

Confidential information contained within this document denoted by double red brackets [[]]

HONDA

American Honda Motor Co., Inc.
1919 Torrance Boulevard
Torrance, CA 90501-2746
Phone (310) 783-2000

March 11, 2026

Sharon Yukevich
Division Chief – Vehicle Defect Division A
Office of Defects Investigation
U.S. Department of Transportation
National Highway Traffic Safety Administration
1200 New Jersey Ave., SE
Washington, DC 20590

Re: Information Request ID PE25015-01

Dear Ms. Yukevich,

In reply to the Information Request (IR) letter dated January 30, 2026, Honda is submitting this response. Please let us know if there are any questions.

Respectfully,

AMERICAN HONDA MOTOR CO., INC.



Andrea Martin
Senior Director
Product Regulatory Office

am:tk

1. State, by model and model year, the number of subject vehicles Honda has manufactured for sale or lease in the United States. Separately, for each subject vehicle manufactured to date by Honda, state the following:
 - a. Vehicle identification number (17-character VIN);
 - b. Make;
 - c. Model;
 - d. Model Year;
 - e. Subject component part number and design version installed as original equipment;
 - f. Date of manufacture (MM/DD/YYYY);
 - g. Date warranty coverage commenced (MM/DD/YYYY); and
 - h. The State in the United States where the vehicle was originally sold, leased, or delivered for sale or lease (postal abbreviation).

Provide the table in Microsoft Excel, or a compatible format, entitled "PRODUCTION DATA."

Response:

For the production data, please see the following included file:

- *PE25015_R1_Production Data_CONFIDENTIAL.xlsx*

2. State the number of each of the following, received by Honda, or of which Honda is otherwise aware, which relate to, or may relate to, the alleged defect in the subject vehicles:
 - a. Consumer complaints, including those from fleet operators;
 - b. Field reports, including dealer field reports;
 - c. Reports involving a crash, injury, or fatality;
 - d. Property damage claims;
 - e. Third-party arbitration proceedings, both pending and closed, where Honda is or was a party to the arbitration; and
 - f. Lawsuits, both pending and closed, in which Honda is or was a defendant or codefendant.

For subparts "a" through "f" state the total number of each item (e.g., consumer complaints, field reports, etc.) separately. Multiple incidents involving the same vehicle are to be counted separately. Multiple reports of the same incident are also to be counted separately (i.e., a consumer complaint and a field report involving the same incident in which a crash occurred are to be counted as a crash report, a field report, and a consumer complaint).

In addition, for items "c" through "f," provide a summary description of the alleged problem and causal and contributing factors and Honda's assessment of the problem, with a summary of the significant underlying facts and evidence. For items "e" and "f," identify the parties to the action, as well as the caption, court, docket number, and date on which the complaint or other document initiating the action was filed.

Response:

	Quantity
a. Consumer complaints, including those from fleet operators;	29
b. Field reports, including dealer field reports;	88
c. Reports involving a crash, injury, or fatality;	1
d. Property damage claims; and	0
e. Third-party arbitration proceedings where American Honda Motor Co. is or was a party to the arbitration; and	0
f. Lawsuits, both pending and closed, in which American Honda Motor Co. is or was a defendant or codefendant.	6

Source	(1) CR database, (2) Techline database (3) Field Report database & (4) Legal database (ALMA)
Last date the information was gathered	(1) 2/5/2026 (2) 2/4/2026 (3) 2/4/2026 (4) 2/4/2026

For summaries of additional information for items “c” through “f”, please see the attached file titled:

- PE25015_R2_Legal Claims Additional Information_CONFIDENTIAL.xlsx
- PE25015_R2_CR Case Additional Information_CONFIDENTIAL.xlsx

3. Separately, for each item (complaint, report, claim, notice, or matter) within the scope of your response to Request No. 2, state the following information:
 - a. Honda’s file number or other identifier used;
 - b. The category of the item, as identified in Request No. 2 (i.e., consumer complaint, field report, etc.);
 - c. Vehicle owner or fleet name (and fleet contact person), email address and telephone number (please use distinct fields for each data type);
 - d. Vehicle owner or fleet street address, city, state (postal abbreviation), and ZIP code (please use distinct fields for each data type);
 - e. Vehicle Identification Number (17-character VIN);
 - f. Vehicle’s make, model, and model year (please use distinct fields for each data type);
 - g. Vehicle’s mileage at time of incident (numeric data type);
 - h. Incident date (MM/DD/YYYY);
 - i. Report or claim date (MM/DD/YYYY);
 - j. Whether a crash is alleged;
 - k. Whether property damage is alleged;
 - l. Number of alleged injuries, if any; and
 - m. Number of alleged fatalities, if any;

Provide this information in Microsoft Excel, or a compatible format, entitled “REQUEST NUMBER TWO DATA.”

