



1701 HWY. 72 WEST
CORINTH, MS 38834
(662) 287-1944
(888) 246-7346

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

ADVISOR FREIMY GUERRERO	TAG NO 7495	INVOICE DATE 06/27
LABOR RATE	LICENSE NO	MILEAGE 51,570
YEAR / MAKE / MODEL 22/GMC/SIERRA 1500 LIM/4WD CREW CAB		DELIVERY DATE
VEHICLE ID NO		DELIVERY MILES
SELLING DEALER NO		PRODUCTION DATE
R.O. DATE 06/09/25		
BUSINESS PHONE		
COMMENTS		

MO: 51574

LABOR & PARTS-----
J# 1 11CVZ01 ENGINE CONCERN HOURS: 20.10 TECH(S):2489 2802.34
TECH# DATE START FINISH ACT TIME DESCRIPTION
2489 06/27/25 0.00 0.00 0.00 20.10 ENTERED IN INVOICING
TOTAL TECH TIME 0.00 20.10

C/S HEARING A KNOCKING NOISE COMING FROM THE DRIVER LOWER
END, CAN HEARING WHEN YOU PRESS THE GAS
TECH FOUND ENGINE KNOCKING AND FAILED THE PICO SCOPE TEST
REPLACED ENGINE AND ALL ASSOCIATED PARTS

PARTS-----QTY--FP-NUMBER-----DESCRIPTION-----U/COST---E/COST---U/PRICE
JOB # 1 1 12740076 ENGINE 0.000 9380.00 9380.00 11161.19 11161.19
JOB # 1 1 12669858 BELT 1.066 38.76 38.76 67.77 67.77
JOB # 1 1 12658178 BELT KIT 1.066 48.35 48.35 84.54 84.54
JOB # 1 1 13579648 SEAL 9.222 9.43 9.43 16.49 16.49
JOB # 1 1 13579649 SEAL 9.190 10.25 10.25 17.92 17.92
JOB # 1 6 11549180 BOLT 0.002 0.57 3.42 1.00 6.00
JOB # 1 1 23129010 GASKET 1.550 5.35 5.35 9.35 9.35
JOB # 1 2 22988272 RETAINER 1.540 1.69 3.38 2.95 5.90
JOB # 1 1 15035747 SEAL 3.611 13.17 13.17 23.03 23.03
JOB # 1 1 15077362 SEAL 3.611 12.47 12.47 21.80 21.80
JOB # 1 8 12626354 GASKET 3.270 2.25 18.00 3.93 31.44
JOB # 1 2 12682391 GASKET 1.079 0.69 1.38 1.21 2.42
JOB # 1 2 85639955 SEAL 4.128 4.10 8.20 7.17 14.34
JOB # 1 8 11548998 BOLT 0.002 3.18 25.44 5.56 44.48
JOB # 1 10 11546600 BOLT 3.275 5.60 56.00 9.79 97.90
JOB # 1 2 12657093 GASKET 3.270 11.00 22.00 19.23 38.46
JOB # 1 1 12679463 PIPE 3.163 9.67 9.67 16.91 16.91
JOB # 1 1 12703668 PIPE 3.163 15.41 15.41 26.94 26.94
JOB # 1 1 12679867 GASKET 3.901 0.64 0.64 1.12 1.12
JOB # 1 1 24504031 SEAL 1.516 10.19 10.19 17.82 17.82
JOB # 1 8 19432331 OIL 8.800 5.59 44.72 9.77 78.16
JOB # 1 1 12735811 FILTER 1.836 5.61 5.61 9.81 9.81
JOB # 1 4 12346290 COOLANT 8.800 15.15 60.60 26.49 105.96
JOB # 1 1 85724972 HOSE 1.540 100.60 100.60 175.89 175.89
JOB # 1 1 85575814 RADIATOR 1.219 * 325.17 325.17 568.53 568.53
JOB # 1 2 12726902 SEAL KIT 3.331 52.14 104.28 91.16 182.32
JOB # 1 1 13579646 SEAL 9.222 10.83 10.83 18.94 18.94
JOB # 1 COST TOTAL 10343.32
JOB # 1 TOTAL PARTS 12845.43
JOB # 1 TOTAL LABOR & PARTS 15647.77

IMPORTANT

You will receive a survey from the manufacturer shortly. Your Complete Satisfaction is our goal. If for any reason you cannot give us a "Completely Satisfied" please contact our Service Dept. before mailing survey.
**CROSSROADS
AUTOMOTIVE
(662) 287-1944**

DISCLAIMER OF WARRANTIES

"All expressed warranties, if any, by a manufacturer or supplier are theirs, not the dealers, unless otherwise provided in writing and furnished to the buyer by the dealer. Mississippi's Implied Warranty Law may give the buyer additional rights."

