

07/15/2025

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Cadillac Customer Assistance Center

PO Box 33169

Detroit, MI 48232-5169



CADILLAC

June 27, 2025

Dear 

We sincerely regret that you experienced a concern with your 2024 Cadillac Escalade ESV, which resulted in an unexpected repair expense to you.

We value you as a Cadillac owner and your satisfaction with our products is a high priority. After consideration, we believe you are entitled to a reimbursement. We have enclosed a check in the amount of \$312.00. We hope this goodwill adjustment will offset, to some degree, the inconvenience that this repair may have caused you.

At Cadillac, our commitment to customer satisfaction is a top priority. If you have future questions, please don't hesitate to email us using the Contact Us link at Cadillac.com or call us at 1-800-458-8006.

Sincerely,

Cadillac Customer Assistance Center
Service Request CA00109457



NUMBER	% DISC	INVOICE AMOUNT	DISC. AMOUNT	NET AMOUNT
	0.000	312.00	0.00	312.00
COM: EA		312.00	EXT:	312.00
		312.00	0.00	312.00
		TOTAL		

For payment inquiries, please use GM Supplier Portal via GM Supply Power or contact the Service Desk at gmmar2phelp@gm.com or 1-888-376-6115



0000248/#110694

▼ REMOVE DOCUMENT ALONG WITH THIS PERFORATION ▼

General Motors LLC
General Motors Holdings, LLC
PO BOX 62530
Phoenix, AZ 85082-2530

CHECK NO. 10560389

DATE 06/30/25

NOT VALID AFTER 180 DAYS FROM DATE

PAY TO THE ORDER OF LEANDRO JEAN LEQUIS
1345 ELAN DRIVE
DAVENPORT, FL 33896

PAY TO THE ORDER OF LEANDRO JEAN LEQUIS
1345 ELAN DRIVE
DAVENPORT, FL 33896

AMOUNT \$312.00

SIGNATURE

DOCUMENT CONTAINS BLUE PANTOGRAPH & MICROPRINTING. BACK HAS THERMOCHROMIC INK & A WATERMARK. HOLD AT AN ANGLE TO VIEW. VOID IF NOT PRESENT.

10560389 10213093791

857590852

REMOVE THESE EDGES FIRST
FOLD, CREASE AND TEAR ALONG PERFORATION

SEE OTHER SIDE FOR
OPENING INSTRUCTIONS

ENDORSE HERE

X

☐ CHECK HERE IF MOBILE DEPOSIT

DO NOT WRITE, STAMP OR SIGN BELOW THIS LINE
RESERVED FOR FINANCIAL INSTITUTION USE



Heat sensitive pink flag disappears when exposed to heat, by rubbing or touching with thumb.



The security features listed below, as well as those not listed, exceed industry guidelines.

Security Features	Description
Colored Background	• Face of check has a colored background
Microprinting "MP"	• Small type appears as dotted line when photocopied.
Artificial Watermark	• Invisible watermark on back of check will appear when rubbed with a coin, under ultraviolet light or held at an angle to view.
Bottom Warning Band	• Warning band at bottom of check lists security features.
Thermochromic Ink	• Pink flag on back of check should disappear when rubbed with thumb or finger.

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PRESORTED
FIRST CLASS MAIL
U.S. POSTAGE
PAID
V/SG

General Motors LLC
General Motors Holdings LLC
PO BOX 62530
Phoenix, AZ 85082-2530

SEE OTHER SIDE FOR
OPENING INSTRUCTIONS

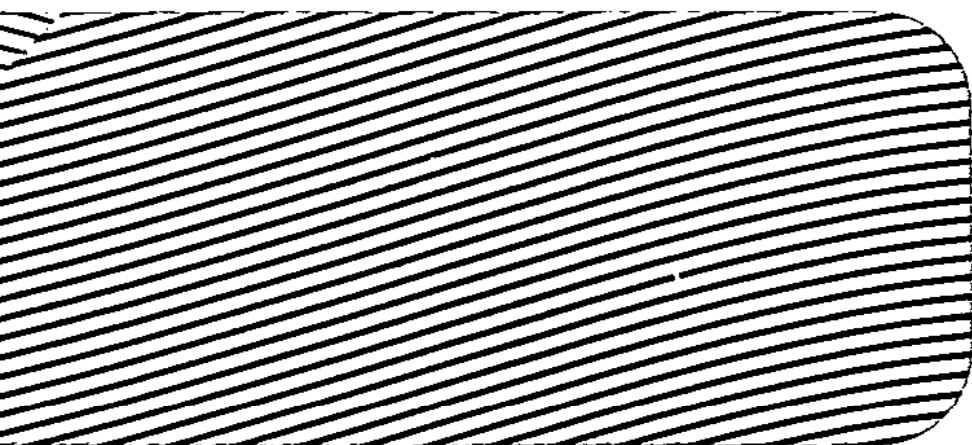
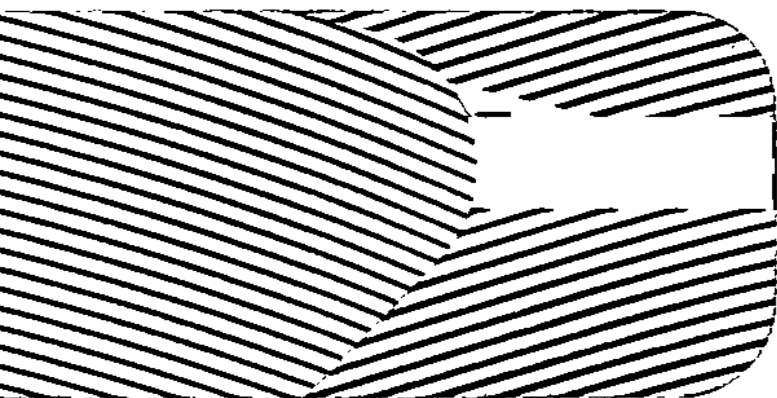
REMOVE THESE EDGES FIRST
FOLD, CREASE AND TEAR ALONG PERFORATION

REMOVE SIDE EDGES FIRST
THEN FOLD AND TEAR THIS STUB ALONG PERFORATION

METROPLEX MI 980

2 JUL 2025 PM 14 L

FIRST CLASS



NIXIE 2539 1 SE 187

RETURN TO SENDER
INSUFFICIENT ADDRESS
UNABLE TO FORWARD

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IA

RF: 48727515959

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