payment due when the Network Carrier arrives.

Contract Terms and Liability Disclaimer

Network Carrier will pick up and deliver as close to Customer's door as legally and safely as possible. A mutually agreed upon place to load or unloading the vehicle(s) may be necessary due to low hanging trees, low hanging wires, narrow streets and residential area restrictions.

SHIPLUX, LLC shall provide Customer with an estimated pickup and estimated delivery date. However, delays may occur prior to, and/or during, transport due to weather, road conditions, mechanical problems, etc. There are absolutely no guarantees regarding pickup or delivery times and dates. SHIPLUX, LLC shall not be held responsible for loss or damages occasioned by delays of any kind or for any reason, car rental fees or any accommodation fees. SHIPLUX, LLC shall not be held liable for failure of mechanical or operating parts of Customer's vehicle.

Customer must prepare vehicle for transport. All loose parts, fragile accessories, low hanging spoilers, etc. must be removed or secured. Customer shall remove all non- permanent, outside mounted luggage and other racks prior to shipment. Vehicles must be tendered to Network Carrier in good running condition (unless otherwise noted) with no more than a half tank of fuel (preferably 1/4 tank). Any part of the vehicle that falls off during transport is Customer's responsibility including damages caused by said part to any vehicles(s) and/or person involved.

For Drive Away Service, where the Customer request for their vehicle to be driven on the highway to the designated location (instead of being put on a trailer or flatbed for transport), Customer warrants that the vehicle is safe to drive and is in roadworthy condition. Further, if vehicle breaks down while in Network Carrier's possession, Customer shall pay to Network Carrier TWO HUNDRED DOLLARS (\$200) per day for detention of the vehicle and shall pay all associated vehicle repair fees. If the vehicle is not roadworthy, Customer shall pay a THREE HUNDRED DOLLAR (\$300) Truck Order Not Used fee ("TONU").

Customer must disarm any alarm system installed in the vehicle or provide proper instructions for this matter. In the event said alarm sounds and there are no keys or instructions to turn it off, Network Carrier may silence alarm by any means.

Luggage and personal property must be confined to one suitcase OR one bag in the trunk only, with no heavy articles, and is not to exceed 100 lbs. Network Carrier and SHIPLUX, LLC are not liable for personal items left in vehicle, nor for damage to vehicle caused by excessive or improper loading of personal items. No personal property shall be transported in customer's vehicle(s) that includes, but is not limited to, Explosives, Guns, Ammunition, Flammable Products, Narcotics, Negotiable and Legal Papers, Alcoholic Beverages, Jewelry, Furs, Money, Live Pets, Live Plants or any unlawful contraband. Customer agrees that SHIPLUX, LLC may confiscate or dispose of said items with no remuneration. SHIPLUX, LLC shall not be held responsible for delivery of personal property. If Customer wishes to put items in the vehicle, he does so at his own risk.

International Orders: the car must be empty except for factory installed equipment. Indicate the serial number and give car's approximate value in U.S. dollars. Customer is responsible for the proper customs paperwork. (Ask the assigned Network

Carrier for help with these documents.)

If the vehicle is inoperable or oversized (dual or oversized wheels, extra-large, racks, lifted, limo, etc.) Customer must inquire as to the extra charges. If SHIPLUX, LLC is not advised of inoperable or oversized/modified vehicles prior to pickup, all extra charges must be paid in cash or money order to the Network Carrier upon delivery.

If Customer provides his/her own trailer for bumper pulls, Customer warrants that such bumper pulls are in roadworthy condition, including working brake lights and are not in violation of any law. If the bumper pull breaks down while in Network Carrier's possession, Customer shall pay to Network Carrier TWO HUNDRED DOLLARS (\$200) per day for detention of the vehicle, watercraft, or heavy equipment or machinery and shall pay all associated bumper pull repair fees. Customer MUST notify SHIPLUX, LLC if the bumper pull is not registered.

