

From: tim@midstatechevy.com



To: "CustomerCare@GMC.com" <CustomerCare@GMC.com>

CC: Francis Divita <francis@midstatechevy.com>; Mike Smith
<mikes@midstatechevy.com>; Kenny Payne <kenpayne@midstatechevy.com>

BCC:

Subject: [EXTERNAL] RE: CAC ALERT ACTION REQUIRED CASE # [REDACTED]
VIN# [REDACTED]

Comments:

ATTENTION: This email originated from outside of GM.

The customers vehicle had an engine replaced and the warranty claim just closed so we could process any goodwill. If you would like to offer her something that is fine. The vehicle was down for an extended amount of time but had a loaner the entire time she was without a vehicle.

Thanks,
Tim LeRose II
General Manager
Mid-State Chevrolet
(304)765-3988

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