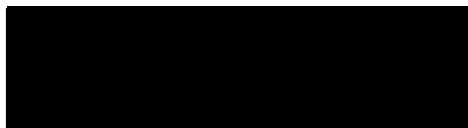


**Cadillac Customer Assistance Center**  
PO Box 33169  
Detroit, MI 48232-5169



June 27, 2025



INFORMATION REDACTED  
PURSUANT TO THE FREEDOM OF  
INFORMATION ACT (FOIA), 5 U.S.C.  
552(B)(6)

Dear 

We sincerely regret that you experienced a concern with your 2024 Cadillac Escalade ESV, which resulted in an unexpected repair expense to you.

We value you as a Cadillac owner and your satisfaction with our products is a high priority. After consideration, we believe you are entitled to a reimbursement. We have enclosed a check in the amount of \$312.00. We hope this goodwill adjustment will offset, to some degree, the inconvenience that this repair may have caused you.

At Cadillac, our commitment to customer satisfaction is a top priority. If you have future questions, please don't hesitate to email us using the Contact Us link at [Cadillac.com](https://www.cadillac.com) or call us at 1-800-458-8006.

Sincerely,

Cadillac Customer Assistance Center  
Service Request 



VENDOR  
DUNS NO

248

General Motors LLC  
General Motors Holdings LLC  
PO BOX 62530  
Phoenix, AZ 85082-2530

DETACH BEFORE DEPOSITING CHECK  
CHECK NO  
PAYMENT DATE: 06/30/25

VENDOR NAME

| REGISTER NO.<br>DESCRIPTION | INVOICE<br>DATE | DOC. REFERENCE NUMBER   | % DISC  | INVOICE AMOUNT | DISC. AMOUNT | NET AMOUNT |
|-----------------------------|-----------------|-------------------------|---------|----------------|--------------|------------|
|                             | 06/27/25        | 9-7379KHB<br>CA00109457 | 0.000   | 312.00         | 0.00         | 312.00     |
| P/N: CARS                   |                 | QTY:0                   | LOM: EA | 312.00         | EXT:         | 312.00     |
| TOTAL                       |                 |                         |         | 312.00         | 0.00         | 312.00     |

For payment inquiries, please use GM Supplier Portal via GM Supply Power or contact the Service Desk at gmna2phelp@gm.com or 1-888-376-6115

0000248/#110694

▼ REMOVE DOCUMENT ALONG THIS PERFORATION ▼

General Motors LLC  
General Motors Holdings LLC  
PO BOX 62530  
Phoenix, AZ 85082-2530



CHECK NO

50-937

DATE  
06/30/25

U.S. FUNDS

AMOUNT

312 DOLLARS 00 CENTS

\$ 312.00

NOT VALID AFTER  
180 DAYS FROM DATE

PAY TO THE  
ORDER OF

P. Morgan Chase Bank, N.A.  
601 James S.  
Syracuse, New York 13204

AUDIT

SIGNATURE

DOCUMENT CONTAINS BLUE PANTOGRAPH & MICROPRINTING. BACK HAS THERMOCHROMIC INK & A WATERMARK. HOLD AT AN ANGLE TO VIEW. VOID IF NOT PRESENT.

10560389 021309379

657590852

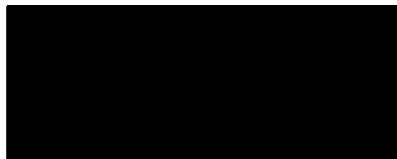
REMOVE SIDE EDGES FIRST  
THEN FOLD AND TEAR THIS STUB ALONG PERFORATION

REMOVE THESE EDGES FIRST  
FOLD, CREASE AND TEAR ALONG PERFORATION

SEE OTHER SIDE FOR  
OPENING INSTRUCTIONS

General Motors LLC  
General Motors Holdings LLC  
PO BOX 62530  
Phoenix, AZ 85082-2530

PRESORTED  
FIRST CLASS MAIL  
U.S. POSTAGE  
PAID  
V/SG



0000243/#110694/250629-SB-L-F

ENDORSE HERE

X

☐ CHECK HERE IF MOBILE DEPOSIT  
DO NOT WRITE, STAMP OR SIGN BELOW THIS LINE  
RESERVED FOR FINANCIAL INSTITUTION USE

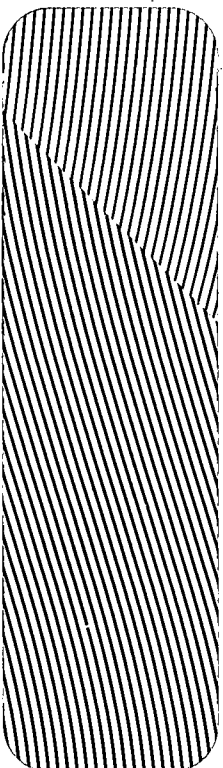
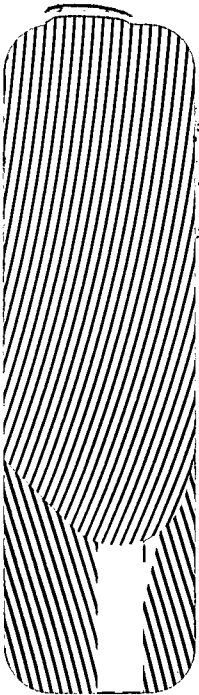


Heat sensitive ink (tan) disappears when exposed to heat, by rubbing or touching with thumb.

**The security features listed below, as well as those not listed, exceed industry guidelines.**

| Security Features    | Description                                                                                                                     |
|----------------------|---------------------------------------------------------------------------------------------------------------------------------|
| Colored Background   | Each check has a colored background.                                                                                            |
| Microprinting        | Small type appears as dotted line when photocopied.                                                                             |
| Artificial Watermark | Invincible watermark on back of check will appear when rubbed with a coin, under ultraviolet light or held at an angle to view. |
| Bottom Wearing Band  | Warning band at bottom of check lists security features.                                                                        |
| Thermochromic Ink    | Pink flag on back of check should disappear when rubbed with thumb or finger.                                                   |

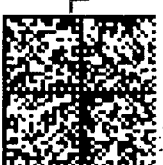
@Protect America is a certification mark of Check Payment Systems Association



METROPLEX MI 880

2 JUL 2025 PM 4 41

FIRST CLASS



US POSTAGE

ZIP 48101 \$ 00  
02 7W  
0008031841 JUL 0

0191XIB 03919E197 0297/11/25

RETURN TO SENDER  
INSUFFICIENT ADDRESS  
UNABLE TO FORWARD

03141202 04000000

IA 0309E-57285

RC: 48737516060

\*7700-00544-07-41