If Customer request that its watercraft be transported, the Customer must make sure that the watercraft is properly tied down with ratchet ties to the watercraft's bumper pull. Additionally, Customer warrants that such bumper pulls are in roadworthy condition, including working brake lights and are not in violation of any law. If the bumper pull breaks down while in Network Carrier's possession, Customer shall pay to Network Carrier TWO HUNDRED DOLLARS (\$200) per day for detention of the vehicle, watercraft, or heavy equipment or machinery and shall pay all associated bumper pull repair fees. Customer MUST notify SHIPLUX, LLC if the bumper pull is not registered.

If Customer request transportation of heavy equipment or machinery, Customer shall make sure to provide the proper dimensions so as to comply with Section 12 below. If the heavy equipment or machinery does not run and the Network Carrier cannot transport it, the Customer shall be charged a THREE HUNDRED DOLLAR (\$300) TONU fee.

Customer shall be responsible for providing the proper dimensions for item(s) being transported. If the Customer provides inaccurate dimensions and the Network Carrier cannot transport the item, the Customer shall be charged a THREE HUNDRED DOLLAR (\$300) TONU fee.

Customer agrees that SHIPLUX, LLC has the right to reject (cancel) any order for any reason at any time.

At the time of pickup, Customer and Network Carrier will carefully inspect the vehicle for pre-existing damage (exterior only) by completing a vehicle inspection report recorded on the Bill of Lading. Network Carrier and Customer will both acknowledge the condition of the vehicle and Customer will sign and receive a copy of the Bill of Lading.

At the time of delivery, Customer and Network Carrier will carefully inspect the vehicle for possible damages incurred during transit. Network Carrier and Customer will both acknowledge the condition of the vehicle and Customer will sign and receive a final copy of the Bill of Lading.

Damage must be noted in the proper place on the Bill of Lading and signed by Customer regardless of weather conditions, time of day or day of week. Signing the Bill of Lading and inspection report without notation of any damage verifies that Customer has received his vehicle(s) in satisfactory condition, and that SHIPLUX, LLC/Network Carrier and their agents are relieved of any further responsibility.

All claims must be submitted in writing within 24 hours of delivery. SHIPLUX, LLC will share the Network Carrier insurance policy details upon request. Customer agrees that SHIPLUX, LLC is not liable for any property damage claims to Customer's vehicle and that his, her or its sole remedy is against the Network Carrier. Customer agrees to pay any insurance deductible of Network Carrier regarding damage to Customer's vehicle, watercraft, or heavy equipment or machinery.

Customer agrees and understands that SHIPLUX, LLC is a registered transportation and property broker and is acting solely in the capacity of a broker. Customer allows SHIPLUX, LLC to contract with other licensed and insured Motor Carrier(s), the Network Carriers, to transport the vehicle(s) described in this shipping order. SHIPLUX, LLC and Network Carrier reserve the right to use multiple modes of transportation, including but not limited to truck, airplane, rail, and ship.

Customer further agrees and understands that SHIPLUX, LLC's sole responsibility in the transaction between the customer and SHIPLUX, LLC is to procure a carrier for shipment of the customer's property. Customer understands that SHIPLUX, LLC never takes possession of, transports, or delivers the Customer's property.

Network Carrier accepts responsibility of vehicle after pre-inspection is done and Bill of Lading is signed by the Customer. Network Carrier's responsibility will end when the vehicle is delivered and Customer signs final Bill of Lading inspection.

SHIPLUX, LLC will not be responsible for damage caused by acts of God, hail or storm damage, or damage resulting from worn/broken parts of vehicle or added personal items.

Customer shall, in their absence, designate a person to act as their agent at the point of pickup and/or delivery if for any reason they are unavailable.

Customer shall be responsible for loading and unloading of the vehicle, watercraft, or heavy equipment or machinery.

