

HONDA

American Honda Motor Co., Inc.
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January 15, 2026

Sharon Yukevich
Division Chief – Vehicle Defect Division A
Office of Defects Investigation
U.S. Department of Transportation
National Highway Traffic Safety Administration
1200 New Jersey Ave., SE
Washington, DC 20590

Re: Information Request ID PE25-017-01

Dear Ms. Yukevich,

In reply to the Information Request (IR) letter dated November 18, 2025, Honda has already submitted a response to questions two (2), three (3), four (4), seven (7), eight (8), and nine (9) on December 18, 2025.

This submission contains responses to questions one (1), five (5), six (6), ten (10), eleven (11), twelve (12), thirteen (13), fourteen (14), and fifteen (15). Also, there are updates to the responses for questions three (3) and nine (9).

Please let us know if there are any questions.

Respectfully,

AMERICAN HONDA MOTOR CO., INC.


Andrea Martin
Senior Director
Product Regulatory Office

am:sb

1. State, by model and model year, the number of Subject Vehicles Honda has manufactured for sale or lease in the United States. Separately, for each Subject Vehicle manufactured to date by Honda, state the following:
 - a. Vehicle identification number (17-character VIN);
 - b. Make;
 - c. Model;
 - d. Model Year;
 - e. Subject System part numbers and design version(s) installed as original equipment;
 - f. Date of manufacture (MM/DD/YYYY);
 - g. Date warranty coverage commenced (MM/DD/YYYY);
 - h. The State in the United States where the vehicle was originally sold or leased, or delivered for sale or lease (postal abbreviation); and
 - i. Trim Level.

Provide the table in Microsoft Excel, or a compatible format, entitled "PRODUCTION DATA."

Response:

The number of Subject Vehicles Honda has manufactured for sale or lease in the United States:

Source	CoreMQ
Date the information was gathered	12/3/2025

Model	MY	Number of vehicles manufactured for sale or lease in the US
Pilot	2023	75,321
Pilot	2024	67,237
Pilot	2025	233,968

For the production data, including items "a" through "i," please see the attached file titled:

- PE25017-01_R1_VIN List Part Design Info_CONFIDENTIAL.xlsx

3. Separately, for each item (complaint, report, claim, notice, or matter) within the scope of your response to Request No. 2, state the following information:
 - a. Honda's file number or other identifier used;
 - b. The category of the item, as identified in Request No. 2 (i.e., consumer complaint, field report, etc.);
 - c. Vehicle owner or fleet name (and fleet contact person), email address and telephone number (please use distinct fields for each data type);
 - d. Vehicle owner or fleet street address, city, state (postal abbreviation), and ZIP code (please use distinct fields for each data type);
 - e. Vehicle identification number (17-character VIN);
 - f. Vehicle's make, model and model year (please use distinct fields for each data type);
 - g. Vehicle's mileage at time of incident (numeric data type);
 - h. Incident date (MM/DD/YYYY);
 - i. Report or claim date (MM/DD/YYYY);
 - j. Whether a crash is alleged;
 - k. Whether property damage is alleged;
 - l. Number of alleged injuries, if any;
 - m. Number of alleged fatalities if any;

- n. Whether the Subject System displayed a false positive, false negative, or both; and
 - o. Which seating position(s) experienced the Alleged Defect.
- Provide this information in Microsoft Excel, or a compatible format, entitled "REQUEST NUMBER TWO DATA."

Response:

For the table of complaints with items "a" through "m", please see the included file titled:

- *PE25017-01_R3_CONFIDENTIAL.xlsx*

NOTE: The data provided was amended on December 18, 2025. During a subsequent review, we identified a misclassification in several non-warranty cases due to an earlier interpretation issue. We have re-evaluated these cases, and the corrected information is now reflected in the amended dataset, specifically in column "n."

