

General Motors Product Field Action Customer Reimbursement Request Form

N252494000

This section to be completed by customer (please print)

Customer Name: [REDACTED]

Street Address or P. O. Box Number: [REDACTED]

City: CALEDONIA State: MI Zip Code: [REDACTED]

Preferred Contact Telephone Number (include Area Code): [REDACTED]

Preferred Contact Email Address: [REDACTED]

Date Request Form and Supporting Documentation Submitted to Dealer: 6.24.25

Vehicle Identification Number of Involved Vehicle [REDACTED]

(17 Characters)

Mileage at Time of Repair: 73776 Date of Repair: 7.22.24

Amount of Reimbursement Requested: \$ 5685.36

THE FOLLOWING DOCUMENTATION MUST ACCOMPANY THIS REQUEST FORM.

Original or clear copy of all receipts, invoices and/or repair orders that show:

- The name and address of the person who paid for the repair.
- The Vehicle Identification Number (VIN) of the vehicle that was repaired.
- Description of problem, the repair performed, date of repair and who performed the repair.
- The total cost of the repair expense that is being requested.
- Proof of payment for the repair in question and the date of payment.

My signature to this document is [REDACTED] st
reimbursement for the [REDACTED]

Customer's Signature: [REDACTED]

Submit this request form and the required documents to your GM dealer for processing. All reasonable and customary costs to correct the condition described in the letter that came with this form will be considered for reimbursement. If your request is approved, you will receive a check from your dealer. If your request is denied, you will receive a written explanation for the denial from your dealer. If your request is incomplete, your dealer will advise you what documentation is needed to complete the request and offer you the opportunity to resubmit the request when the missing documents are available. If you have any questions about this process or have waited 30 or more days for a response from your dealer, please contact the GM Customer Assistance Center at 1-866-467-9700.

This section to be completed by dealer (please print)

Bulletin No.: _____ Request Approved: _____ Date: _____ Amount: \$ _____

Request Denied: _____ Date: _____ Reviewed By: _____

Reason: _____

If denied, please provide a copy of this form to the customer and retain original for your files



Chevrolet
 P.O. Box 909989
 Milwaukee, WI 53209-9989

IMPORTANT SAFETY RECALL

[REDACTED]
 [REDACTED]
 CALEDONIA, MI
 [REDACTED]

June 2025

This notice applies to your vehicle, VIN: [REDACTED]

Dear [REDACTED]

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that a defect which relates to motor vehicle safety exists in certain 2021 model year Chevrolet Silverado vehicles equipped with the 6.2L V8 gas engine (RPO L87). As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

<p>IMPORTANT</p> <ul style="list-style-type: none"> • Your vehicle is involved in GM recall N252494000. • Schedule an appointment with your Chevrolet dealer. • This service will be performed for you at no charge.

Why is your vehicle being recalled?

The connecting rod and/or crankshaft engine components in these vehicles may have manufacturing defects that can lead to engine damage and engine failure. If the engine fails during vehicle operation, the vehicle will lose propulsion, increasing the risk of a crash.

What will we do?

The recall remedy is an engine inspection. Your Chevrolet dealer will inspect the engine. If your vehicle fails the inspection procedure, your vehicle's engine will be repaired or replaced. Vehicles that pass inspection will be provided a higher viscosity oil, which will also require a new oil fill cap identifying the new required oil grade, an oil filter replacement, and an owner's manual insert free of charge. Because of service scheduling requirements, it is likely that your dealer will need your vehicle longer than the actual inspection and service correction time of approximately 1 hour.

It is important that you schedule your vehicle for this recall inspection procedure as soon as possible. If your vehicle receives the recall inspection remedy, you will be provided additional protection if an engine failure occurs in your vehicle as a result of this condition. If this condition occurs on your vehicle within 10 years from the date your vehicle was originally placed in service or 150,000 miles (240,000 km), whichever occurs first, your engine will be repaired or replaced at no charge. The terms of your vehicle's powertrain warranty govern your vehicle's coverage for engine failure. Diagnosis or repair for conditions other than the condition described above and engine failures that occur outside of your vehicle's powertrain warranty are not covered under this special coverage program.

