

CUSTOMER #: [REDACTED]

\*INVOICE\*



DUPLICATE 1 7901 E. Frank Lloyd Wright Blvd. Scottsdale, AZ 85260  
 PAGE 1 Ph: (480) 483-4000 Fax: (480) 483-4001  
 www.EarnhardtCadillac.com

SERVICE ADVISOR: 673 STEVEN ANSINGH

| SERVICE ADVISOR: 679-321-1122 |            |                   |               |        |         |                  |           |     |  |
|-------------------------------|------------|-------------------|---------------|--------|---------|------------------|-----------|-----|--|
| COLOR                         | YEAR       | MAKE/MODEL        |               | VIN    | LICENSE | MILEAGE IN / OUT |           | TAG |  |
| WHITE                         | 24         | CADILLAC ESCALADE |               |        |         | 36214/36221      |           |     |  |
| DEL. DATE                     | PROD. DATE | WARR. EXP.        | PROMISED      | PO NO. | RATE    | PAYMENT          | INV. DATE |     |  |
| 09FEB24 DD                    |            |                   | 17:00 24DEC25 |        |         | CASH             | 13JAN26   |     |  |

R.O. OPENED BOOKED OPTIONS: ENG:6.2\_Liter

13:39 24DEC25 14:31 13JAN26

| LINE | OPCODE | TECH | TYPE | HOURS | LIST | NET | TOTAL |
|------|--------|------|------|-------|------|-----|-------|
|------|--------|------|------|-------|------|-----|-------|

A TOW - VEHICLE TOWED TO DEALERSHIP

CAUSE: .

TOW TOW - VEHICLE TOWED TO DEALERSHIP

|        |      |        |      |        |      |               |       |
|--------|------|--------|------|--------|------|---------------|-------|
| PARTS: | 0.00 | LABOR: | 0.00 | OTHER: | 0.00 | TOTAL LINE A: | (N/C) |
|        |      |        |      |        |      |               | 0.00  |

B MULTI-POINT VEHICLE INSPECTION

CAUSE: .

MPVI MULTI-POINT VEHICLE INSPECTION

|        |      |        |      |        |      |               |       |
|--------|------|--------|------|--------|------|---------------|-------|
| PARTS: | 0.00 | LABOR: | 0.00 | OTHER: | 0.00 | TOTAL LINE B: | (N/C) |
|        |      |        |      |        |      |               | 0.00  |

C CS THE CHECK ENGINE LIGHT IS ON

CAUSE: .

07:07 07 - DRIVEABILTIY/TRIM

|        |      |        |      |        |      |               |       |
|--------|------|--------|------|--------|------|---------------|-------|
| PARTS: | 0.00 | LABOR: | 0.00 | OTHER: | 0.00 | TOTAL LINE C: | (N/C) |
|        |      |        |      |        |      |               | 0.00  |

36214 RELATED TO LINE D

D CS THE ENGINE WILL START AND RUN. DRIVE ABOUT 100 FT AND THE ENGINE  
 WILL STALL. SEE HISTORY.

CAUSE: .

10 10-QUICK SERVICE

|               |                 |       |
|---------------|-----------------|-------|
| 305           | W               | (N/C) |
| 1 12740076    | ENGINE          | (N/C) |
| CORE CHARGE W |                 | (N/C) |
| 1 85575817    | W- (S) RADIATOR | (N/C) |
| 2 12657093    | (S) GASKET      | (N/C) |
| 6 11549180    | (S) BOLT        | (N/C) |
| 1 12669858    | (S) BELT        | (N/C) |
| 8 12626354    | (S) GASKET      | (N/C) |
| 1 85724972    | (S) HOSE        | (N/C) |
| 1 15035747    | (S) SEAL        | (N/C) |
| 1 15077362    | (S) SEAL        | (N/C) |

|         | TERMS OF SALE:                                                                                                                                                                                                                                                                                                                                                         |  | DESCRIPTION            | TOTALS |
|---------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|------------------------|--------|
|         | DETAILS AND LIMITATIONS OF WARRANTIES, DISCLAIMER OF WARRANTIES AND EXPLANATIONS OF SUPPLY CHARGES ARE ON THE REVERSE SIDE HEREOF.                                                                                                                                                                                                                                     |  | LABOR AMOUNT           |        |
|         | BUYER AND SELLER MUTUALLY AGREE THAT ANY DISPUTE ARISING AS A RESULT OF THIS SALE WILL BE ARBITRATED UNDER THE RULES OF THE AMERICAN ARBITRATION ASSOCIATION AND THAT THE DECISION MADE WILL BE FINAL. IT IS FURTHER AGREED THAT IN THE EVENT THIS IS A CHARGE SALE OR A SALE PAID BY CHECK THAT ANY COSTS INCURRED BY SELLER TO SECURE PAYMENT WILL BE PAID BY BUYER. |  | PARTS AMOUNT           |        |
|         |                                                                                                                                                                                                                                                                                                                                                                        |  | GAS, OIL, LUBE         |        |
|         |                                                                                                                                                                                                                                                                                                                                                                        |  | SUBLET AMOUNT          |        |
|         |                                                                                                                                                                                                                                                                                                                                                                        |  | MISC. CHARGES          |        |
|         | I AGREE FURTHER THAT I AM RESPONSIBLE FOR ALL CHARGES NOT COVERED BY MANUFACTURER'S WARRANTY.                                                                                                                                                                                                                                                                          |  | TOTAL CHARGES          |        |
|         |                                                                                                                                                                                                                                                                                                                                                                        |  | ADJUSTMENTS            |        |
|         |                                                                                                                                                                                                                                                                                                                                                                        |  | SALES TAX              |        |
|         | CUSTOMER SIGNATURE                                                                                                                                                                                                                                                                                                                                                     |  | PLEASE PAY THIS AMOUNT |        |
| X _____ |                                                                                                                                                                                                                                                                                                                                                                        |  |                        |        |

