



building communities...built on trust

P. O. Box 2947
Pikeville, Kentucky 41502-2947
606-432-1414

346 North Mayo Trail
Pikeville, Kentucky 41501-1492

05-27-2025



Re: [REDACTED]

To Whom It May Concern;

Payments beginning 02-01-2025 on the above referenced Community Trust Bank loan have been received as follows:

date received	amount received	due date of Bill
02-03-2025	\$1,310.46	02-25-2025
03-05-2025	\$1,310.46	03-25-2025
04-02-2025	\$1,310.46	04-25-2025
05-01-2025	\$1,310.46	05-25-2025

If you have questions about this, please contact me at 1-800-567-3679 or my Direct Line 1-606-437-3215.

Sincerely,


Jennifer Belcher, AVP
Loan Servicing Supervisor II



Member FDIC



P. O. Box 2947
Pikeville, Kentucky 41502-2947
606-432-1414

building communities...built on trust™

346 North Mayo Trail
Pikeville, Kentucky 41501-1492

05-27-2025



Re: 2023 GMC Yukon XI
[Redacted]

To Whom It May Concern;

Payments beginning 02-01-2025 on the above referenced Community Trust Bank loan have been received as follows:

date received	amount received	due date of Bill
02-03-2025	\$1,310.46	02-25-2025
03-05-2025	\$1,310.46	03-25-2025
04-02-2025	\$1,310.46	04-25-2025
05-01-2025	\$1,310.46	05-25-2025

If you have questions about this, please contact me at 1-800-567-3679 or my Direct Line 1-606-437-3215.

Sincerely,

Jennifer Belcher, AVP
Loan Servicing Supervisor II



Member FDIC

CHEVROLET



CHEVROLET

SUTTON, WV 26601

Service 304-765-6016 or 1-800-439-4093

CELL: [REDACTED]

JESSE

18

06/18/25

37,947 /

23/GMC/

03/01/25

MO: [REDACTED]

JOB# 1 CHARGES-----

LABOR [REDACTED] WONT START TECH(S): [REDACTED] 0.00
 CUSTOMER STATES VEHICLE WONT START
 verified customer concern, engine damage internal
 waiting on engine

JOB# 1 TOTALS-----

JOB# 1 JOURNAL PREFIX CTC5 JOB# 1 TOTAL 0.00

JOB# 2 CHARGES-----

LABOR [REDACTED] *CHECK ENGINE LIGHT TECH(S): [REDACTED]
 CUSTOMER STATES CHECK ENGINE LIGHT ON

JOB# 2 TOTALS-----

JOB# 2 JOURNAL PREFIX CTC5 JOB# 2 TOTAL 0.00

JOB# 3 CHARGES-----

LABOR [REDACTED] *MULTI PT. INSPECT TECH(S): [REDACTED]
 PERFORM VEHICLE MULTI POINT INSPECTION, AND ADVISE CUSTOMER.
 INSPECTION COMPLETED AS PER REQUEST AND CUSTOMER HAS BEEN
 ADVISED AS TO VEHICLES CURRENT CONDITION.

JOB# 3 TOTALS-----

JOB# 3 JOURNAL PREFIX CTC5 JOB# 3 TOTAL 0.00

TOTALS-----

*****				TOTAL LABOR....	0.00
* [] CASH [] CHECK CK NO. [] *				TOTAL PARTS....	0.00
* [] VISA [] MASTERCARD [] DISCOVER *				TOTAL SUBLET...	0.00
* [] AMER XPRESS [] OTHER [] CHARGE *				TOTAL G.O.G....	0.00
*****				TOTAL MISC CHG.	0.00
				TOTAL MISC DISC	0.00
				TOTAL TAX.....	0.00
				TOTAL INVOICE \$	0.00

THANK YOU FOR YOUR BUSINESS!!

If you're not COMPLETELY SATISFIED with your service PLEASE
 Contact customer service at 304-765-3988!!

