

Customer Number: 1 [redacted] Invoice No: 6 [redacted]

INVOICE



LINDSAY
EST. 1963

You'll Love It At Lindsay
15605 RICHMOND HWY
WOODBIDGE, VA 22191
670-8181 • FAX: 703-583-8221
www.elindsay.com

Home: [redacted] Bus: [redacted] Cell: [redacted]
Email: email [redacted] home [redacted]

SERVICE ADVISOR: 903 [redacted] **MICHAEL JOSEPH**

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	22	CHEVROLET SILVERADO			33903 / 33908		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JAN22			23SEP2519:00			CASH	30SEP25
R.O. OPENED		READY	OPTIONS:				
07:56 08SEP25		14:30 30SEP25					

LINE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	------	------	-------	------	-----	-------

A Customer states that the Customer reports eng. is blown. Customer states Customer reports eng. was installed in aug 2025 from replacement of original Eng. dealer was westler [redacted]
CAUSE: vehicle would not start. pushed into shop. took intake tube off and found coolant in throttle body. tried to spin engine over by hand and wo

ENGINE REPLACEMENT				
	WC			(N/C)
	ENGINE			(N/C)
	(S) BELT			(N/C)
	(S) BELT KIT			(N/C)
	(S) SEAL			(N/C)
1	(S) SEAL			(N/C)
6	(S) BOLT			(N/C)
	(S) RETAINER			(N/C)
1	(S) SEAL			(N/C)
1	(S) SEAL			(N/C)
8	(S) GASKET			(N/C)
2	(S) GASKET			(N/C)
2	(S) SEAL			(N/C)
	BOLT			(N/C)
2	(S) GASKET			(N/C)
1	(S) PIPE			(N/C)
1	(S) PIPE			(N/C)
	(S) GASKET			(N/C)
	(S) SEAL			(N/C)
	OIL			(N/C)
1	(S) FILTER			(N/C)
	COOLANT			(N/C)
1	(S) HOSE			(N/C)
1	W- (S) RADIATOR			(N/C)
1	(S) MANIFOLD			(N/C)
	(S) VALVE			(N/C)
	(S) SEAL			(N/C)

WARRANTY STATEMENT AND DISCLAIMER: PLEASE SEE THE DEALERSHIP'S LIMITED WARRANTY ON THE REVERSE SIDE OF THIS REPAIR INVOICE.		*SHOP SUPPLY COSTS: We have added a charge equal to 15% of the total cost of labor and parts, not to exceed \$130, to the Repair Order for shop supplies used in connection with this repair.	DESCRIPTION	TOTALS
By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due. ☐ Non-GM Parts/Accessories installed by the Dealer: Non-GM parts and accessories are not covered under the GM New Vehicle Limited Warranty. They also may damage the vehicle, compromise its compliance with safety standards or void the GM Warranty on the vehicle itself. GM is not responsible for the consequences of installing any non-GM equipment, parts or accessories on the vehicle. A list of non-GM parts is available to you upon request. Customer Signature: _____ DATE _____ CUSTOMER SIGNATURE _____ AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE _____		ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.	LABOR AMOUNT	
			PARTS AMOUNT	
			GAS, OIL, LUBE	
			SUBLET AMOUNT	
			MISC. CHARGES *	
			TOTAL CHARGES	
			LESS INSURANCE	
			SALES TAX	
			PLEASE PAY THIS AMOUNT	

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Page 2 of 4

Home: Bus:

Cell:

Email: email

home

SERVICE ADVISOR: 903105 MICHAEL JOSEPH

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	22	CHEVROLET SILVERADO			33903 / 33908	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT
01JAN22			23SEP2519:00			CASH
R.O. OPENED	READY	OPTIONS:				
07:56 08SEP25	14:30 30SEP25					

LINE	TECH	TYPE	HOURS	LIST	NET	TOTAL
		(S) BOLT				(N/C)
		(S) SEAL				(N/C)
		(S) BLOCK				(N/C)

FC: 1

PART#:

COUNT: 1

CLAIM TYPE:

AUTH CODE:

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

vehicle would not start. pushed into shop. took intake tube off and found coolant in throttle body. tried to spin engine over by hand and would not budge. coolant reservoir and radiator empty and have no coolant. pulled all spark plugs inspecting for coolant intermix inside of engine. found spark plug on cylinder 5 demolished. inspected each cylinder with a camera and found cylinder piston in pieces inside the cylinder. lifted vehicle and inspected. found 2 holes in both sides of the engine block. opened tac case on vehicle and let them know what happened and sent pictures. was advised it was catastrophic damage to engine. Tac responded with replace oil cooler lines as well as oil cooler and always prelube engines when replacing. case number 76330132. when replacing engine the front differential, power steering rack and oil pan had to be removed to free up debris from inside of engine to be able to spin and get the torque converter bolts out. when taking oil pan off also found the cylinder 1, 7 and 8 connecting rods apart and in the oil pan. when taking radiator out found one of the passenger side upper radiator mount bolts broken in frame. removed front differential, power steering rack and oil pan to free engine and get torque converter bolts out. replaced radiator and oil cooler lines. performed and evac of the a/c system to get a/c compressor off of the engine. removed engine. installed new engine and prelubed engine. installed front differential and power steering gear. filled engine with proper amount of 0w20 oil and filled coolant to proper level. replaced fuse block due to mega fuse blowing when engine seized. drilled out broken bolt and retapped

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Customer Signature:

DATE

CUSTOMER SIGNATURE

AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

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 ALL PARTS ARE NEW
 UNLESS OTHERWISE
 INDICATED.