For customers' vehicles already outside of the above years and/or miles, we are still offering reimbursement if the repair was completed prior to this mailing. Please follow the reimbursement steps below.

Qualifying repairs under this special coverage must be performed by a General Motors dealer.

Customers may not assign, and GM does not consent to any assignment of any Customer's rights granted by this Special Coverage to any third party, including but not limited to service contract providers, and this Special Coverage is not intended to and does not confer any third party beneficiary, subrogation or contribution rights, or any other rights to reimbursement, against GM, whether in law, equity or otherwise, on any third parties.

What should you do?

You should contact your Chevrolet dealer to arrange a service appointment as soon as possible.

Did you already pay for this repair?

Even though you may have previously had repairs for this condition, you will still need to take your vehicle to your dealer for additional repairs. If you have already paid for repairs for the recall condition, **and those repairs were completed prior to this mailing**, please complete the enclosed reimbursement form and present it to your dealer with all required documents. Working with your dealer will expedite your request, however, if this is not convenient, you may mail the completed reimbursement form and all required documents to Reimbursement Department, PO Box 33170, Detroit, MI 48232-5170.

Do you have questions?

You may schedule your vehicle for repair, or for more information about your vehicle, or if you have questions or concerns that your dealer is unable to resolve, please visit gm.com/service, or call the Buick, Chevrolet or GMC Customer Assistance Center at 1-866-467-9700. For Cadillac, please call 1-800-333-4223.

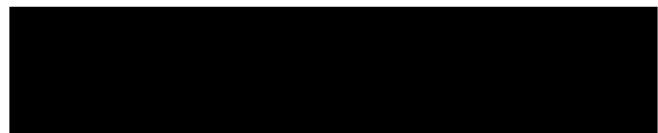
For the hearing or speech impaired, please contact our Customer Assistance Center using the Telecommunication Relay Service by dialing 711 then providing the appropriate Customer Assistance Center number for your vehicle.

If your dealer fails or is unable to remedy this defect without charge, or within a reasonable amount of time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to <http://www.nhtsa.gov>. The National Highway Traffic Safety Administration Campaign ID Number for this recall is 25V274.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.


Regina A. Carto
Vice President
Global Product Safety and Systems

Enclosure
GM Recall: N252494000



Customer Number [REDACTED]

Invoice No: [REDACTED]

INVOICE



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(616) 949-5200

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Page 1 of 2

ADA, MI [REDACTED]
Home: [REDACTED] Bus: [REDACTED]
Email: [REDACTED]

Cell: [REDACTED]

SERVICE ADVISOR: 4533 DEVON STONE

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	21	CHEVROLET SILVERADO	[REDACTED]		94382 / 94383	[REDACTED]	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. D
01JAN21			17:00 25JUN25		0.00	VISA	26JUN25
R.O. OPENED		READY	OPTIONS: DLR:44044				
16:31 24JUN25		15:58 26JUN25					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A MULTI POINT VEHICLE INSPECTION
 MPVI MULTI POINT VEHICLE INSPECTION
 4415 FLIER II, JAMES LIC#: M285004

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE A:	0.00
--------	------	--------	------	--------	------	---------------	------

94383 PERFORMED MULTI-POINT INSPECTION

B N252494000 CUSTOMER STATES PERFORM RECALL - L87 Engine Loss of Propulsion
 CAUSE: RECALL

9107931 PICOSCOPE INSPECTION- ENGINE PASSED
 4415 FLIER II, JAMES LIC#: M285004

1	12713787	(S) CAP					(N/C)
1	12737081	(S) FILTER					(N/C)
8	19432867	0W40 SC MOBIL1					(N/C)
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE B:	0.00

94383 PERFORMED RECALL AND ENGINE PASSED
 WARRANTY CLAIM CODE = FDYN282578775
 PERFORMED LOF AND INSTALLED NEW CAP

C CUSTOMER STATES HAD ENGINE REPLACEMENT LAST YEAR AND HAD COST OUT OF POCKET, HE GOT PAPERWORK IN THE MAIL REGARDING RECALL, AND REIMBURSEMENT, NEED TO INSPECT AND THEN FOLLOW PROCEDURE MOVING FORWARD.