CUSTOMER SIGNATURE _____



26 Days Dr.
SUTTON, WV 26601
Service 304-765-5016 or 1-800-439-4093

CUSTOMER NO.	ADVISOR BRENTON	TAG NO. 61126	INVOICE DATE 05/23/25
	LABOR RATE	LICENSE NO.	MILEAGE 37,947
	YEAR / MAKE / MODEL 23/GMC/	DELIVERY DATE	DELIVERY MILES
		SELLING DEALER NO.	PRODUCTION DATE
	P.T.E. NO.	P.O. NO.	R. O. DATE 05/15/25
BUSINESS PHONE	COMMENTS		

MO: [REDACTED]

JOB# 1 CHARGES-----
LABOR-----
J# 1 [REDACTED] DRIVEABILITY TECH(S): [REDACTED] 0.00
CUSTOMER STATES VEHICLE WILL NOT START

JOB# 1 TOTALS-----
JOB# 1 JOURNAL PREFIX CTCS JOB# 1 TOTAL 0.00
JOB# 2 CHARGES-----

LABOR-----
J# 2 [REDACTED] *CHECK ENGINE LIGHT TECH(S): [REDACTED] WARRANTY
CUSTOMER STATES CHECK ENGINE LIGHT ON
BELT IDLER PULLEY BEARING FAILED.
REPLACED BELT IDLER PULLEY.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
			PULLEY		
TOTAL - PARTS				0.00	

JOB# 2 TOTALS-----
JOB# 2 JOURNAL PREFIX CTCS JOB# 2 TOTAL 0.00
JOB# 3 CHARGES-----

LABOR-----
J# 3 [REDACTED] WARRANTY CAMPAIGN TECH(S): [REDACTED] WARRANTY
OPEN CAMPAIGN [REDACTED]
WARRANTY CAMPAIGN
PERFORMED INSPECTION ON ENGINE FOUND DATE CODE TO BE WITHIN
SPECIFIED BUILD DATE FOR ENGINE REPLACEMENT.
REPLACED ENGINE, ALL SINGLE USE FASTENERS, GASKETS AND
FLUIDS.

OLD ENGINE NUMBER [REDACTED]
NEW ENGINE NUMBER [REDACTED]

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
	1		ENGINE		WARRANTY
	-1		CORE RETURN		WARRANTY
	1		BELT		WARRANTY
	1		BELT KIT		WARRANTY
	1		SEAL		WARRANTY
	1		SEAL		WARRANTY
	6		BOLT		WARRANTY
	1		GASKET		WARRANTY
	2		RETAINER		WARRANTY
	1		SEAL		WARRANTY
	1		SEAL		WARRANTY
	8		GASKET		WARRANTY
	2		GASKET		WARRANTY
	2		SEAL		WARRANTY
	8		BOLT		WARRANTY
	10	11546600	BOLT		WARRANTY

WE HONOR:



ALL PARTS NEW UNLESS SPECIFIED
OTHERWISE

IMPORTANT

YOU MAY RECEIVE A
QUESTIONNAIRE FROM THE
MANUFACTURER IN THE NEXT FEW
DAYS. IF FOR ANY REASON YOU
CANNOT GRADE US "COMPLETELY
SATISFIED," IN DESCRIBING YOUR
SERVICE EXPERIENCE WITH US,
PLEASE CONTACT YOUR
SERVICE ADVISOR THANK YOU.
MID-STATE CHEVROLET, INC.
304-765-5016



26 Days Dr.
SUTTON, WV 26601
Service 304-765-5016 or 1-800-439-4093

CELL: [REDACTED]

CUSTOMER NO. [REDACTED]	ADVISOR BRENTON	61126	TAG NO. [REDACTED]	INVOICE DATE 05/23/25	[REDACTED]
MELISSA A QUEEN [REDACTED] [REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 37,947	COLOR	STOCK NO.
	YEAR / MAKE / MODEL 23 / GMC /			DELIVERY DATE	DELIVERY MILES
	[REDACTED]			SELLING DEALER NO.	PRODUCTION DATE
	P.T.E. NO.		P.O. NO.	R.O. DATE 05/15/25	
REFERENCE PHONE	BUSINESS PHONE		COMMENTS		

MO: [REDACTED]