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| COLOR       | YEAR       | MAKE/MODEL        | VIN                    | LICENSE | MILEAGE IN / OUT | TAG     |           |
|-------------|------------|-------------------|------------------------|---------|------------------|---------|-----------|
| WHITE       | 24         | CADILLAC ESCALADE |                        |         | 36214/36221      |         |           |
| DEL. DATE   | PROD. DATE | WARR. EXP.        | PROMISED               | PO NO.  | RATE             | PAYMENT | INV. DATE |
| 09FEB24 DD  |            |                   | 17:00 24DEC25          |         |                  | CASH    | 13JAN26   |
| R.O. OPENED |            | BOOKED            | OPTIONS: ENG:6.2 Liter |         |                  |         |           |

13:39 24DEC25 14:31 13JAN26

| LINE | OPCODE   | TECH | TYPE     | HOURS | LIST | NET | TOTAL |
|------|----------|------|----------|-------|------|-----|-------|
| 10   | 11546600 |      | BOLT     |       |      |     | (N/C) |
| 2    | 12682391 | (S)  | GASKET   |       |      |     | (N/C) |
| 1    | 12679867 | (S)  | GASKET   |       |      |     | (N/C) |
| 1    | 13579649 | (S)  | SEAL     |       |      |     | (N/C) |
| 1    | 13579648 | (S)  | SEAL     |       |      |     | (N/C) |
| 1    | 24504031 | (S)  | SEAL     |       |      |     | (N/C) |
| 1    | 12658178 | (S)  | BELT KIT |       |      |     | (N/C) |
| 2    | 12346290 |      | COOLANT  |       |      |     | (N/C) |
| 1    | 12735811 | (S)  | FILTER   |       |      |     | (N/C) |
| 8    | 19432334 |      | OW20 OIL |       |      |     | (N/C) |
| 1    | 3536966  | (S)  | SEAL     |       |      |     | (N/C) |
| 2    | 85639955 | (S)  | SEAL     |       |      |     | (N/C) |
| 1    | 85628205 | (S)  | SEAL     |       |      |     | (N/C) |
| 1    | 85628205 | (S)  | SEAL     |       |      |     | (N/C) |
| 2    | 12726902 | (S)  | SEAL KIT |       |      |     | (N/C) |
| 1    | 12679463 | (S)  | PIPE     |       |      |     | (N/C) |
| 1    | 12703668 | (S)  | PIPE     |       |      |     | (N/C) |

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00

36214 Test drove. After vehicle would start to warm up it would stall and would have a hard time cranking over. inspected oil. had alot of metal in it. scanned for codes and found P0016 setting current.

Found special coverage #N252494003-01 for concern. 20.80

9900927 18.6 + 1.2 + 1.0 = 20.80 Diag and Replaced the Engine assemble, radiator and oil cooler lines and transferred all necessary parts. Recovered .91 kgs of R1234YF and recharged with 1.00 kgs of R1234YF. Test drove after repairs all okay

wcc for a/c charge is [REDACTED]

OLD ENGINE ID # [REDACTED] NEW ENGINE ID # [REDACTED]

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|  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | PARTS AMOUNT           |        |
|  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | GAS, OIL, LUBE         |        |
|  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | SUBLET AMOUNT          |        |
|  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | MISC. CHARGES          |        |
|  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | TOTAL CHARGES          |        |
|  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | ADJUSTMENTS            |        |
|  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | SALES TAX              |        |
|  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | PLEASE PAY THIS AMOUNT |        |

CUSTOMER #:

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**EARNHARDT**  
 SCOTTSDALE CADILLAC

*Cadillac*

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 PAGE 3

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| 13:39 24DEC25 | 14:31 13JAN26 |      | LIST | NET   | TOTAL |
|---------------|---------------|------|------|-------|-------|
| LINE          | OPCODE        | TECH | TYPE | HOURS |       |

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ESTIMATE: 0.00 24DEC25 13:39 SA: 673

CONTACT:

\*\*\*\*\*

CREATED 2025-12-24

 11:55:00AM TAKEN BY STEVEN  
 ANSINGH

WE WOULD LIKE TO "THANK YOU" FOR THE  
 OPPORTUNITY TO EARN YOUR BUSINESS.  
 WE KNOW YOU HAVE A CHOICE WHEN GETTING YOUR  
 VEHICLE SERVICED AND IT IS OUR PRIVILEGE THAT  
 YOU CHOSE EARNHARDT CADILLAC.

| <b>EARNHARDT</b><br>SCOTTSDALE CADILLAC | TERMS OF SALE:<br>DETAILS AND LIMITATIONS OF WARRANTIES, DISCLAIMER OF WARRANTIES AND EXPLANATIONS OF SUPPLY CHARGES ARE ON THE REVERSE SIDE HEREOF.                                                                                                                                                                                                                                                                                                                                                                 | DESCRIPTION            | TOTALS |
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|                                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | PARTS AMOUNT           | 0.00   |
|                                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | GAS, OIL, LUBE         | 0.00   |
|                                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | SUBLET AMOUNT          | 0.00   |
|                                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | MISC. CHARGES          | 0.00   |
|                                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | TOTAL CHARGES          | 0.00   |
|                                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | ADJUSTMENTS            | 0.00   |
|                                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | SALES TAX              | 0.00   |
|                                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | PLEASE PAY THIS AMOUNT | 0.00   |