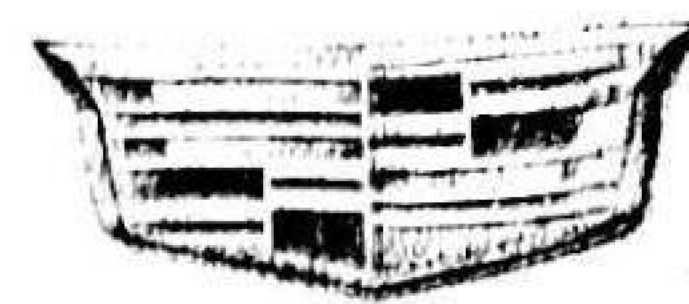


WORKORDER

PAGE 1



Cadillac

Cadillac of Memphis
5433 Poplar Avenue
Memphis, TN 38119
901-761-1900
www.landersistemphris.com

SERVICE ADVISOR: 349573 COELHO, WILMAR

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
	21	CADILLAC ESCALADE			65000/	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT
IS						
29APR21 DD			18:00 08OCT25		0.00	CASH
R.O. OPENED	READY	OPTIONS: DLR: ENG:6.2_Liter				
08OCT2025 12:41						

LINE OF CODE TECH... TYPE DESCRIPTIONS/INSTRUCTIONS
A CUSTOMER STATES VEHICLE DIED WHILE DRIVING ON THE
HIGHWAY - TOWED IN FRONT OF BUILDING CHECK AND
ADVISE

ENGINE

CP

B WG CAMPAIGN: ECM Software Update

WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS-IS. THE DEALERSHIP HEREBY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF ANY PARTS OR ACCESSORIES OR ANY REPAIRS PERFORMED TO THE VEHICLE. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE VEHICLE MANUFACTURER OR THE PARTS MANUFACTURER OR DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.

STORAGE CHARGES: I understand that a storage charge equal to \$30.00 will be assessed and shall accrue daily if I fail to pick up the vehicle within 5 days from the date I am notified that the repairs are complete or after the communication of an estimate if I fail to authorize repairs.

PAYMENT TERMS: I agree to pay for the inspection and repairs I authorize, along with the necessary materials, in Cash or approved credit card upon completion of the Repairs unless the Dealership agrees to other payment arrangements in advance. If I authorize commencement of repairs or disassembly of the vehicle or a vehicle component for diagnostic purposes and do not authorize completion of a repair or service, I understand that a charge will be imposed for disassembly, reassembly or partially completed work and I agree to pay the same. An express mechanic's lien is hereby acknowledged on the vehicle to secure the cost of labor, materials, and other authorized charges. Such charges will be directly related to the actual amount of labor and parts involved in the inspection, repair or service.

I understand that the Dealership is not responsible for any delays caused by unavailability of parts or shipping by the supplier or transporter, nor is it responsible for loss or damage to the vehicle or articles left in the vehicle in case of fire, theft, hail, wind, or any other cause beyond its control.

I hereby grant the Dealership permission to operate the vehicle on streets, highways or public roadways for the purpose of inspecting the vehicle. I authorize the retrieval of on-board data as needed to facilitate diagnostic and repair as sharing that data with the vehicle manufacturer for

Date

TYPE 2-25W2C "AS IS" - TN 9694583

TECHNICIAN COPY

ESTIMATE: OUR DEALERSHIP WILL PROVIDE YOU WITH AN ESTIMATE OF THE COST OF REPAIRS OR SERVICES UPON REQUEST. YOU CAN CHOOSE THE KIND OF ESTIMATE YOU WANT TO RECEIVE BY INITIALING BESIDE ONE OF THE FOLLOWING CHOICES AND PROVIDING A TELEPHONE NUMBER WHERE YOU CAN BE REACHED IF NECESSARY.

____ WRITTEN ESTIMATE _____ ORAL ESTIMATE _____ NO ESTIMATE
Initials Initials Initials

Telephone: _____ Fax: _____

LABOR COSTS: Labor Costs will be based upon a flat rate manual computation, unless otherwise indicated. Actual labor time may vary.

PRELIMINARY ESTIMATE \$ _____

SHOP SUPPLY COSTS: A charge equal to 10% of the total cost of labor and parts, not to exceed \$19.95, will be added to the Repair Order for shop supplies used in connection with the repair.

REVISED ESTIMATE (1)	DATE	TIME	BY
REVISED ESTIMATE (2)			
REVISED ESTIMATE (3)			

PARTS: All parts installed are new unless otherwise indicated. Remanufactured and refurbished parts that meet manufacturer approved source part requirements may be installed at our discretion. Additional information is available upon request. Upon request, replaced parts will be made available for inspection and/or returned to you (unless subject to a manufacturer's or distributor's warranty or we are required by law to dispose of it). You may be required to pay an additional fee for the return of parts subject to a trade-in or core charge agreement.

Discard Replaced Parts

(INITIAL)

Save Replaced Parts

(INITIAL)

Customer X
DealerCAP 2014 CDK