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
	2	12657093	GASKET	
	1	[REDACTED]	PIPE	
	1	[REDACTED]	PIPE	
	2	[REDACTED]	SEAL KIT	
	1	[REDACTED]	GASKET	
	1	[REDACTED]	SEAL	
	4	[REDACTED]	OIL	
	1	[REDACTED]	COOLANT	
	1	[REDACTED]	HOSE	
	1	[REDACTED]	RADIATOR	
	1	[REDACTED]	FILTER	
	1	[REDACTED]	BLOCK	
	3	[REDACTED]	STUD	
TOTAL - PARTS				0.00

WARRANTY
WARRANTY
WARRANTY
WARRANTY
WARRANTY
WARRANTY
WARRANTY
WARRANTY
WARRANTY
WARRANTY
WARRANTY
WARRANTY
WARRANTY

WE HONOR:



ALL PARTS NEW UNLESS SPECIFIED OTHERWISE

IMPORTANT

YOU MAY RECEIVE A QUESTIONNAIRE FROM THE MANUFACTURER IN THE NEXT FEW DAYS. IF FOR ANY REASON YOU CANNOT GRADE US "COMPLETELY SATISFIED," IN DESCRIBING YOUR SERVICE EXPERIENCE WITH US, PLEASE CONTACT YOUR SERVICE ADVISOR THANK YOU, MID-STATE CHEVROLET, INC. 304-765-5016

JOB# 3 TOTALS-----
JOB# 3 JOURNAL PREFIX CTCS JOB# 3 TOTAL 0.00

LABOR
J# 4 [REDACTED] *MULTI PT. INSPECT TECH(S) [REDACTED] INTERNAL
PERFORM VEHICLE MULTI POINT INSPECTION, AND ADVISE CUSTOMER.
internal battery replacement per smitty, vehicle been setting on lot
REPLACED BATTERY.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
	1	[REDACTED]	94RAGM	
TOTAL - PARTS				0.00

JOB# 4 TOTALS-----
JOB# 4 JOURNAL PREFIX CTCS JOB# 4 TOTAL 0.00



28 Days Dr.
SUTTON, WV 26601
Service 304-765-5016 or 1-800-439-4093

CELL: [REDACTED]

CUSTOMER NO. [REDACTED]	ADVISOR BRENTON	61126	TAG NO. [REDACTED]	INVOICE DATE 05/23/25	[REDACTED]
[REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 37,947	COLOR	STOCK NO.
2584 NORTH CREEK RD	YEAR / MAKE / MODEL 23/GMC/	[REDACTED]		DELIVERY DATE	DELIVERY MILES
[REDACTED]	[REDACTED]			SELLING DEALER NO.	PRODUCTION DATE
[REDACTED]	[REDACTED]			R.O. DATE 05/15/25	
[REDACTED]	BUSINESS PHONE	COMMENTS			

MO: [REDACTED]

TOTALS

* [] CASH [] CHECK CK NO. [] *
* [] VISA [] MASTERCARD [] DISCOVER *
* [] AMER XPRESS [] OTHER [] CHARGE *

TOTAL LABOR.... 0.00
TOTAL PARTS.... 0.00
TOTAL SUBLET... 0.00
TOTAL G.O.G.... 0.00
TOTAL MISC CHG. 0.00
TOTAL MISC DISC 0.00
TOTAL TAX..... 0.00

TOTAL INVOICE \$ 0.00

WE HONOR:



ALL PARTS NEW UNLESS SPECIFIED OTHERWISE

THANK YOU FOR YOUR BUSINESS!!

If you're not COMPLETELY SATISFIED with your service PLEASE
Contact customer service at 304-765-3988!!

CUSTOMER SIGNATURE

IMPORTANT

YOU MAY RECEIVE A
QUESTIONNAIRE FROM THE
MANUFACTURER IN THE NEXT FEW
DAYS. IF FOR ANY REASON YOU
CANNOT GRADE US "COMPLETELY
SATISFIED," IN DESCRIBING YOUR
SERVICE EXPERIENCE WITH US,
PLEASE CONTACT YOUR
SERVICE ADVISOR THANK YOU,
MID-STATE CHEVROLET, INC.
304-765-5016