IO CUSTOMER STATES HAD ENGINE REPLACEMENT LAST YEAR AND HAD COST OUT OF POCKET, HE GOT PAPERWORK IN THE MAIL REGARDING RECALL, AND REIMBURSEMENT, NEED TO INSPECT AND THEN FOLLOW PROCEDURE MOVING FORWARD.

						0.00	0.00
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE C:	0.00

Non-GM parts and accessories are not covered under the GM New Vehicle Limited Warranty. They Also may damage the vehicle, compromise its compliance with safety standards or void the GM Warranty on the vehicle itself. GM is not responsible for the consequences of installing any non-GM equipment, parts or accessories on the vehicle. A list of non-GM parts is available to you upon request. Customer Signature _____ Customer Printed Name _____ Date _____	Registration No. F122580 All Parts installed are new unless specified otherwise.	DESCRIPTION:	TOTALS
	CUSTOMER ACKNOWLEDGED RECEIPT OF COPY THEREOF.	LABOR AMOUNT	
		PARTS AMOUNT	
		GAS, OIL, LUBE	
		SUBLET AMOUNT	

*The Factory Warranty Constitutes All Of The Warranties With Respect To The Sale Of This Item/Items. The Seller Hereby Expressly DISCLAIMS All Warranties, Either Express Or Implied, Including Any Implied Warranty Of Merchantability Or Fitness For A Particular Purpose, And Neither Assumes Nor Authorizes Any Other Person To Assume For It Any Liability In Connection With The Sale Of This Part(s) And/Or Service. Buyer Shall Not Be Entitled To Recover From The Selling Dealer Any Consequential Damages, Damages To Property, Damages For Loss Of Use, Loss Of Profits, Or Income Or Any Other Incidental Damages. *All vehicles subject to storage fees, 150 daily fees begin on 5th working day after vehicle repairs have been completed	<input checked="" type="checkbox"/> - CERTIFICATION - ALL REPAIRS AND PARTS LISTED WERE FURNISHED IN COMPLIANCE WITH MICHIGAN AUTO REPAIR ACT (P.A. 300)	TOTAL CHARGES	
	<input checked="" type="checkbox"/>	LESS INSURANCE	
		SALES TAX	
		PLEASE PAY THIS AMOUNT	

Customer Copy

Invoice No. [REDACTED]
 INVOICE



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Cell: [REDACTED]

SERVICE ADVISOR: 4533 DEVON STONE

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
	21	CHEVROLET SILVERADO	[REDACTED]		73776 / 73786	[REDACTED]
DEL DATE	PROD DATE	WARR EXP	PROMISE	RATE	PAYMENT	INV DATE
01JAN21			17:00 19JUL24	0.00	VISA	22JUL24
R.O. OPENED	READY	OPTIONS: DLR:44044				
14:49 11JUL24	15:41 22JUL24					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A	MULTI POINT VEHICLE INSPECTION - TOW IN, PARKED IN MEDIUM DUTY AREA BETWEEN PREP AND JOES STALLS.						
	MPVI MULTI POINT VEHICLE INSPECTION - TOW IN, PARKED IN MEDIUM DUTY AREA BETWEEN PREP AND JOES STALLS.						
	4415 FLIER II, JAMES LIC#: M285004						
				CC		0.00	0.00
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE A:	0.00
73786	PERFORMED MULTI-POINT INSPECTION						

 B. CUSTOMER STATES WHILE TOWING THE MOTOR DIED AND NOW WON'T START, SAID HE HAS HAD A CHECK ENGINE LIGHT ON FOR A WHILE, GOT AN OIL CHANGE, AND THEY READ OFF THE CODE FOR LIKE A VCC OR SOMETHING TYPE CODE HE DIDNT REMEMBER, NEXT DAY DRIVING TOWING A SMALL UTILITY TRAILER IT LOST POWER, COULDN'T ACCELERATE, AND SHUT OFF, PUT INTO NUTRAL HE SAID, AND THEN WOULDNT START BACK UP, CHECK AND ADVISE

