



INFORMATION REDACTED PURSUANT TO THE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

CUSTOMER NO.	CYNTHIA SOLIS	137741	08/29/25
LABOR RATE	219.95	37,123	SATIN STEEL
YEAR (MAKE MODEL)	227 CADILLAC/ESCALADE ESV/SPORT	04/29/22	36,036
BRENTWOOD, NY			
CG8872971@GMAIL.COM	F.Y.E. NO.	P.O. NO.	08/13/25
BUSINESS PHONE	COMMENTS		

J# 1 16CDZ-0 *CHECK ENGINE LIGHT HOURS: TECH(S):126048 0.00
CUSTOMER STATES WHILE SHE WAS DRIVING THE CLUSTER STARTED
TURNING OFF AND ON, AND THEN IT WENT BLACK, SHE STARTED
THE CAR TODAY MORNING AND THEN IT WENT BACK TO NORMAL
see line 1

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----LIST PRICE-UNIT PRICE-
JOB # 1 TOTAL PARTS 0.00
JOB # 1 TOTAL LABOR & PARTS 0.00

J# 2 31CDZ DIAG NOISE/RATTLE HOURS: 25.80 TECH(S):126048 WARRANTY
CUSTOMER STATES SHE HEARS A SQUEAK NOISE COMING FROM THE
ENGINE CHECK AND ADVISE
verified noise coming from lower oil pan, harmonic balancer
has excessive play indicating signs of "crank walk"
necessary to remove and tear down engine to find source of
noise. removed engine, removed oil pan. found signs of
faulty main crankshaft bearings. crankshaft journals
extremely worn. noise coming from excessive crankshaft
movement side to side due to faulty main bearings. necessary
to replace engine assembly due to internal main bearing
damage
replaced engine assembly. replaced all necessary hardware
and gaskets. replaced radiato
r as per general motors.
performed lof, flushed coolant. recharged ac with r1234
refrigerant. performed idle and crankshaft variation re
learn. road tested vehicle running as designed no further
noises heard. all okay
LABOR CODE: 4067490 Engine Replacement
18.4+7.4 all data

ALL PARTS ARE NEW UNLESS
OTHERWISE SPECIFIED

ANY WARRANTIES ON THE PRODUCTS
SOLD HEREBY ARE THOSE MADE BY
THE MANUFACTURER. THE RETAILER
HEREBY EXPRESSLY DISCLAIMS ALL
WARRANTIES EITHER EXPRESSED OR
IMPLIED, INCLUDING ANY IMPLIED
WARRANTY OF MERCHANTABILITY OR
FITNESS FOR A PARTICULAR PUR-
POSE AND NEITHER ASSUMES NOR
AUTHORIZES ANY OTHER PERSON TO
ASSUME FOR IT ANY LIABILITY IN
CONNECTION WITH THE SALE OF
SAID PRODUCTS.

THESE REPAIRS ARE COVERED BY A
LIMITED WARRANTY. LABOR AND
PARTS FOR 90 DAYS OR 4000 MILES.
WHICHEVER COMES FIRST. SELLER
HEREBY LIMITS ANY IMPLIED WAR-
RANTIES OR MERCHANTABILITY
AND FITNESS TO THE SAME PERIOD.
WARRANTY REPAIRS TO BE PER-
FORMED AT THE SELLER'S PLACE OF
BUSINESS.

THANK YOU

FOR THIS OPPORTUNITY TO SERVE
YOU. IT IS OUR AIM TO PERFORM ALL
THE REPAIRS REQUESTED ON THIS
REPAIR ORDER TO YOUR COMPLETE
SATISFACTION. IF OUR SERVICE WAS
SATISFACTORY TELL YOUR FRIENDS, IF
NOT PLEASE TELL US IMMEDIATELY.

N.Y.S. REG. REPAIR SHOP
LIC. NO. R 700 1912

THE FOLLOWING ARE NOT COVERED
BY WARRANTY FRONT END ALIGN-
MENT - COOLANT AND COOLANT
LEAKS - AIR CONDITIONING SEAL
LEAKS - POLISHES - ELECTRICAL
WIRING AND SHORTS (WHEN NOT
RELATED TO ORIGINAL REPAIR) -
FUEL SYSTEM - WHEN DUE TO
CONTAMINATION. TIRES AND BAT-
TERIES WARRANTED AT MANU-
FACTURERS OPTION. THIS WARRAN-
TY DOES NOT COVER CONDITIONS
RESULTING FROM MISUSE, NEGLI-
GENCE, ACCIDENT OR ALTERATIONS.

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE-UNIT PRICE-	WARRANTY
JOB # 2	1	12740076	ENGINE 0.000		WARRANTY
JOB # 2	2	12682391	GASKET 1.079		WARRANTY
JOB # 2	8	19432334X	19432334 OIL		WARRANTY
JOB # 2	4	12346290	COOLANT 8.800		WARRANTY
JOB # 2	1	12679463	PIPE 3.163		WARRANTY
JOB # 2	8	12626354	GASKET 3.270		WARRANTY
JOB # 2	2	12657093	GASKET 3.270		WARRANTY
JOB # 2	10	11546600	BOLT 3.275		WARRANTY
JOB # 2	1	12679867	GASKET 3.901		WARRANTY
JOB # 2	1	12703668	PIPE 3.163		WARRANTY
JOB # 2	2	12726902	SEAL KIT 3.331		WARRANTY
JOB # 2	1	15035747	SEAL 3.611		WARRANTY
JOB # 2	1	15077362	SEAL 3.611		WARRANTY
JOB # 2	6	11549180	BOLT 0.002		WARRANTY
JOB # 2	2	22988272	RETAINER 1.540		WARRANTY
JOB # 2	2	85639955	SEAL 4.128		WARRANTY
JOB # 2	8	11548998	BOLT 0.002		WARRANTY
JOB # 2	1	24504031	SEAL 1.516		WARRANTY
JOB # 2	1	12658178	BELT KIT 1.066		WARRANTY
JOB # 2	1	12669858	BELT 1.066		WARRANTY