

3333 LEHIGH STREET ALLENTOWN, PA 18103
Ph: (610) 967-4151 OR (610) 439-0700
800-829-1877
www.scottcars.com

SERVICE DEPARTMENT HOURS
7:30 a.m. to 5:30 p.m.
Monday - Friday

Year	Make	Model	Body	Color
2021	CADILLAC	ESCALADE		CRYSTAL WH

EXCLUSION OF WARRANTIES: Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express, or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer include, but are not limited to, any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

STATEMENT OF DISCLAIMER: The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

LABOR		
PARTS		
DEDUCTIBLE		
SUBLET		
SHOP SUPPLIES		
HAZARDOUS MATERIALS		
SALES TAX OR TAX I.D.		
SPECIAL ORDER DEPOSIT		
DISCOUNTS		
TOTAL DUE		

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

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R/O Open Date	R/O Number
08/08/25	6107533/2
R/O Close Date	Status
11/20/25	Reprint
Mileage In	Mileage Out
46522	46532
Service Advisor / Tag #	
MICHAEL CHIDIAC/1207	
Vehicle Identification Number	
Delivery Date	In-Service Date
11/11/25	10/28/21
Color	License Number
CRYSTAL WH	

Year	Make	Model	Body
2021	CADILLAC	ESCALADE	

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Installed	Qty: 1 Warranty
Installed	Qty: 2 Warranty
Installed	Qty: 8 Warranty
verified check engine light is on and flashing. vehicle runs rough. checked dtc's and had p0300 and p0308. performed ignition coil swap from cylinder 8 to cylinder 4. no change in misfire. performed relative compression test with pico scope and the results were low compression on cylinder H (8). removed spark plug # 8 and found completely covered in oil. removed the right side valve cover, inspected valve springs and pushrods for proper movement when cranking engine. performed cylinder leak down test and obtained a 20% leak down which is in the middle of the normal range according to the gm tool. opened tac case through dealer case management and on the same day, gm changed over to cx connect. after calling tac twice. it was suggested to continue the diag and inspect for cylinder damage. removed exhaust, intake manifold, drained coolant, removed right side cylinder head and found that the cylinder wall closest to exhaust manifold has an area that is coated with oil and the scraper rings are not removing it. there is severe discoloration in the area where the oil stays on the cylinder wall. contacted tac again and was provided with bulletin 18-na-073.	

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