5. State, by model and model year, a total count for all of the following categories of claims, collectively, that have been paid by Honda to date that relate to, or may relate to, the Alleged Defect in the Subject and Peer Vehicles: warranty claims; extended warranty claims; claims for good will services that were provided; field, zone, or similar adjustments and reimbursements; and warranty claims or repairs made in accordance with a procedure specified in a technical service bulletin or customer satisfaction campaign. Separately, for each such claim, state the following information:

- a. Honda's claim number;
 - b. Vehicle owner or fleet name (and fleet contact person), email address and telephone number (please use distinct fields for each data type);
 - c. Vehicle owner or fleet street address, city, state (postal abbreviation), and ZIP code (please use distinct fields for each data type);
 - d. Vehicle identification number (17-character VIN);
 - e. Repair date (MM/DD/YYYY);
 - f. Vehicle mileage at time of repair (numeric data type);
 - g. Repairing dealer's or facility's name, telephone number, city and state or ZIP code (please use distinct fields for each data type);
 - h. Labor operation number(s);
 - i. Problem code(s);
 - j. Diagnostic trouble code(s);
 - k. Replacement part number(s) and description(s);
 - l. Concern stated by customer;
 - m. Cause as stated on the repair order;
 - n. Correction as stated on the repair order;
 - o. Additional comments, if any, by dealer/technician relating to claim and/or repair; and
 - p. Whether the Subject System displayed a false positive, false negative, or both; and
 - q. Which seating position(s) experienced the Alleged Defect.
- Provide this information in Microsoft Excel, or a compatible format, entitled "WARRANTY DATA."

Response:

For the table of complaints with items "a" through "q", please see the included files titled:

- *PE25017-01_R5_ (Warranty Data) Buckle_CONFIDENTIAL.xlsx*
- *PE25017-01_R5_ (Warranty Data) WSBR_CONFIDENTIAL.xlsx*

6. Describe in detail the search methods and search criteria used by Honda to identify the claims in response to Request No. 5, including the labor operations, problem codes, diagnostic trouble codes, part numbers, and any other pertinent parameters used.

Response:

For request number 6, please see the included files titled:

- *PE25017-01_R6_(Warranty Search Method) Buckle_CONFIDENTIAL.xlsx*
- *PE25017-01_R6_(Warranty Search Method) WSBR_CONFIDENTIAL.xlsx*

9. Produce copies of all service, warranty, and other documents that relate to, or may relate to, the Alleged Defect in the Subject and Peer Vehicles, that Honda has issued to any dealers, regional or zone offices, field offices, fleet purchasers, or other entities. This includes, but is not limited to, bulletins, advisories, informational documents, training documents, or other documents or communications, with the exception of standard shop manuals. Also include the latest draft copy of any communication that Honda is planning to issue within the next 120 days.

Response:

For the Service Bulletin information, please see the included file titled:

- *PE25017-01_R9_TSB A26-027_CONFIDENTIAL.pdf*

NOTE: There has been an update to the service bulletin since the December 18, 2025, submission.

10. Describe all assessments, analyses, tests, test results, studies, surveys, simulations, investigations, inquiries, and/or evaluations (collectively, "actions") that relate to, or may relate to, the Alleged Defect in the Subject and Peer Vehicles that have been conducted, are being conducted, are planned, or are being planned by, or for, Honda. For each such action, provide the following information:

- a. Action title or identifier;
- b. The actual or planned start date;
- c. The actual or expected end date;
- d. Brief summary of the subject and objective of the action;
- e. Engineering group(s)/supplier(s) responsible for designing and for conducting the action; and
- f. A brief summary of the findings and/or conclusions resulting from the action.

For each action identified, provide copies of all documents related to the action, regardless of whether the documents are in interim, draft, or final form. Organize the documents chronologically by action.