CAUSE:
 AS11 CUSTOMER STATES WHILE TOWING THE MOTOR DIED AND NOW WON'T START, SAID HE HAS HAD A CHECK ENGINE LIGHT ON FOR A WHILE, GOT AN OIL CHANGE, AND THEY READ OFF THE CODE FOR LIKE A VCC OR SOMETHING TYPE CODE HE DIDNT REMEMBER, NEXT DAY DRIVING TOWING A SMALL UTILITY TRAILER IT LOST POWER, COULDN'T ACCELERATE, AND SHUT OFF, PUT INTO NUTRAL HE SAID, AND THEN WOULDNT START BACK UP, CHECK AND ADVISE

4415 FLIER II, JAMES LIC#: M285004

	CC		5791.50	5791.50
1	86788215 (S) HOSE	171.85	171.85	171.85
3	88864314 COOLANT	28.20	28.20	84.60
8	12626354 (S) GASKET	7.14	7.14	57.12
2	19432442 (S) SEAL KIT	29.03	29.03	58.06

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	CUSTOMER ACKNOWLEDGED RECEIPT OF COPY THEREOF.	LABOR AMOUNT	
		PARTS AMOUNT	
		GAS, OIL, LUBE	
		SUBLET AMOUNT	
		MISC. CHARGES	
		TOTAL CHARGES	
		LESS INSURANCE	
		SALES TAX	
		PLEASE PAY THIS AMOUNT	

THE ONLY WARRANTIES APPLYING TO THIS PARTS ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER. THE SELLING DEALER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF THIS PARTS AND/OR SERVICE. BUYER SHALL NOT BE ENTITLED TO RECOVER FROM THE SELLING DEALER ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF PROFITS, OR INCOME OR ANY OTHER INCIDENTAL DAMAGES.
 *The Factory Warranty Constitutes All Of The Warranties With Respect To The Sale Of This Item/Item. The Seller Herby Expressly Disclaims All Warranties, Either Express Or Implied, Including Any Implied Warranty Of Merchantability Or Fitness For A Particular Purpose, And The Seller Neither Assumes Nor Authorizes Any Other Person To Assume For It. Any Liability In Connection With The Sale Of This Item/Item.
 *All vehicles subject to storage fees, 150 daily fees begin on 6th working day after vehicle repairs have been completed

Customer Copy

Invoice #

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Cell

SERVICE ADVISOR: 4533 DEVON STONE

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	21	CHEVROLET SILVERADO			73776 / 73786		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JAN21			17:00 19JUL24		0.00	VISA	22JUL24

R/O OPENED	READY	OPTIONS: DLR:44044
14:49 11JUL24	15:41 22JUL24	

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
1	12677002	(S)	PIPE		80.49	78.52	78.52
1	12679463	(S)	PIPE		18.78	18.78	18.78
1	12679867	(S)	GASKET		28.86	28.86	28.86
2	12657093	(S)	GASKET		30.10	30.10	60.20
10	11546600		BOLT		16.35	16.35	163.50
1	15035747	(S)	SEAL		32.57	32.57	32.57
1	15077362	(S)	SEAL		29.35	29.35	29.35
6	15032594		NUT		12.60	12.60	75.60
2	12682391	(S)	GASKET		2.24	2.24	4.48
8	19459511	(S)	SPARK PLUG		24.21	24.21	193.68
1	12737081	(S)	FILTER		9.40	5.20	5.20
8	19432334		0W20 ACDelco dexos1 Full Synthetic				
Gen 2					8.55	8.55	68.40
1	12732343	(S)	STARTER		376.40	376.40	376.40
1	85575814	W-	(S) RADIATOR		572.11	572.11	572.11
1	12690558		ENGINE		4726.70	4726.70	4726.70
			CORE CHARGE C			7000.00	7000.00
-1	12690558		CORE RETURN		7000.00	7000.00	-7000.00
1	85015807	(S)	BLOCK		123.82	123.82	123.82
1	12700664	(S)	TUBE		34.51	34.51	34.51
GM/PA GM POLICY DEALER 10% DISCOUNT							
CC						-1275.58	-1275.58
4067490 ENGINE REPLACEMENT							
4415 FLIER II, JAMES LIC#: M285004							
W							(N/C)
MISC GM PARTICIPATION							
CC						-6546.43	-6546.43
MISC GM PARTICIPATION							
W							(N/C)

