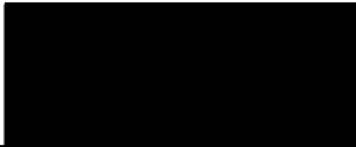


Chevrolet Customer Assistance Center
PO Box 33170
Detroit, MI 48232-5170

INFORMATION REDACTED
PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C.
552(B)(6)



December 23, 2025



Dear [REDACTED]

We sincerely regret that you experienced a concern with your 2023 Chevrolet Silverado, which resulted in an unexpected repair expense to you.

We value you as a Chevrolet owner and your satisfaction with our products is a high priority. After consideration, we believe you are entitled to a reimbursement. We have enclosed a check in the amount of \$1,273.30. We hope this goodwill adjustment will offset, to some degree, the inconvenience that this repair may have caused you.

At Chevrolet, our commitment to customer satisfaction is a top priority. If you have future questions, please don't hesitate to email us using the Contact Us link at Chevrolet.com or call us at 800-222-1020.

Sincerely,

Chevrolet Customer Assistance Center
Service Request [REDACTED]