NOT RESPONSIBLE FOR LOSS OR DAMAGE TO CARS OR ARTICLES LEFT IN CARS IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND OUR CONTROL.

ENVIRONMENTAL COMPLIANCE CHARGE

Maintaining and repairing your car inevitably involves the use of chemicals and generation of wastes (solvents, oils, caustics, lead, asbestos, etc.) that must be stored, managed and disposed of in strict compliance with federal, state and local environmental regulations. We support these regulations and also believe our customers do too because they help ensure a safer, healthier environment for everyone. Complying with these regulations increases the cost of service. Ordinarily, increased costs simply result in an increased hourly labor charge. This dealership has decided in lieu of raising its labor rate, to list a compliance charge on appropriate service bills because we believe our customers would be interested to know they are helping to pay for a cleaner environment.

J# 2+05CVZ RECALL HOURS: 0.50 TECH(S):2489 69.71
TECH# DATE START FINISH ACT TIME DESCRIPTION
2489 06/27/25 0.00 0.00 0.00 0.50 ENTERED IN INVOICING
TOTAL TECH TIME 0.00 0.50

N222371151 Heated Steering Wheel Retrofit Steering Wheel
Replacement Only - Expires January 31, 2027 (Release Date
5/17/2023)
INSTALLED HEATED STEERING WHEEL

PARTS-----QTY--FP-NUMBER-----DESCRIPTION-----U/COST---E/COST---U/PRICE
JOB # 2 1 84946335 WHEEL 6.513 114.57 114.57 200.31 200.31
JOB # 2 COST TOTAL 114.57



1701 HWY. 72 WEST
CORINTH, MS 38834
(662) 287-1944
(888) 246-7346

CELL: [REDACTED]

ADVISOR FREIMY GUERRERO	TAG NO. 7495	INVOICE DATE 06/27/25
LABOR RATE	LICENSE NO.	MILEAGE 51,570
YEAR / MAKE / MODEL 22/GMC/SIERRA 1500 LIM/4WD CREW CAB		DELIVERY DATE 06/09/25
[REDACTED]		DELIVERY MILES
[REDACTED]		PRODUCTION DATE
[REDACTED]		MO: 51574

J# 3+05CVZ1

TECH#	RECALL	DATE	START	FINISH	ACT	TIME	DESCRIPTION
2489		06/27/25	0.00	0.00	0.00	1.80	ENTERED IN INVOICING
			TOTAL TECH TIME		0.00	1.80	

HOURS: 1.80 TECH(S):2489

N222375791 Park Assist Retrofit - Exp. 8/31/2026 (Release Date 4/4/2023)

INSTALL AND PROGRAM PARK ASSIST MODULE

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE
JOB # 3	1	84421595	MODULE 2.195	11.71	11.71	20.47
JOB # 3	2	11546449	NUT 8.915	0.03	0.06	0.10
JOB # 3 COST TOTAL				11.77		
JOB # 3 TOTAL PARTS				20.57		
JOB # 3 TOTAL LABOR & PARTS				271.53		
R/O TAX				0.00		
R/O TOTALS				16189.32		

IMPORTANT

You will receive a survey from the manufacturer shortly. Your Complete Satisfaction is our goal. If for any reason you cannot give us a "Completely Satisfied" please contact our Service Dept. before mailing survey.
**CROSSROADS
AUTOMOTIVE
(662) 287-1944**

DISCLAIMER OF WARRANTIES

"All expressed warranties, if any, by a manufacturer or supplier are theirs, not the dealers, unless otherwise provided in writing and furnished to the buyer by the dealer. Mississippi's Implied Warranty Law may give the buyer additional rights."

NOT RESPONSIBLE FOR LOSS OR DAMAGE TO CARS OR ARTICLES LEFT IN CARS IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND OUR CONTROL.

