



U.S. Department of Transportation
National Highway Traffic Safety Administration

ODI RESUME

Investigation: PE26002
Prompted By: VOQ Review
Date Opened: 03/02/2026
Investigator: Robert Caple **Reviewer:** Bruce York
Approver: Tanya Topka
Subject: Loss of Power Steering Assist

MANUFACTURER & PRODUCT INFORMATION

Manufacturer: Chrysler (FCA US, LLC)
Products: 2022-2023 RAM PROMASTER
Population: 136,666 (Estimated)
Problem Description: Loss of power steering assist due to water intrusion into power steering module connector.

FAILURE REPORT SUMMARY

	ODI	Manufacturer	EWR D&I	Other	Total	EWR Field Reports
All Incidents:	19	0	0	0	19	0
Crashes/Fires:	0	0	0	0	0	0
Injury Incidents:	0	0	0	0	0	0
Fatality Incidents:	0	0	0	0	0	0

ACTION/SUMMARY INFORMATION

Action: Open Preliminary Evaluation (PE)

Summary:

The Office of Defects Investigation (ODI) has received 19 Vehicle Owner Questionnaires (VOQs) alleging an intermittent or complete failure of the power steering assist system in certain Model Year (MY) 2022-2023 RAM ProMaster 1500, 2500, and 3500 vehicles. Failure of the power steering assist system can result in increased steering effort required to control the vehicle. An increase in steering effort can potentially lead to a loss of directional control of the vehicle. Several received reports allege failures of the steering rack with specific reports citing water intrusion into the electrical connectors of the electric power steering control module.

ODI is opening this Preliminary Evaluation (PE) to assess the scope and root cause of potential defects in 2022-2023 RAM ProMaster steering systems. To review the ODI reports cited in the Opening Resume ODI Report Identification Number document, go to [NHTSA.gov](https://www.nhtsa.gov).