U.S. Department of Transportation

National Highway Traffic Safety Administration

OFFICE OF DEFECTS INVESTIGATION

ODI RESUME

Investigation: DP26013
Prompted By: Defect Petition
Date Opened: 11/16/2026
Investigator: Erin Johnson **Reviewer:** Peter Kivett
Approver: Tanya Topka
Subject: A/C Compressor Pulley Failure

MANUFACTURER & PRODUCT INFORMATION

Manufacturer: Hyundai Motor America
Products: 2020 Hyundai Palisade
Population: 80,418 (Estimated)

Problem Description: Lack of windshield defogging due to the air conditioning (A/C) compressor pulley and hub assembly failure.

FAILURE REPORT SUMMARY

	ODI	Manufacturer	EWR D&I	Other	Total	EWR Field Reports
All Incidents:	4	0	0	0	4	0
Crashes/Fires:	0	0	0	0	0	0
Injury Incidents:	0	0	0	0	0	0
Fatality Incidents:	0	0	0	0	0	0

ACTION/SUMMARY INFORMATION

Action: Determine to grant or deny defect petition.

Summary:

The Office of Defects Investigation (ODI) received a petition on September 17, 2026, requesting a defect investigation into potential visibility and other safety concerns related to model year 2020 Hyundai Palisade vehicles. The petition alleges, among other things, that the vehicles lack adequate windshield defogging due to the air conditioning (A/C) compressor pulley and hub assembly failure.

This defect petition is being opened to evaluate the issue and determine whether to grant or deny the petition. The petition can be reviewed at NHTSA.gov under ODI number 11764892.