



**KING O'ROURKE CADILLAC • BUICK • GMC TRUCK**

756 SMITHTOWN BY-PASS (RTE. 347)  
SMITHTOWN, NEW YORK 11787  
631.724.4700  
WWW.KINGOROURKE.COM



CUSTOMER NO.	CYNTHIA SOLIS	137741	08/29/25
LABOR RATE	219.95	MILEAGE	37,123 SATIN STEEL
YEAR MAKE MODEL	2027 CADILLAC/ESCALADE ESV/SPORT	DELIVERY DATE	04/29/22
		SELLING DEALER NO.	10
		PRODUCTION DATE	36,036
F.T.E. NO.		P.O. NO.	08/13/25
BUSINESS PHONE		COMMENTS	MO

LABOR & PARTS  
J# 1 16CDZ-0 \*CHECK ENGINE LIGHT HOURS: TECH(S):126048 0.00  
CUSTOMER STATES WHILE SHE WAS DRIVING THE CLUSTER STARTED TURNING OFF AND ON, AND THEN IT WENT BLACK, SHE STARTED THE CAR TODAY MORNING AND THEN IT WENT BACK TO NORMAL see line 1

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----LIST PRICE-UNIT PRICE-  
JOB # 1 TOTAL PARTS 0.00  
JOB # 1 TOTAL LABOR & PARTS 0.00

J# 2 31CDZ DIAG NOISE\RATTLE HOURS: 25.80 TECH(S):126048 WARRANTY  
CUSTOMER STATES SHE HEARS A SQUEAK NOISE COMING FROM THE ENGINE CHECK AND ADVISE  
verified noise coming from lower oil pan, harmonic balancer has excessive play indicating signs of "crank walk" necessary to remove and tear down engine to find source of noise. removed engine, removed oil pan. found signs of faulty main crankshaft bearings. crankshaft journals extremely worn. noise coming from excessive crankshaft movement side to side due to faulty main bearings. necessary to replace engine assembly due to internal main bearing damage  
replaced engine assembly. replaced all necessary hardware and gaskets. replaced radiator as per general motors.  
performed lof, flushed coolant. recharged ac with r1234 refrigerant. performed idle and crankshaft variation relearn. road tested vehicle running as designed no further noises heard. all okay  
LABOR CODE: 4067490 Engine Replacement  
18.4+7.4 all data

ALL PARTS ARE NEW UNLESS OTHERWISE SPECIFIED

ANY WARRANTIES ON THE PRODUCTS SOLD HEREBY ARE THOSE MADE BY THE MANUFACTURER. THE RETAILER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES EITHER EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF SAID PRODUCTS.

THESE REPAIRS ARE COVERED BY A LIMITED WARRANTY, LABOR AND PARTS FOR 90 DAYS OR 4000 MILES, WHICHEVER COMES FIRST. SELLER HEREBY LIMITS ANY IMPLIED WARRANTIES OR MERCHANTABILITY AND FITNESS TO THE SAME PERIOD. WARRANTY REPAIRS TO BE PERFORMED AT THE SELLER'S PLACE OF BUSINESS.

**THANK YOU**  
FOR THIS OPPORTUNITY TO SERVE YOU. IT IS OUR AIM TO PERFORM ALL THE REPAIRS REQUESTED ON THIS REPAIR ORDER TO YOUR COMPLETE SATISFACTION. IF OUR SERVICE WAS NOT SATISFACTORY TELL YOUR FRIENDS, NOT PLEASE TELL US IMMEDIATELY

N.Y.S. REG. REPAIR SHOP  
LIC. NO. R 700 1912

THE FOLLOWING ARE NOT COVERED BY WARRANTY FRONT END ALIGNMENT - COOLANT AND COOLANT LEAKS - AIR CONDITIONING SYSTEM LEAKS - POLISHES - ELECTRICAL WIRING AND SHORTS (WHEN RELATED TO ORIGINAL REPAIR) FUEL SYSTEM - WHEN DUE TO CONTAMINATION. TIRES AND TIRE SERIES WARRANTED AT MANUFACTURERS OPTION. THIS WARRANTY DOES NOT COVER CONDITIONS RESULTING FROM MISUSE, NEGLIGENCE, ACCIDENT OR ALTERATION

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	WARRANTY
JOB # 2	1	12740076	ENGINE	0.000		WARRANTY
JOB # 2	2	12682391	GASKET	1.079		WARRANTY
JOB # 2	8	19432334X	19432334 OIL			WARRANTY
JOB # 2	4	12346290	COOLANT	8.800		WARRANTY
JOB # 2	1	12679463	PIPE	3.163		WARRANTY
JOB # 2	8	12626354	GASKET	3.270		WARRANTY
JOB # 2	2	12657093	GASKET	3.270		WARRANTY
JOB # 2	10	11546600	BOLT	3.275		WARRANTY
JOB # 2	1	12679867	GASKET	3.901		WARRANTY
JOB # 2	1	12703668	PIPE	3.163		WARRANTY
JOB # 2	2	12726902	SEAL KIT	3.331		WARRANTY
JOB # 2	1	15035747	SEAL	3.611		WARRANTY
JOB # 2	1	15077362	SEAL	3.611		WARRANTY
JOB # 2	6	11549180	BOLT	0.002		WARRANTY
JOB # 2	2	22988272	RETAINER	1.540		WARRANTY
JOB # 2	2	85639955	SEAL	4.128		WARRANTY
JOB # 2	8	11548998	BOLT	0.002		WARRANTY
JOB # 2	1	24504031	SEAL	1.516		WARRANTY
JOB # 2	1	12658178	BELT KIT	1.066		WARRANTY
JOB # 2	1	12669858	BELT	1.066		WARRANTY