Customer warrants that he/she will pay the Deposit price due to SHIPLUX, LLC in full and will not try to offset any dispute for damage claims and/or delays etc. from freight (transport) charges. It is Customer's responsibility to provide the Remaining Balance payment to Network Carrier when it arrives unless the Remaining Balance has been pre-paid in full. All payments to Network Carrier on orders booked as "Discounted Cash Price" must be in the form of cash, cashier's check or money order - no exceptions. Certified funds must be made payable to the delivering Network Carrier and not to SHIPLUX, LLC. Personal checks, debit or credit cards for orders booked as "Discounted Cash Price" will NOT be accepted for the Remaining Balance - no exceptions. Customer agrees that if the payment cannot be made by these methods, the vehicle, watercraft, or heavy equipment or machinery will be stored, at Customer's expense, until Customer pays in full all transport charges. Should Customer be unable to accept delivery for any reason, the vehicle, watercraft, or heavy equipment or machinery will be placed in storage. Any and all storage and redelivery charges will be the responsibility of Customer. Any fees assessed against the Customer shall be charged directly to the Customer's credit card on file.

This Agreement shall be construed in accordance with the laws of the State of Florida.

The parties here agree that all actions or proceedings arising in connection to this agreement shall be tried and litigated exclusively in the State or Federal (if permitted by law and a party elects to file an action in federal court) courts located in Broward County, in the state of Florida. This choice of venue is intended by the parties to be mandatory and not permissive in nature, and to preclude the possibility of litigation between the parties with respect to, or arising out of, this Agreement in any jurisdiction other than that specified in this section. Each party waives any right it may have to assert the doctrine of forum non-

convenience or similar doctrine or to object to venue with respect to any proceeding brought in accordance with this section. By action of this provision, the parties agree to submit to the personal jurisdiction of the aforementioned court.

Customer shall defend, indemnify, and hold harmless SHIPLUX, LLC from any and all actual or alleged claims, demands, causes of action, liability, loss, damage and/or injury (to property or persons, including without limitation wrongful death), whether brought by an individual or other entity, imposed by a court of law or by administrative action of any federal state or local agency, arising out of or incident to any acts, omissions, negligence, or willful misconduct of SHIPLUX, LLC, or the Carrier, its personnel, employees, agents, or contractors in connection with or arising out of SHIPLUX, LLC or the Carrier's actions. The indemnification includes, without limitation, the payment of all penalties, fines, judgments, awards, attorney's fees, and related costs or expenses, and any reimbursements to SHIPLUX, LLC for all legal expenses and costs incurred by it, to the fullest extent possible, under Florida law.

Neither party may assign, directly or indirectly, all or part of its rights or obligations under this Agreement without the prior written consent of the other party, which consent shall not be unreasonably withheld or delayed.

Invalidity or unenforceability of one or more of the provisions in this Agreement shall not affect any other provisions of this Agreement.

This agreement supersedes all prior written or oral representation of SHIPLUX, LLC and constitutes the entire agreement between Customer and SHIPLUX, LLC and may not be changed except in writing signed by an officer of SHIPLUX, LLC. Customer warrants that he, she or it has read this agreement in its entirety and by continuing with the transaction, fully understands and agrees to its terms. Further, Customer waives any claims or defenses based in whole or in part on not reading, knowing, or understanding these terms and conditions and agrees to indemnify and hold harmless SHIPLUX, LLC for any fees or costs, including attorney's fees and costs, arising out of any claims or defenses asserted based upon not reading, having knowledge of, or understanding these terms and conditions.

Customer represents that he/she is over the age of eighteen (18) and is permitted by law to enter into this Agreement.

Customer warrants that he/she is the registered legal owner of the vehicle, watercraft, or heavy equipment or machinery, or that he/she has been duly authorized by the legal owners to enter into agreement for transportation of the vehicle, watercraft, or heavy equipment or machinery. Customer acknowledges that he/she has had ample opportunity to review this Agreement prior to entering into this Agreement and that he/she understands the terms and conditions of this Agreement and has voluntarily entered into this Agreement. If delivery of the vehicle, watercraft, or heavy equipment or machinery is received by a second party on the Customer's behalf, it is the Customer's responsibility to advise them of the terms and conditions.

The Parties expressly consent and agree this agreement shall be electronically signed. The parties agree the electronic signatures appearing on this agreement shall be treated, for purposes of validity, enforceability as well as admissibility, the same as hand-written signatures.