PARTS:	6964.31	LABOR:	5791.50	OTHER:	-7822.01	TOTAL LINE B:	4933.80
73786 ENGINE							
T320							

UPON INSPECTION I FOUND THAT THE VEHICLE WILL NOT START. I THEN DECIDED TO TRY AND TURN THE ENGINE OVER WITH A BREAKER BAR AND MOTOR IS

Non-GM parts and accessories are not covered under the GM New Vehicle Limited Warranty. They Also may damage the vehicle, compromise its compliance with safety standards or void the GM Warranty on the vehicle itself. GM is not responsible for the consequences of installing any non-GM equipment, parts or accessories on the vehicle. A list of non-GM parts is available to you upon request.

Customer Signature _____
Customer Printed Name _____ Date _____

Registration No. F122580	DESCRIPTION	TOTALS
All Parts installed are new unless specified otherwise.	LABOR AMOUNT	
	PARTS AMOUNT	
CUSTOMER ACKNOWLEDGED RECEIPT OF COPY THEREOF.	GAS, OIL, LUBE	
X	SUBLET AMOUNT	
	MISC. CHARGES	
	TOTAL CHARGES	
	LESS INSURANCE	
	SALES TAX	
	PLEASE PAY THIS AMOUNT	

THE ONLY WARRANTIES APPLYING TO THIS PARTS ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER. THE SELLER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND HEREBY ASSUMES NO AUTHORITY TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF THIS PARTS AND/OR SERVICE. CUSTOMER SHALL NOT BE ENTITLED TO RECEIVE FROM THE SELLING DEALER ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFITS, OR REPAIRS OR ANY OTHER INCIDENTAL DAMAGES.

*The Factory Warranty Constitutes All Of The Warranties With Respect To The Sale Of This Item/Items. The Seller Herby Expressly DISCLAIMS All Warranties, Either Express Or Implied, Including Any Implied Warranty Of Merchantability Or Fitness For A Particular Purpose, And The Seller Neither Assumes Nor Authorizes Any Other Person To Assume For It. Any Liability In Connection With The Sale Of This Item/Items.

*All vehicles subject to storage fees. \$50 daily less begin on 5th working day after vehicle repairs have been completed

Invoice No: [REDACTED]

INVOICE



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Grand Rapids, MI 49512
(616) 949-5200

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Page 3 of 4

Call: [REDACTED]

SERVICE ADVISOR: 4533 DEVON STONE

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	21	CHEVROLET SILVERADO	[REDACTED]		73776 / 73786	[REDACTED]	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO. NO.	RATE	PAYMENT	INV. DATE
01JAN21			17:00 19JUL24		0.00	VISA	22JUL24
R.O. OPENED		READY		OPTIONS: DLR:44044			
14:49 11JUL24		15:41 22JUL24					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

SEIZED SOLD AND WILL NOT MOVE. I THEN REMOVED THE OIL FILTER AND FOUND IT FULL OF METAL. I THEN REMOVED THE STEERING GEAR AND THE FRONT DIFF AND THEN THE OIL PAN. I THEN FOUND THAT THE FRONT ROD BEARINGS ARE SPUN AND SEIZED. I THEN PERFORMED A/C EVAC WARRANTY CODE 247J4C0PKE0L50MV0000. I THEN REMOVED THE COOLER SET UP AND THEN THE ENGINE. I DID REPLACE THE STARTER DUE TO THE SEIZED ENGINE DAMAGED THE STARTER AND THE BATTERY FUSE BLOCK BLEW SO I REPLACED THAT ALSO. I THEN REMOVED THE RADIATOR FROM THE STACK AND REPLACED IT ALONG WITH NEW ENGINE OIL COOLER LINES DUE TO METAL IN OIL. I THEN TRANSFERRED ACCESSORIES OVER TO THE NEW ENGINE AND INSTALLED. I THEN REASSEMBLED THE VEHICLE WITH ALL NEW SEALS AND GASKETS AND THEN RECHARGED THE A/C WARRANTY CODE 247K6R37360000JR0000. I THEN FILLED THE ENGINE WITH OIL AND COOLANT AND THEN DEGREASED THE ENGINE. I THEN PERFORMED A CRANK VARIATION LEARN AND THEN TEST DROVE THE VEHICLE AND VEHICLE NOW RUNS LIKE IT SHOULD.

