

BOWMAN

WITH YOU EVERY MILE

INFORMATION REDACTED
PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C.
552(B)(6)

Customer Pay Invoice
\$0.00

6750 Dixie Hwy Clarkston MI US 48346 <https://www.bowmanchevy.com/>

RO#

Check-in: Mon Apr 8, 2024 | 11:24 AM

Ready for Pickup: Thu Apr 25, 2024 | 2:14 PM

Promise Time: Mon Apr 8, 2024 | 6:00 PM

Customer

Pickup-Customer

Same as Customer

Billing-Customer

Same as Customer

Vehicle

2023 Chevrolet
Silverado 1500

14,963 Mi In / 14,966 Mi
Out

In Service: 06/09/2023

Sold Date: 06/28/2023

Stock #:

Service Advisor

Ray Shaffer

971

(248) 795 - 1841

1.	MPVI	PERFORM CERTIFIED MULTI-POINT VEHICLE INSPECTION	Internal Pay	\$0.00
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Job added by Ray Shaffer on Mon Apr 8, 2024 | 11:24 AM

MPVI - PERFORM CERTIFIED MULTI-POINT VEHICLE INSPECTION	Labor	\$0.00
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Technician

Joel Hartzman - M150578 - 1715

1. PERFORMED CERTIFIED MULTI POINT VEHICLE INSPECTION. SUBMITTED INSPECTION FORM WITH VEHICLE STATUS.

2.	CONCERN	WHILE DRIVING CAME TO A STOP VEHICLE STALLED OUT BUT ABLE TO RESTART BUT NOW GETTING A SLOW CRANK AT START UP	Warranty Pay	\$0.00
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Job added by Ray Shaffer on Mon Apr 8, 2024 | 11:24 AM

1. found engine very tight and difficult to turn over with breaker bar - drained oil and captured oil sample and found metal particles in the oil - removed the filter and found metal particles - removed the oil pan for inspection and found #5 rod bearing spun and metal debris in the pan from the spun bearings - referenced bulletin 22-NA-074 which outlined requirement for engine replacement, cooler line, and oil cooler/radiator replacement due to metallic debris in the oil galleries and cooler

CONCERN - CONCERN	Labor	\$0.00
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Technician

Joel Hartzman - M150578 - 1715

1. replaced the engine with a new GM engine assembly - replaced all necessary gaskets, seals and components required in the procedure - evac and charged 1234yf system - code g28qZGF8w00001G*Ad0

2. old s/n new s/n



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Vehicle
2023 Chevrolet
Silverado 1500

Service Advisor
Ray Shaffer
971
(248) 795 - 1841

Parts

\$0.00

12740076 - ENGINE 1 **SOR**
Z5000 - HANDLING 1
12626354 (S) - GASKET 8
12679463 (S) - PIPE 1
12703668 - PIPE 1
12657093 (S) - GASKET 2
11546600 - BOLT 10
86788215 - HOSE 1
85575814 (W) - RADIATOR 1
12346290 - COOLANT 2
19352900 - OW-20 8
19260234 - REFRIGERANT 100
15035747 (S) - SEAL 1
15077362 (S) - SEAL 1
12679867 (S) - GASKET 1
12726902 - SEAL KIT 2 **SOR**
12682391 (S) - GASKET 2