ENVIRONMENTAL COMPLIANCE CHARGE

Maintaining and repairing your car inevitably involves the use of chemicals and generation of wastes (solvents, oils, caustics, lead, asbestos, etc.) that must be stored, managed, and disposed of in strict compliance with federal, state and local environmental regulations. We support these regulations and also believe our customers do too because they help ensure a safer, healthier environment for everyone. Complying with these regulations increases the cost of service.

Ordinarily, increased costs simply result in an increased hourly labor charge. This dealership has decided in lieu of raising its labor rate, to list a compliance charge on appropriate service bills because we believe our customers would be interested to know they are helping to pay for a cleaner environment.

WARRANTY CLAIM DETAIL TOTALS

CLAIM#	TOTAL
154654-1	15647.77
154654-2	270.02
154654-3	271.53
CLAIM TOTALS	16189.32

APPROVED BY SIGNATURE

DCS AUDIT SLIP

JOB CARD [REDACTED]

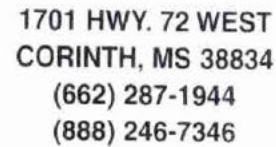
VIN [REDACTED]
ODOMETER INDICATOR [REDACTED]
ODOMETER 51570
NON-GM VEHICLE N
REFERENCE NUMBER

REPAIRING BAC 222215
JOB CARD OPEN DATE 06/09/2025
SERVICE ADVISOR GMIN 800216895
FOREIGN TOURIST

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
1	W	ZFAT		154654-1		

JOB COMPLETION DATE: 06/27/2025
TECHNICIAN GMIN: 833138498

LABOR OPERATION 9107930
BASE HOURS 18.3
ADD PUB. 1.8

CELL:

MO: 51574

CORRECTION DESCRIPTION: REPLACED ENGINE AND ALL ASSOCIATED PARTS

IMPORTANT

You will receive a survey from the manufacturer shortly. Your Complete Satisfaction is our goal. If for any reason you cannot give us a "Completely Satisfied" please contact our Service Dept. before mailing survey.

**CROSSROADS
AUTOMOTIVE
(662) 287-1944**

"All expressed warranties, if any, by a manufacturer or supplier are theirs, not the dealers, unless otherwise provided in writing and furnished to the buyer by the dealer. Mississippi's Implied Warranty Law may give the buyer additional rights."

ENVIRONMENTAL
COMPLIANCE CHARGE

Ordinarily, increased costs simply result in an increased hourly labor charge. This dealership has decided in lieu of raising its labor rate, to list a compliance charge on appropriate service bills because we believe our customers would be interested to know they are helping to pay for a cleaner environment.

PAGE 3 OF 5



1701 HWY. 72 WEST
CORINTH, MS 38834
(662) 287-1944
(888) 246-7346

CELL [REDACTED]

ADVISOR FREIMY GUERRERO		TAG NO. 7495	INVOICE DATE 06/27/25
LABOR RATE	LICENSE NO.	MILEAGE 51,570	COLOR /
YEAR / MAKE / MODEL 22/GMC/SIERRA 1500 LIM/4WD CREW CAB			DELIVERY DATE
[REDACTED]			DELIVERY MILES
[REDACTED]			SELLING DEALER NO.
[REDACTED]			PRODUCTION DATE
[REDACTED]			R.O. DATE 06/09/25
COMMENTS			

MO: 51574

OCS AUDIT SLIP

JOB CARD [REDACTED]

VIN	[REDACTED]	REPAIRING BAC	222215
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/09/2025
ODOMETER	51570	SERVICE ADVISOR GMIN	800216895
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
2	W	ZFAT		154654-2		

JOB COMPLETION DATE: 06/27/2025
TECHNICIAN GMIN: 833138498

LABOR OPERATION BASE HOURS
9106623 0.5

OTHER LABOR OPS (Y/N) N

CORRECTION DESCRIPTION: INSTALLED HEATED STEERING WHEEL

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
84946335	1	114.57			

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	85.74		
PARTS	114.57	0.00	200.31
LABOR	69.71	0.00	69.71
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT		(	0.00)
TRANSACTION	270.02	0.00	270.02

IMPORTANT

You will receive a survey from the manufacturer shortly. Your Complete Satisfaction is our goal. If for any reason you cannot give us a "Completely Satisfied" please contact our Service Dept. before mailing survey.
**CROSSROADS
AUTOMOTIVE
(662) 287-1944**

DISCLAIMER OF WARRANTIES

"All expressed warranties, if any, by a manufacturer or supplier are theirs, not the dealers, unless otherwise provided in writing and furnished to the buyer by the dealer. Mississippi's Implied Warranty Law may give the buyer additional rights."

