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**HONDA**

**American Honda Motor Co., Inc.**  
1919 Torrance Boulevard  
Torrance, CA 90501-2746  
Phone (310) 783-2000

December 18, 2025

Sharon Yukevich  
Division Chief – Vehicle Defect Division A  
Office of Defects Investigation  
U.S. Department of Transportation  
National Highway Traffic Safety Administration  
1200 New Jersey Ave., SE  
Washington, DC 20590

Re: Information Request ID PE25-017-01

Dear Ms. Yukevich,

In reply to the Information Request (IR) letter dated November 18, 2025, Honda is submitting this initial response regarding your investigation (PE25-017-01). This submission contains the responses to questions two (2), three (3), four (4), seven (7), eight (8), and nine (9) of the IR letter. The responses to the other questions will be submitted by January 19, 2026, per the due-date-extension-request previously granted on December 12, 2025. Please let us know if there are any questions.

Respectfully,

AMERICAN HONDA MOTOR CO., INC.



Andrea Martin  
Senior Director  
Product Regulatory Office

am:sb

1. State, by model and model year, the number of Subject Vehicles Honda has manufactured for sale or lease in the United States. Separately, for each Subject Vehicle manufactured to date by Honda, state the following:
  - a. Vehicle identification number (17-character VIN);
  - b. Make;
  - c. Model;
  - d. Model Year;
  - e. Subject System part numbers and design version(s) installed as original equipment;
  - f. Date of manufacture (MM/DD/YYYY);
  - g. Date warranty coverage commenced (MM/DD/YYYY);
  - h. The State in the United States where the vehicle was originally sold or leased, or delivered for sale or lease (postal abbreviation); and
  - i. Trim Level.

Provide the table in Microsoft Excel, or a compatible format, entitled "PRODUCTION DATA."

Response:

*The number of Subject Vehicles Honda has manufactured for sale or lease in the United States:*

Source	CoreMQ
Date the information was gathered	12/3/2025

Model	MY	Number of vehicles manufactured for sale or lease in the US
Pilot	2023	75,321
Pilot	2024	67,237
Pilot	2025	233,968

**NOTE:** For the production data, including items "a" through "i," this information will be submitted at a later date through an extension request.

2. State the number of each of the following, received by Honda, or of which Honda is otherwise aware, which relate to, or may relate to, the Alleged Defect in the Subject and Peer Vehicles:
  - a. Consumer complaints, including those from fleet operators;
  - b. Field reports, including dealer field reports;
  - c. Reports involving a crash, injury, or fatality;
  - d. Property damage claims;
  - e. Third-party arbitration proceedings, both pending and closed, where Honda is or was a party to the arbitration; and
  - f. Lawsuits, both pending and closed, in which Honda is or was a defendant or codefendant.

For subparts "a" through "f" state the total number of each item (e.g., consumer complaints, field reports, etc.) separately. Multiple incidents involving the same vehicle are to be counted separately. Multiple reports of the same incident are also to be counted separately (i.e., a consumer complaint and a field report involving the same incident in which a crash occurred are to be counted as a crash report, a field report, and a consumer complaint).

In addition, for items “c” through “f,” provide a summary description of the alleged problem and causal and contributing factors and Honda’s assessment of the problem, with a summary of the significant underlying facts and evidence. For items “e” and “f,” identify the parties to the action, as well as the caption, court, docket number, and date on which the complaint or other document initiating the action was filed.

Response:

The complaints received by Honda are provided below.

	Quantity
a. Consumer complaints, including those from fleet operators;	127
b. Field reports, including dealer field reports;	77
c. Reports involving a crash, injury, or fatality;	1
d. Property damage claims; and	0
e. Third-party arbitration proceedings where American Honda Motor Co. is or was a party to the arbitration; and	0
f. Lawsuits, both pending and closed, in which American Honda Motor Co. is or was a defendant or codefendant.	25

Source	(1) CR database, (2) TechLine database (3) Field Report database & (4) Legal database (ALMA)
Last date the information was gathered	(1) 11/24/2025 (2) 11/21/2025 (3) 11/21/2025 (4) 11/21/2025

For summaries of additional information for items “c” through “f,” please see the attached file titled:

- PE25017-01\_R2\_Legal Additional Information\_CONFIDENTIAL.xlsx

3. Separately, for each item (complaint, report, claim, notice, or matter) within the scope of your response to Request No. 2, state the following information:

- Honda’s file number or other identifier used;
- The category of the item, as identified in Request No. 2 (i.e., consumer complaint, field report, etc.);
- Vehicle owner or fleet name (and fleet contact person), email address and telephone number (please use distinct fields for each data type);
- Vehicle owner or fleet street address, city, state (postal abbreviation), and ZIP code (please use distinct fields for each data type);
- Vehicle Identification Number (17-character VIN);
- Vehicle’s make, model, and model year (please use distinct fields for each data type);
- Vehicle’s mileage at time of incident (numeric data type);
- Incident date (MM/DD/YYYY);
- Report or claim date (MM/DD/YYYY);
- Whether a crash is alleged;
- Whether property damage is alleged;
- Number of alleged injuries, if any;
- Number of alleged fatalities, if any;
- Whether the Subject System displayed a false positive, false negative, or both; and
- Which seating position(s) experienced the Alleged Defect.

Provide this information in Microsoft Excel, or a compatible format, entitled "REQUEST NUMBER TWO DATA."

Response:

*For the table of complaints with items "a" through "o", please see the included file titled:*

- *PE25017-01\_REQUEST NUMBER TWO DATA\_CONFIDENTIAL.xlsx*

4. Produce copies of all documents related to each item within the scope of Request No. 2. Organize the documents separately by category (i.e., consumer complaints, field reports, etc.) and describe the method Honda used for organizing the documents. Describe in detail the search methods and search criteria used by Honda to identify the items in response to Request No. 2.

Response:

*For the copies of all documents related to each item within the scope of Request No. 2, please see the included files titled:*

- *PE25017-01\_R4\_Consumer Complaints\_CONFIDENTIAL.pdf*
- *PE25017-01\_R4\_Field Reports\_CONFIDENTIAL.pdf*
- *PE25017-01\_R4\_TechLine Reports\_CONFIDENTIAL.pdf*
- *PE25017-01\_R4\_Lawsuits\_CONFIDENTIAL.pdf*

7. Provide a list of all labor operations, labor operation descriptions, problem codes, problem code descriptions, diagnostic trouble codes, and diagnostic trouble code descriptions applicable to the Alleged Defect in the Subject and Peer Vehicles. State whether the diagnostic trouble codes are automatically reported to the warranty database electronically or manually entered into the warranty database by a claims administrator.

Response:

*For the lists of labor operations, diagnostic trouble codes, and their descriptions, please see the included files titled:*

- *PE25017-01\_R7\_LON List\_CONFIDENTIAL.xlsx*
- *PE25017-01\_R7\_DTC List\_CONFIDENTIAL.xlsx*

8. State, by make and model year, the terms of the new vehicle warranty coverage offered by Honda on the Subject and Peer Vehicles concerning the Subject System (i.e., the number of months and mileage for which coverage is provided and the vehicle systems that are covered). Describe any extended warranty coverage option(s) that Honda offered for the Subject and Peer Vehicles related to the Subject System and state by option, model, and model year, the number of vehicles that are covered under each such extended warranty.

Response:

*For the warranty coverage information, please see the included file titled:*

- *PE25017-01\_R8\_Warranty Coverage\_CONFIDENTIAL.xlsx*

*For the extended warranty options and coverage information, please see the included file titled:*

- *PE25017-01\_R8\_Extended Warranty Coverage and Sales\_CONFIDENTIAL.xlsx*

9. Produce copies of all service, warranty, and other documents that relate to, or may relate to, the Alleged Defect in the Subject and Peer Vehicles, that Honda has issued to any dealers, regional or zone offices, field offices, fleet purchasers, or other entities. This includes, but is not limited to, bulletins, advisories, informational documents, training documents, or other documents or communications, with the exception of standard shop manuals. Also include the latest draft copy of any communication that Honda is planning to issue within the next 120 days.

Response:

*For the requested documents, please see included file titled:*

- *PE25017-01\_R9\_TSB 25-011\_CONFIDENTIAL.pdf*

**NOTE:** *The above document has not been released and is expected to be released within the next 120 days.*

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