Response:

For the requested documents, please see included file titled:

- *PE25017-01_R10_231012 23M Pilot WSBR Final report_CONFIDENTIAL.pdf*
- *PE25017-01_R10_240625 23 Pilot WSBR RPC Final_CONFIDENTIAL.pdf*
- *PE25017-01_R10_Open QIS_HNA24021301_22-24M Pilot & Passport Rear Seat Belt Wire Damage_CONFIDENTIAL.pdf*

- *PE25017-01_R10_DTC_investigation_revision_2_CONFIDENTIAL.pdf*
- *PE25017-01_R10_HNA24021301 22-24M Pilot & Passport Rear Seat Belt Wire Damage CM Final 20Aug2024 rev1_CONFIDENTIAL.pdf*
- *PE25017-01_R10_Part analysis summary for 2023-2025 Pilot Rear Buckles_CONFIDENTIAL.xlsx*
- *PE25017-01_R10_TALK-A-1-00564 22-24M Pilot Passport Seatbelt Wire Damage Final 3Oct2024_CONFIDENTIAL.pdf*

11. Describe all modifications or changes made by, or on behalf of, Honda in the design, material composition, manufacture, quality control, supply, or installation of the Subject System and its related components, from the start of production to date, which relate to, or may relate to, the Alleged Defect in the Subject and Peer Vehicles. For each such modification or change, provide the following information:

- a. The date or approximate date on which the modification or change was incorporated into vehicle production;
- b. A detailed description of the modification or change;
- c. The reason(s) for the modification or change;
- d. The part number(s) (service and engineering) of the original components;
- e. The part number(s) (service and engineering) of the modified components;
- f. Whether the original unmodified components were withdrawn from production and/or sale, and if so, when;
- g. When the modified components were made available as service components; and
- h. Whether the modified components can be interchanged with earlier production components.

Also, provide the above information for any modification or change that Honda is aware of which may be incorporated into vehicle production within the next 120 days.

Response:

For the requested documents, please see included file titled:

- *PE25017-01_R11_Comparison of Subject and Peer Vehicle Change_CONFIDENTIAL.pdf*

12. State the number of each of the following that Honda has sold that may be used in the Subject and Peer Vehicles by component name, part number (both service and engineering/production), model, and model year of the vehicle in which it is used and month/year of sale (including the cut-off date for sales, if applicable):

- a. Subject Systems and their related components;
- b. Similar or substantially similar systems and their related components; and
- c. Any kits that have been released, or developed, by Honda for use in service repairs to the Subject System/assembly.

For each component part number, provide the supplier's name, address, and appropriate point of contact (name, title, and telephone number). Also identify by make, model and model year, any other vehicles of which Honda is aware that contain the identical component, whether installed in production or in service, and state the applicable dates of production or service usage.

Response:

For the requested documents, please see included file titled:

- *PE25017-01_R12_Parts shipping history data_CONFIDENTIAL.xlsx*

13. Describe in detail how the Subject System operates, and include:

- a. Any diagram(s) or schematic(s) necessary.

Response:

For the requested documents, please see included file titled:

- *PE25017-01_R13_Seat Belt Reminder Operation_CONFIDENTIAL.pdf*

14. Describe in detail any and all differences in the Subject System's design and components between the Subject and Peer Vehicles.

Response:

For the requested documents, please see included file titled:

- *PE25017-01_R14_Wireless Seat Belt Reminder Peer System Design_CONFIDENTIAL.pdf*
- *PE25017-01_R14_Seat Belt Reminder Peer System Design_CONFIDENTIAL.pdf*

15. Furnish Honda's assessment of the Alleged Defect in the Subject and Peer Vehicles, including:

- a. The causal or contributory factor(s);
- b. The failure mechanism(s);
- c. The failure mode(s);
- d. The risk to motor vehicle safety that it poses;
- e. What warnings, if any, the operator and the other persons both inside and outside the vehicle would have that the Alleged Defect was occurring, or Subject System was malfunctioning; and
- f. The reports included with this inquiry.

Response:

For the requested documents, please see included file titled:

- *PE25017-01_R15_Honda Assessment_CONFIDENTIAL.pdf*