NOT RESPONSIBLE FOR LOSS OR DAMAGE TO CARS OR ARTICLES LEFT IN CARS IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND OUR CONTROL

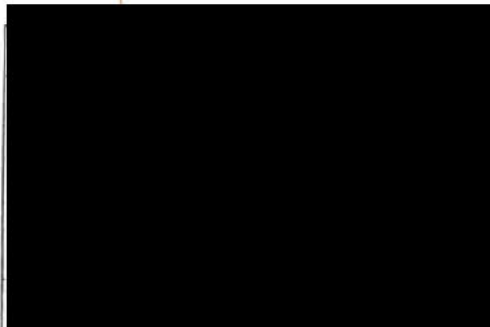
**ENVIRONMENTAL
COMPLIANCE CHARGE**

Maintaining and repairing your car inevitably involves the use of chemicals and generation of wastes (solvents, oils, caustics, lead, asbestos, etc.) that must be stored, managed and disposed of in strict compliance with federal, state and local environmental regulations. We support these regulations and also believe our customers do too because they help ensure a safer, healthier environment for everyone. Complying with these regulations increases the cost of service.

Ordinarily, increased costs simply result in an increased hourly labor charge. This dealership has decided in lieu of raising its labor rate, to list a compliance charge on appropriate service bills because we believe our customers would be interested to know they are helping to pay for a cleaner environment.



1701 HWY. 72 WEST
CORINTH, MS 38834
(662) 287-1944
(888) 246-7346



ADVISOR FREIMY GUERRERO		TAG NO 7495	INVOICE DATE 06/27/25
LABOR RATE	LICENSE NO.	MILEAGE 51,570	COLOR /
YEAR / MAKE / MODEL 22/GMC/SIERRA 1500 LIM/4WD CREW CAB		DELIVERY DATE	PRODUCTION DATE
SELLING DEALER NO.		PRODUCTION DATE	
COMMENTS		R.O. DATE 06/09/25	

MO: 51574

DCS AUDIT SLIP

JOB CARD	VIN	REPAIRING BAC	222215
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/09/2025
ODOMETER	51570	SERVICE ADVISOR GMIN	800216895
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
3	W	ZFAT		154654-3		

JOB COMPLETION DATE: 06/27/2025
TECHNICIAN GMIN: 833138498

LABOR OPERATION BASE HOURS
9106640 1.8

OTHER LABOR OPS (Y/N) N

CORRECTION DESCRIPTION: INSTALL AND PROGRAM PARK ASSIST MODULE

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
11546449	2	0.03			
84421595	1	11.71			

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	8.80		
PARTS	11.77	0.00	20.57
LABOR	250.96	0.00	250.96
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	271.53	0.00	271.53

IMPORTANT

You will receive a survey from the manufacturer shortly. Your Complete Satisfaction is our goal. If for any reason you cannot give us a "Completely Satisfied" please contact our Service Dept. before mailing survey.

**CROSSROADS
AUTOMOTIVE
(662) 287-1944**

DISCLAIMER OF WARRANTIES

"All expressed warranties, if any, by a manufacturer or supplier are theirs, not the dealers, unless otherwise provided in writing and furnished to the buyer by the dealer. Mississippi's Implied Warranty Law may give the buyer additional rights."

NOT RESPONSIBLE FOR LOSS OR DAMAGE TO CARS OR ARTICLES LEFT IN CARS IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND OUR CONTROL

ENVIRONMENTAL COMPLIANCE CHARGE

Maintaining and repairing your car inevitably involves the use of chemicals and generation of wastes (solvents, oils, caustics, lead, asbestos, etc.) that must be stored, managed and disposed of in strict compliance with federal, state and local environmental regulations. We support these regulations and also believe our customers do too because they help ensure a safer, healthier environment for everyone. Complying with these regulations increases the cost of service.

Ordinarily, increased costs simply result in an increased hourly labor charge. This dealership has decided in lieu of raising its labor rate, to list a compliance charge on appropriate service bills because we believe our customers would be interested to know they are helping to pay for a cleaner environment.