

Customer: [REDACTED]

Vehicle: 2023 GMC SIERRA 1500

Cust Pay Total: 0.00

Delivery Date:

Home: [REDACTED]

VIN: [REDACTED]

Warranty Total: 12142.45

Stock #

Mobile: [REDACTED]

Color: Other

Int Total: 0.00

License: [REDACTED]

Misc Total: 0.00

All RO Total: 12142.45

Tue Dec 16, 2025

Advisor	Miles	RO Status	Total Tech Hours	Warranty Total	Cust Total	Int Total	Misc Total
1274 (JEFFREY S BARTON)	28408	COMPLETED	0.00	12142.45	0.00	0.00	0.00

Services		Parts		
1 10CVZ06 W CHECK ENGINE LIGHT (Tech 1188) <i>Complaint:</i> CUSTOMER STATES THAT THE CHECK ENGINE LIGHT IS ON WITH CODES P0330 AND P0234 AND THE VEHICLE SHUT OFF ON HIM AND WOULD NOT START BACK UP PLEASE CHECK AND ADVISE <i>Cause:</i> Verified customer concern. Customer stated the vehicle would not restart; however, the vehicle started during diagnosis. Upon startup, the engine immediately exhibited a pronounced and consistent lower-end rod knock. Performed GDS2 scan and found DTCs P0330 (Knock Sensor 2 Circuit Bank 2) and P0324 (Knock Control System Error) set as current. Reviewed vehicle history and confirmed the L87 PicoScope test was previously performed on 4/7/2025 at 25,535 miles and PASSED. Checked Investigate Vehicle History (IVH <i>Correction:</i> Engine teardown to inspect internal rotating components. Inspection is required to verify damage to rods, bearings, crank journals Recommend replacing the engine assembly per SI procedures due to confirmed internal mechanical failure. Engine replacement Radiator replacement Cooler hose/gasket replacement 9107930 Engine Replacement (Sierra 1500 4WD) 18.6 hours Add: Recover/Recharge R1234YF A/C System 1.2 hours Diagnostics 1.0 Total Performed: 20.80 hours	58	GM13579649	SEAL 9.190 SP	.00
	59	GM12669858	BELT 1.066 SP	.00
	60	GM12658178	BELT KIT 1.066 SP	.00
	61	GM13579648	SEAL 9.222 SP	.00
	62	GM11549180	BOLT 0.002 SPS	.00
	63	GM23129010	GASKET 1.550 SP	.00
	64	GM22988272	RETAINER 1.540 SP	.00
	65	GM15035747	SEAL 3.611 SP	.00
	66	GM15077362	SEAL 3.611 SP	.00
	67	GM12626354	GASKET 3.270 SP	.00
	68	GM12682391	GASKET 1.079 SP	.00
	69	GM85639955	SEAL 4.128 SP	.00
	70	GM11548998	BOLT 0.002 SPS	.00
	71	GM12703668	PIPE 3.163 SP	.00
	72	GM11546600	BOLT 3.275 SP	.00
	73	GM12657093	GASKET 3.270 SP	.00
	74	GM12679463	PIPE 3.163 SP	.00
	75	GM12726902	SEAL KIT 3.331 SP	.00
	2 01CVZ C HENDRICK MULTIPOINT (Tech 1188) <i>Complaint:</i> PERFORM RICK HENDRICK WORLD CLASS INSPECTION <i>Correction:</i> COMPLETED.	76	GM19432442	SEAL KIT 3.331 SP
77		GM12679867	GASKET 3.901 SP	.00
78		GM24504031	SEAL 1.516 SP	.00
79		GM19432334	OIL SPS	.00
80		GM12346290	COOLANT 8.800 SPS	.00
81		GM85575814	RADIATOR 1.219 SP *	.00
82		GM11569956	BOLT 0.669 SP	.00
83		GM12740076	ENGINE 0.000 W	.00
84		GM12740076	CORE RETURN	.00
85		GM85542366	CONVERTER 3.685 SP	.00
86		GM85542366	CORE RETURN	.00
87		GM20779890	CLAMP 3.708 SPS	.00
88		GM15035747	SEAL 3.611 SP	.00
89		GM15077362	SEAL 3.611 SP	.00
3 14CVZ01 W EXHAUST CONCERN (Tech 146393) <i>Complaint:</i> CUSTOMER STATES THAT THERE IS AN EXHAUST LEAK <i>Cause:</i> THERE IS A CRACK ABOVE THE BANK 2 CATALYTIC CONVERTER. <i>Correction:</i> Warm Up Three-Way Catalytic Converter Replacement LABOR CODE: 4050960 LABOR TIME:1.2			Total:	0.00

Comments:
X01OCGHMJQ:created 2025-11-15 08:54:00am taken by McKenzie Saunders TOW IN 11/15/25