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES *	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

Customer Copy

Customer Number:1 [redacted] Invoice No: [redacted]
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CHEVROLET

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R.O. OPENED		READY	OPTIONS:				
07:56 08SEP25		14:30 30SEP25					

LINE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	------	------	-------	------	-----	-------

and threaded hole for new bolt for upper radiator mount. started vehicle and let run. filled a/c system with proper amount of freon. test drove and vehicle is now operating as intended at this time serial number from old engine [redacted], serial number from new engine [redacted]

B PERFORM COMPLIMENTARY 27 POINT VEHICLE INSPECTION
[redacted] PERFORM COMPLIMENTARY 27 POINT VEHICLE INSPECTION
[redacted] ISP (N/C)
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

[redacted] PERFORMED LINDSAY CHEVROLET VISUAL MULTI-POINT INSPECTION. OUR FACTORY TRAINED GM TECHNICIAN PERFORMED A VISUAL INSPECTION OF YOUR VEHICLE TO LET YOU KNOW IF ANYTHING NEEDS ATTENTION. ITEMS MARKED GREEN ARE GOOD AT THIS TIME. ITEMS MARKED YELLOW WILL NEED ATTENTION SOON. ITEMS MARKED RED ARE CONSIDERED FAILED AND SHOULD BE REPLACED IMMEDIATELY. PLEASE REVIEW THE PRINTED MULTI POINT INSPECTION FORM FOR DETAILED INFORMATION. CONTACT YOUR ADVISOR WITH ANY QUESTIONS.

C VEHICLE WILL NOT PROCESS DONGLE "RED LIGHT", UNABLE TO SCAN DUE TO AFTERMARKET DEVICE PLUGGED INTO DLC OR VEHICLE IS OUT OF WIFI RANGE TECH TO TELL ADVISOR WHEN VEHICLE IS IN SHOP TO SCAN VEHICLE
SAVI VEHICLE WILL NOT PROCESS DONGLE "RED LIGHT", UNABLE TO SCAN DUE TO AFTERMARKET DEVICE PLUGGED INTO DLC OR VEHICLE IS OUT OF WIFI RANGE TECH TO TELL ADVISOR WHEN VEHICLE IS IN SHOP TO SCAN VEHICLE
[redacted] ISP (N/C)
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

D ECM Software Update
CAUSE: [redacted] : Service Update - ECM Software Update
[redacted] : Service Update - ECM Software

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Customer Signature: _____		DATE _____	
CUSTOMER SIGNATURE		AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE	
		PLEASE PAY THIS AMOUNT	
		DESCRIPTION	
		TOTALS	
		LABOR AMOUNT	
		PARTS AMOUNT	
		GAS, OIL, LUBE	
		SUBLET AMOUNT	
		MISC. CHARGES *	
		TOTAL CHARGES	
		LESS INSURANCE	
		SALES TAX	

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MICHAEL JOSEPH

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R.O. OPENED		READY		OPTIONS:					
07:56 08SEP25		14:30 30SEP25							

LINE	TECH	TYPE	HOURS	LIST	NET	TOTAL
		Update - Engine Control Module Reprogramming with SPS				
		WC				(N/C)
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE D: 0.00
[redacted] Service Update - ECM Software Update						
programmed ecm						
claim code [redacted]						

E** PARTS NOT INSTALLED BY ORIGINAL DEALER
CAUSE: plastic covers for valve covers missing. heat sheat for driver side exhaust missing and upper radiator support bolt broken in frame
ENGINE DIAG ENGINE CONCERNS
[redacted] PC 184.99 184.99
[redacted] (S)CAP 20.77 20.77 20.77
[redacted] F-(S) INSULATOR 67.09 67.09 67.09
[redacted] (S) INSULATOR 58.26 58.26 58.26
[redacted] SHIELD 28.99 28.99 28.99
[redacted] (S) BOLT 8.34 8.34 8.34
[redacted] (S) CLIP 13.39 13.39 13.39
[redacted] (S) STUD 10.26 10.26 41.04
PARTS: 237.88 LABOR: 184.99 OTHER: 0.00 TOTAL LINE E: 422.87
[redacted] plastic covers for valve covers missing. heat sheat for driver side exhaust missing and upper radiator support bolt broken in frame installed heat shield. plastic covers for valve covers. drilled bolt out and retaped hole, installed correct bolt for radiator support

ESTIMATE: 178.32 23SEP25 10:05 SA: [redacted]
CONTACT: [redacted]

CUSTOMER PAY SHOP SUPPLY FEES FOR REPAIR ORDER			27.75
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			PARTS AMOUNT \$ 237.88
			GAS, OIL, LUBE \$ 0.00
			SUBLET AMOUNT \$ 0.00
			MISC. CHARGES * \$ 27.75
			TOTAL CHARGES \$ 450.62
			LESS INSURANCE \$ 0.00
Customer Signature: _____			SALES TAX \$ 15.94
DATE _____	CUSTOMER SIGNATURE _____	AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE _____	PLEASE PAY THIS AMOUNT \$ 466.56