NEW ENGINE # 40196934
OLD ENGINE # T2211381CU8X1216

C COULD NOT GET CODES, OR SAVI TO WORK FROM WHERE ITS PARKED, WILL NEED TO RUN VIS WHEN VEHICLE GETS INSIDE, ALONG WITH GLOBAL WAS DOWN WHEN IT WAS WRITTEN.

IO COULD NOT GET CODES, OR SAVI TO WORK FROM WHERE ITS PARKED, WILL NEED TO RUN VIS WHEN VEHICLE GETS INSIDE, ALONG WITH GLOBAL WAS DOWN WHEN IT WAS WRITTEN.

4415 FLIER II, JAMES LIC#: M285004

CC

0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

D** Complete Deluxe Detail-Truck-Van-SUV (Interior cleaning, conditioning and deodorizing, engine degreasing, cleaning and dressing, pressure washing and claying exterior areas as needed, followed by the

CDT Complete Deluxe Detail-Truck-Van-SUV

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Customer Signature _____
Customer Printed Name _____ Date _____

DESCRIPTION	TOTALS
Registration No. F122580 All Parts installed are new unless specified otherwise.	
LABOR AMOUNT	
PARTS AMOUNT	
CUSTOMER ACKNOWLEDGED RECEIPT OF COPY THEREOF.	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

THE ONLY WARRANTIES APPLIED TO THIS PARTS AND THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER. THE SELLING DEALER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF THIS PARTS AND/OR SERVICE. BUYER SHALL NOT BE ENTITLED TO RECEIVE FROM THE SELLING DEALER ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFITS, OR NECESSARY OR ANY OTHER INCIDENTAL DAMAGES.

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*All vehicles subject to storage fees, \$50 daily fees begin on 5th working day after vehicle repairs have been completed

CERTIFICATION - ALL REPAIRS AND PARTS LISTED WERE FURNISHED IN COMPLIANCE WITH MICHIGAN AUTO REPAIR ACT (P.A. 300)

Invoice No: [REDACTED]
 INVOICE



Page 4 of 4

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Cell: [REDACTED]

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 (616) 949-5200
 www.bergerchevy.com

SERVICE ADVISOR: 4533 DEVON STONE

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
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DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO. NO.	RATE	PAYMENT	INV. DATE
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R.O. OPENED	READY	OPTIONS: DLR:44044					
14:49 11JUL24	15:41 22JUL24						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
(Interior cleaning, conditioning and deodorizing, engine degreasing, cleaning and dressing, pressure washing and claying exterior areas as needed, followed by the 4241 SPAANS, JUSTIN LIC#: 999							
CC							
PARTS:	0.00	LABOR:	329.95	OTHER:	0.00	TOTAL LINE D:	329.95
73786	6.00	DETAIL COMPLETED AS DIRECTED					329.95

ESTIMATE: 372.90 19JUL24 16:07 SA: 4533
 CONTACT: [REDACTED]

ESTIMATE: 0.00 11JUL24 14:49 SA: 4533
 CONTACT: [REDACTED]

MISC MATERIAL HAZARDOUS WASTE DISPOSAL 42.95
 Our Certified Service offers Limited Lifetime Parts Warranty on Select Parts. Any dealer installed GM Part is warranted. Ask for specific details. NEED BRAKES? NEED TIRES? CALL US TODAY!
 Consult your Service Advisor for details.

