

SUPPLEMENT TO PETITION FOR DEFECT INVESTIGATION**To:** Office of Defects Investigation, National Highway Traffic Safety Administration**Re:** Supplement to Defect Petition No. 11754975**Subject vehicles:** Toyota Grand Highlander and Grand Highlander Hybrid, model years 2024–2026**Petitioner:** Tyler Reynold [REDACTED], Troy, MO [REDACTED]
[REDACTED]**Date:** August 28, 2026

Coverage of this petition appeared on automotive-interest outlets in late August 2026, and it appears to have prompted additional owners to file complaints describing the same failure mode. Petitioner submits this supplement to bring those complaints to the agency's attention and requests that they be included in the technical review of the above petition.

Petitioner notes that this coverage reached owners only if they happened to read those outlets or follow owner forums. There has been no recall notice and no manufacturer communication to owners. Additionally, because these repairs are denied warranty coverage on a road-hazard basis, affected owners typically pay out of pocket or file an insurance claim, and may have no reason to think a federal safety report is warranted. Petitioner does not attempt to estimate the number of unreported failures, but respectfully submits that the public complaint count likely understates actual incidence. Most of the complaints below describe failures that occurred well before the complaints were filed, in one case more than a year earlier.

Additional complaints

Between August 22 and August 26, 2026, the following complaints were filed describing road debris passing through the front grille and puncturing a heat exchanger (radiator, hybrid/inverter radiator, or A/C condenser) on a model year 2024–2026 Grand Highlander:

ODINO	Model yr	Component
11758722	2024	A/C condenser
11758738	2024	A/C condenser
11758770	2025	Radiator
11758833	2024	Cooling system
11758880	2024	Radiator

