



Advisor Information

Please provide the information for Case collaboration

Change of Status

Goodwill or Cost Assistance

Case Details/ Additional Information

customer was traveling through and vehicle boke down over night. I believe the customer went and got a rental to finish his trip. when he returned we did put him a one of our loaners and returned the vehicle back to the rental co. So yes he was in a rental for a period of time and then we swapped him out on his way back through. I have not offered and cost assistance or goodwill at this time.

Close