RECEIVED
 JUL 22 2024
 BY: [REDACTED]

Non-GM parts and accessories are not covered under the GM New Vehicle Limited Warranty. They Also may damage the vehicle, compromise its compliance with safety standards or void the GM Warranty on the vehicle itself. GM is not responsible for the consequences of installing any non-GM equipment, parts or accessories on the vehicle. A list of non-GM parts is available to you upon request.

Customer Signature _____
 Customer Printed Name _____ Date _____

Registration No. F122580 All Parts installed are new unless specified otherwise.	DESCRIPTION	TOTALS
CUSTOMER ACKNOWLEDGED RECEIPT OF COPY THEREOF. X	LABOR AMOUNT	\$ 6121.45
	PARTS AMOUNT	\$ 6964.31
	GAS, OIL, LUBE	\$ 0.00
	SUBLET AMOUNT	\$ 0.00
	MISC. CHARGES	\$ -6503.48
	TOTAL CHARGES	\$ 6582.28
	LESS INSURANCE	\$ 1275.58
	SALES TAX	\$ 378.66
	PLEASE PAY THIS AMOUNT	\$ 5685.36

THE ONLY WARRANTIES APPLICABLE TO THIS PARTS ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER, THE SELLING DEALER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF THIS PARTS AND/OR SERVICE. BUYER SHALL NOT BE ENTITLED TO RECOVER FROM THE SELLING DEALER ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF PROFITS, OR INCIDENTAL DAMAGES.

The Factory Warranty Constitutes All Of The Warranties With Respect To The Sale Of This Item/Items. The Seller Hereby Expressly DISCLAIMS All Warranties, Either Express Or Implied, Including Any Implied Warranty Of Merchantability Or Fitness For A Particular Purpose, And The Seller Neither Assumes Nor Authorizes Any Other Person To Assume For It, Any Liability In Connection With The Sale Of This Item/Items.

*All vehicles subject to storage fees, \$50 daily fees begin on 5th working day after vehicle repairs have been completed

Customer Copy

Berger Chevrolet
2525 28th St SE
Grand Rapids
Michigan
6169495200

Customer Information

Street: [REDACTED]
Zip Code: 49301

[REDACTED]

Transaction information

Sale
Date: 7/22/2024, 3:41:56 PM
Amount: \$5685.36
Card Number: [REDACTED]
Merchant Id: [REDACTED]
Terminal Id: [REDACTED]
Auth Code: [REDACTED]
Auth Mode: Issuer
Processed as: MASTERCARD
Reference No: [REDACTED]
Trace No: [REDACTED]
Invoice No: [REDACTED]
Response: Approved
Entry Method: Manual
Match AVS: Not Match N
Match CVV: Not Present
Match ZIP: Not Match N
Client ID: [REDACTED]
User Id: Servicedstone

I Agree to Pay Above Total Amount According to Card Issuer agreement (Merchant agreement if Credit voucher).

[REDACTED]

ARE

ON TITLE AND INSURANCE

[REDACTED]

[REDACTED]



NEW ADDRESS
SINCE SERVICE

PLEASE NOTE: MY SON PICKED UP CAR FROM DEALER WHEN WORK WAS DONE.

[REDACTED]

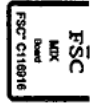
PROOF OF PAYMENT

ATTACHED. MAKES NO DIFFERENCE TO ME WHO REFUND IS MAILED TO,

HIS ADDRESS IF NEEDED

[REDACTED]

IMPLY TO SEAL



PRESS FIRMLY TO SEAL

FLAT RATE ENVELOPE
POSTAGE REQUIRED

UNITED STATES
POSTAL SERVICE

Retail

US POSTAGE PAID

\$10.10

Origin: 49301
06/30/25
2500100301-22

PRIORITY MAIL®

0 Lb 3.10 Oz
RDC 03

EXPECTED DELIVERY DAY: 07/02/25

PRIORITY MAIL®

International destinations.
(apply).*

Uninsured.

See the

Terms of coverage.

Free Package Pickup,
can the QR code.



TO:

REIMBURSEMENT DEPARTMENT
PO BOX 33170
DETROIT, MI 48232-5170

06/22/25