3. CONCERN

HEARING KNOCKING/GRINDING NOISE UNDER THE
HOOD THE NOISE GETS LOUDER WITH SPEED

Warranty Pay

\$0.00

Job added by Ray Shaffer on Mon Apr 8, 2024 | 11:24 AM

CONCERN -CONCERN

Labor

\$0.00

Technician

Joel Hartzman - M150578 - 1715

1. repaired with line 2



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Customer

Billing-Customer

Same as Customer

Vehicle

2023 Chevrolet
Silverado 1500

Service Advisor

Ray Shaffer

971

(248) 795 - 1841

4. LOANER

LOANER VEHICLE

Warranty Pay

\$0.00

Job added by Ray Shaffer on Mon Apr 8, 2024 | 11:24 AM

LOANER -LOANER VEHICLE

Labor

\$0.00

Technician

Joel Hartzman - M150578 - 1715

Labor

\$0.00

Parts

\$0.00

Sublet Labor

\$0.00

Sublet Parts

\$0.00

Fees

\$0.00

Discounts

\$0.00

Tax

\$0.00

Deductible

\$0.00

Insurance/Warranty

\$0.00

Original Estimate

Mon Apr 8, 2024 | 11:24 AM

\$0.00

Invoice Total

\$0.00

X

Customer Signature

Date

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of a fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

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MICHIGAN REPAIR FACILITY REGISTRATION NUMBER FC8536

CERTIFICATION: All repairs and parts listed were furnished in compliance with Michigan Auto Repair Act (P.A. 300)

Company Authorized Representative

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS



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Customer Copy v1 | Page 3 of 3
Thu Apr 25, 2024 | 2:14 PM



6750 Dixie Hwy Clarkston MI US 48346 <https://www.bowmanchevy.com/>

Customer Pay Invoice
\$0.00

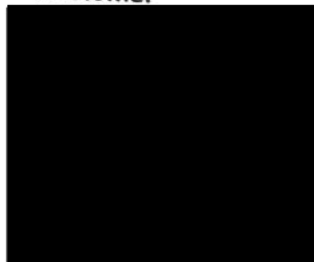
RO# : [REDACTED]

Check-in: Tue May 27, 2025 10:02 AM

Ready for Pickup: Wed Jun 18, 2025 1:02 PM

Promise Time: Tue May 27, 2025 6:00 PM

Customer



Pickup-Customer

Same as Customer

Billing-Customer

Same as Customer

Vehicle

2023 Chevrolet
Silverado 1500

37,876 Mi In / 37,885 Mi
Out

In Service Date:
06/09/2023

Sold Date: 06/28/2023

Stock # [REDACTED]

Service Advisor

Victor Callender

1800

+1 - (248) 575 - 5000

1. MPVI

PERFORM CERTIFIED MULTI-POINT VEHICLE
INSPECTION

Internal Pay

\$0.00

Job added by Victor Callender on Tue May 27, 2025 10:02 AM

Op.1 MPVI -PERFORM CERTIFIED MULTI-POINT VEHICLE INSPECTION

Labor: \$0.00

Technician

Joel Hartzman - M150578 - 1715

1. PERFORMED CERTIFIED MULTI POINT VEHICLE INSPECTION. SUBMITTED INSPECTION FORM WITH VEHICLE STATUS.

2. CONCERN

CUSTOMER STATES ENGINE MAKES LOUD
KNOCKING NOISE ON COLD START UP.
STATES WE REPLACED ENGINE ON R/O
6133606

Warranty Pay

\$0.00

Job added by Jessica A Rohn on Tue May 27, 2025 10:02 AM

1.performed cold start and verified the noise concern - started tac case [REDACTED] and sent pictures and video of noise sample and pictures of oil sample and oil filter pictures

Op.1 CONCERN -CONCERN

Labor: \$0.00

Technician

Joel Hartzman - M150578 - 1715

1. after recall was opened up on line 3 - retested and noise not evident - possibly due to oil upgrade in procedure - passed pico scope test



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Customer Copy v2 | Page 1 of 3
Wed Jun 18, 2025 1:02 PM

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Customer Pay Invoice
\$0.00

RO# :

Check-in: Tue May 27, 2025 10:02 AM

Ready for Pickup: Wed Jun 18, 2025 1:02 PM

Promise Time: Tue May 27, 2025 16:00 PM

Customer

Billing-Customer

Same as Customer

Vehicle

2023 Chevrolet
Silverado 1500

Service Advisor

Victor Callender

1800

+1 - (248) 575 - 5000

3. RECALL

N252494000 Product Safety Recall L87 Engine
Loss of Propulsion

Internal Pay

\$0.00

Job added by Victor Callender on Tue May 27, 2025 10:02 AM

1. recall

Op.1 RECALL -PERFORM RECALL. VERIFIED OPEN RECALL:

Labor: \$0.00

Technician

Joel Hartzman - M150578 - 1715

1. performed pico scope test and passed per procedure - code FDY2280880115 - also upgraded oil and cap with filter change

Parts

\$0.00

12713787 (S) - CAP 1

12737081 - PF63 FILTER 1

19432866 - 0W-40 Mobil 1 8

4. LOANER

LOANER VEHICLE

Warranty Pay

\$0.00

Job added by Victor Callender on Tue May 27, 2025 10:02 AM

Op.1 LOANER -LOANER VEHICLE

Labor: \$0.00

Technician

Joel Hartzman - M150578 - 1715



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Customer Copy v2 | Page 2 of 3
Wed Jun 18, 2025 1:02 PM

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\$0.00

RO#

Check-in: Tue May 27, 2025 | 10:02 AM

Ready for Pickup: Wed Jun 18, 2025 | 1:02 PM

Promise Time: Tue May 27, 2025 | 6:00 PM

Customer

Billing-Customer
Same as Customer

Vehicle
2023 Chevrolet
Silverado 1500

Service Advisor
Victor Callender

1800

+1 - (248) 575 - 5000

Labor	\$0.00
Parts	\$0.00
Sublet	\$0.00
Sublet Labor	\$0.00
Sublet Parts	\$0.00
Fees	\$0.00
Discounts	\$0.00
Tax	\$0.00
Deductible	\$0.00
Insurance/Warranty	\$0.00
Invoice Total	\$0.00

Original Estimate
Tue May 27, 2025 | 10:02 AM

\$186.91

X
Customer Signature

Date

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE: I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of a fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repair charges.

DISCLAIMER OF WARRANTIES: Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law. Non-GM parts and accessories are not covered under GM New Vehicle Limited Warranty. They also may damage the vehicle, compromise its compliance with safety standards or void the GM Warranty on the vehicle itself. GM is not responsible for the consequences of installing any non-GM equipment, parts or accessories on the vehicle. A list of non-GM parts is available to you upon request.

MICHIGAN REPAIR FACILITY REGISTRATION NUMBER: P28536

CERTIFICATION: All repairs and parts listed were furnished in compliance with Michigan Auto Repair Act (P.A. 300)

Company Authorized Representative

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Customer Copy v2 | Page 3 of 3
Wed Jun 18, 2025 | 1:02 PM

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6750 Dixie Hwy Clarkston MI US 48346 <https://www.bowmanchevy.com/>

800 - 222 - 1020

Customer Pay Invoice

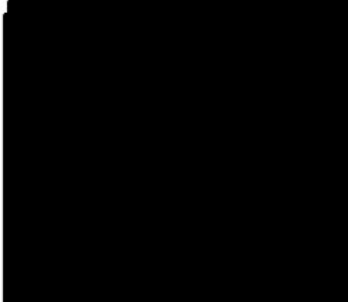
\$0.00

Check-In: Fri Jun 27, 2025 | 9:44 AM

Ready for Pickup: Wed Jul 9, 2025 | 5:46 PM

Promise Time: Fri Jun 27, 2025 | 6:00 PM

Customer



Pickup-Customer

Same as Customer

Billing-Customer

Same as Customer

Vehicle

2023 Chevrolet
Silverado 1500

38,476 Mi In / 38,480 Mi
Out

In Service Date:

06/09/2023

Sold Date: 06/28/2023

Stock #:

Service Advisor

Victor Callender

1800

+1 - (248) 575 - 5000

1.	MPVI	PERFORM CERTIFIED MULTI-POINT VEHICLE INSPECTION	Internal Pay	\$0.00
----	------	--	--------------	--------

Job added by Victor Callender on Fri Jun 27, 2025 | 9:44 AM

Op.1 MPVI -PERFORM CERTIFIED MULTI-POINT VEHICLE INSPECTION

Labor: \$0.00

Technician

Joel Hartzman - M150578 - 1715

1. PERFORMED CERTIFIED MULTI POINT VEHICLE INSPECTION. SUBMITTED INSPECTION FORM WITH VEHICLE STATUS.

2.	CONCERN	CUSTOMER STATES THERE IS STILL A LOUD KNOCKING NOISE FROM ENGINE ON COLD START. PLEASE INSPECT AND ADVISE	Warranty Pay	\$0.00
----	---------	---	--------------	--------

Job added by Victor Callender on Fri Jun 27, 2025 | 9:44 AM

1.engine authorized for internal noise from previous visit R.O.

Op.1 CONCERN -CONCERN

Labor: \$0.00

Technician

Joel Hartzman - M150578 - 1715

1. replaced the engine assembly - added 0-w-40 oil and equipped with upgraded oil cap - replaced the oil cooler line and radiator - also replaced one time use components, bolts, seals, and gaskets - evac and charged 1234yf system - recover code hKrqZGF8w@00Fh3b001 charge code j3jqZGF8w00001G*CG0 - old s/n [REDACTED] new s/n [REDACTED]





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Promise Time: Fri Jun 27, 2025 | 6:00 PM

Customer

Billing-Customer

Vehicle

Service Advisor

Same as Customer

2023 Chevrolet
Silverado 1500

Victor Callender

1800

+1 - (248) 575 - 5000

2. CONCERN

CUSTOMER STATES THERE IS STILL A LOUD K
NOCKING NOISE FROM ENGINE ON COLD STA
RT. PLEASE INSPECT AND ADVISE

Warranty Pay

\$0.00

Op.1 CONCERN -CONCERN

Labor: \$0.00

\$0.00

Parts

12626354 (S) - GASKET 8
12682391 (S) - GASKET 2
12657093 (S) - GASKET 2
15035747 (S) - SEAL 1
15077362 (S) - SEAL 1
12679867 (S) - GASKET 1
12679463 (S) - PIPE 1
12703668 - PIPE 1
85724972 (S) - HOSE 1
85575814 (W) - RADIATOR 1
12726902 - SEAL KIT 2
11549180 - BOLT 6
12740076 - ENGINE 1
12669858 (S) - BELT 1
12658178 (S) - BELT KIT 1
11546600 - BOLT 10
12346290 - COOLANT 1
19333511 - ADHESIVE 1
19432867 - 0w-40 Bulk 8

3. LOANER

LOANER VEHICLE

Warranty Pay

\$0.00

Job added by Victor Callender on Fri Jun 27, 2025 | 9:44 AM



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Service Advisor

Victor Callender

1800

+1 - (248) 575 - 5000

3. LOANER

LOANER VEHICLE

Warranty Pay

\$0.00

Op.1 LOANER -LOANER VEHICLE

Labor: \$0.00

Technician

Joel Hartzman - M150578 - 1715

Labor \$0.00

Parts \$0.00

Sublet \$0.00

Sublet Labor \$0.00

Sublet Parts \$0.00

Fees \$0.00

Discounts \$0.00

Tax \$0.00

Deductible \$0.00

Insurance/Warranty \$0.00

Original Estimate

Fri Jun 27, 2025 | 9:44 AM

\$0.00

Invoice Total

\$0.00

X

Customer Signature

Date

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MICHIGAN REPAIR FACILITY REGISTRATION NUMBER: P128536

CERTIFICATION: All repairs and parts listed were furnished in compliance with Michigan Auto Repair Act (P.A. 300)

Company Authorized Representative: _____

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X



Tekion Corp 2025

Customer Copy v1 | Page 3 of 3
Wed Jul 9, 2025 | 5:46 PM