Response:

For the table of complaints, please see the included file titled:

- PE25015_R3_Request No 2 Data_CONFIDENTIAL.xlsx

4. Produce copies of all documents related to each item within the scope of Request No. 2. Organize the documents separately by category (i.e., consumer complaints, field reports, etc.) and describe the method Honda used for organizing the documents. Describe in detail the search methods and search criteria used by Honda to identify the items in response to Request No. 2.

Response:

Please see the included files:

- PE25015_R4_Field Reports_CONFIDENTIAL.pdf
- PE25015_R4_Tech Line_CONFIDENTIAL.pdf
- PE25015_R4_Legal Cases_CONFIDENTIAL.pdf
- PE25015_R4_CR Cases_CONFIDENTIAL.pdf
- PE25015_R4_Search Method_CONFIDENTIAL.pdf

5. State, by model and model year, a total count for all of the following categories of claims, collectively, that have been paid by Honda to date that relate to, or may relate to, the alleged defect in the subject vehicles: warranty claims; extended warranty claims; claims for good will services that were provided; field, zone, or similar adjustments and reimbursements; and warranty claims or repairs made in accordance with a procedure specified in a technical service bulletin or customer satisfaction campaign.

Separately, for each such claim, state the following information:

- a. Honda's claim number;
- b. Vehicle owner or fleet name (and fleet contact person), email address and telephone number (please use distinct fields for each data type);
- c. Vehicle owner or fleet street address, city, state (postal abbreviation), and ZIP code (please use distinct fields for each data type);
- d. 17-character VIN;
- e. Repair date (MM/DD/YYYY);
- f. Vehicle mileage at time of repair (numeric data type);
- g. Repairing dealer's or facility's name, telephone number, city and state or ZIP code (please use distinct fields for each data type);
- h. Labor operation number(s);
- i. Problem code(s);
- j. Diagnostic trouble code(s);
- k. Replacement part number(s) and description(s);
- l. Concern stated by customer;
- m. Cause as stated on the repair order;
- n. Correction as stated on the repair order; and
- o. Additional comments, if any, by dealer/technician relating to claim and/or repair;

Provide this information in Microsoft Excel, or a compatible format, entitled "WARRANTY DATA."

Response:

Please see the included file titled:

- PE25015_R5_WARRANTY DATA_CONFIDENTIAL.xlsx

6. Describe in detail the search methods and search criteria used by Honda to identify the claims in response to Request No. 5, including the labor operations, problem codes, diagnostic trouble codes, part numbers, and any other pertinent parameters used.

Response:

Please see the included file titled:

- PE25015_R6_Warranty Search Method_CONFIDENTIAL.xlsx

7. Produce copies of all service, warranty, and other documents that relate to, or may relate to, the Alleged Defect in the Subject Vehicles, that Honda has issued to any dealers, regional or zone offices, field offices, fleet purchasers, or other entities. This includes, but is not limited to, bulletins, advisories, informational documents, training documents, or other documents or communications, with the exception of standard shop manuals. Also include the latest draft copy of any communication that Honda is planning to issue within the next 120 days.

Response:

Please see the included file titled:

- 6UB Email blast_CONFIDENTIAL.pdf
- 6UB iN Msg-Final_CONFIDENTIAL.pdf
- 19 ILX Brake Pedal Intermittently Soft or Goes to the Floor (Jan 2022)_CONFIDENTIAL.pdf
- 19 ILX Intermittent Brake Pedal Sinking (May 2024)_CONFIDENTIAL.pdf
- B25-055_CONFIDENTIAL.pdf

8. Describe all assessments, analyses, tests, test results, studies, surveys, simulations, investigations, inquiries and/or evaluations (collectively, "actions") that relate to, or may relate to, the Alleged Defect in the Subject Vehicles that have been conducted, are being conducted, are planned, or are being planned by, or for, Honda. For each such action, provide the following information:

- a. Action title or identifier;
- b. The actual or planned start date;
- c. The actual or expected end date;
- d. Brief summary of the subject and objective of the action;
- e. Engineering group(s)/supplier(s) responsible for designing and for conducting the action; and
- f. A brief summary of the findings and/or conclusions resulting from the action.

For each action identified, provide copies of all documents related to the action, regardless of whether the documents are in interim, draft, or final form. Organize the documents chronologically by action.

Response:

Please see the included files:

- PE25015_R8_Investigation Summary Table_CONFIDENTIAL.xlsx
- 8-A_Defective parts confirmation_260225_CONFIDENTIAL.pdf
- 8-A_returned parts measure_260225_CONFIDENTIAL.pdf
- 8-A_returned parts photo_260225_CONFIDENTIAL.pdf
- 8-C_Cup sealing_260225_CONFIDENTIAL.pdf
- 8-D_Cup Shape Characteristics_260225_CONFIDENTIAL.pdf
- 8-E_LIST of 2016-2022 ILX with Hose product_CONFIDENTIAL.xlsx
- 8-E_Spike factor_260225_CONFIDENTIAL.pdf
- 8-E_traceability_260225_CONFIDENTIAL.pdf
- 19M ILX IL_TN DVR EMCS data summary 2_CONFIDENTIAL.pdf
- 19M ILX Warranty Claims_Production Record_CONFIDENTIAL.pdf
- Copy of DVR-867 Case VINs_CONFIDENTIAL.xlsx
- GQC presentation final - ILX master cylinder-eng_CONFIDENTIAL.pdf
- ILX Master cylinder QIS_CONFIDENTIAL.pdf
- ILX warranty Analysis report 20211216_CONFIDENTIAL.pdf
- ILX warranty Analysis report AT1 20211216_CONFIDENTIAL.pdf
- ILX warranty Analysis report AT2 20211216_CONFIDENTIAL.pdf
- ILX warranty Analysis report AT3 20211227_CONFIDENTIAL.pdf
- ILX warranty Analysis report AT4 20211216_CONFIDENTIAL.pdf
- ILX warranty Analysis report AT5 20211216_CONFIDENTIAL.pdf
- MS-25006-1_ILX Market Failure Analysis Immersion Test_CONFIDENTIAL.pdf
- MS-25022-1_ILX Market Failure Response_Various Test Results_CONFIDENTIAL.pdf
- QIS-ILX BrakepedalFeelingSoft_CONFIDENTIAL.pdf
- QIS-Attachment_1_CONFIDENTIAL.pdf
- QIS-Attachment_2_CONFIDENTIAL.pdf
- QIS-Attachment_3_CONFIDENTIAL.pdf
- QIS-Attachment_4_CONFIDENTIAL.pdf
- QIS-Attachment_5_CONFIDENTIAL.pdf
- QIS-Attachment_6_CONFIDENTIAL.pdf
- QIS-Attachment_7_CONFIDENTIAL.pdf
- QIS-Attachment_8_CONFIDENTIAL.pdf
- QIS-Attachment_9_CONFIDENTIAL.pdf
- QIS-Attachment_10_CONFIDENTIAL.pdf
- QIS-Attachment_11_CONFIDENTIAL.pdf
- QIS-Attachment_12_CONFIDENTIAL.pdf
- 2408025 19M ILX BF Analysis report_CONFIDENTIAL.pdf
- 19UDE2F30KA011417_MC_measured_CONFIDENTIAL.pdf

9. Regarding the scope of Recall 25V859, describe in detail the following:
 - a. How the production beginning and ending dates were determined;
 - b. How the potentially defective percentage was determined; and
 - c. The “short interval between the brake reservoir hose production and vehicle assembly” that affected these vehicles.

Response:

Please see the included files:

- *9_a_b-responses_CONFIDENTIAL.xlsx*
- *9-c_what is short interval_260225_CONFIDENTIAL.pdf*

10. Describe all modifications or changes made by, or on behalf of, Honda in the design, material composition, manufacturing, quality control, supply, or installation of the Subject Component, from the start of component production to date, which relate to, or may relate to, the Alleged Defect in the Subject Vehicles. For each such modification or change, provide the following information:

- a. The date or approximate date on which the modification or change was incorporated into vehicle production;
- b. A detailed description of the modification or change;
- c. The reason(s) for the modification or change;
- d. The part number(s) (service and engineering) of the original component;
- e. The part number(s) (service and engineering) of the modified component;
- f. Whether the original unmodified component was withdrawn from production and/or sale, and if so, when;
- g. When the modified component was made available as a service component; and
- h. Whether the modified component can be interchanged with earlier production components.

Also, provide the above information for any modification or change that Honda is aware of which may be incorporated into vehicle production within the next 120 days.

Response:

Please see the included files:

- *PE25015_R10_Change History_CONFIDENTIAL.xlsx*

11. Describe in detail the design difference(s) between the original and recall remedy part(s) mentioned in the Service Bulletin and Part 573 Safety Recall Report of Recall 25V859.

Response:

Please see the included file titled:

- *11_ILX design change point_260225_CONFIDENTIAL.pdf*

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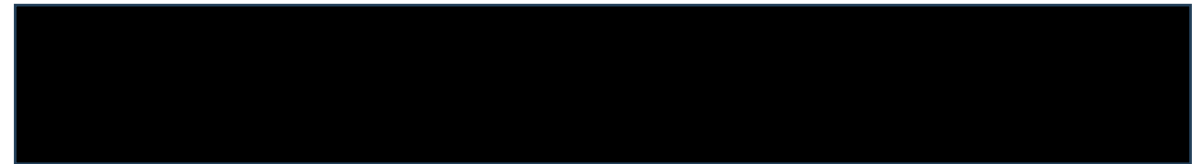
12. Furnish Honda's assessment of the alleged defect in the subject vehicles, including:

- a. The causal or contributory factor(s);
- b. The failure mechanism(s);
- c. The failure mode(s);
- d. The risk to motor vehicle safety that it poses; and
- e. What warnings, if any, the operator and the other persons both inside and outside the vehicle would have that the Alleged Defect was occurring, or Subject System was malfunctioning; and
- f. The reports included with this inquiry.

Response:

- a. *The causal or contributory factor(s);*

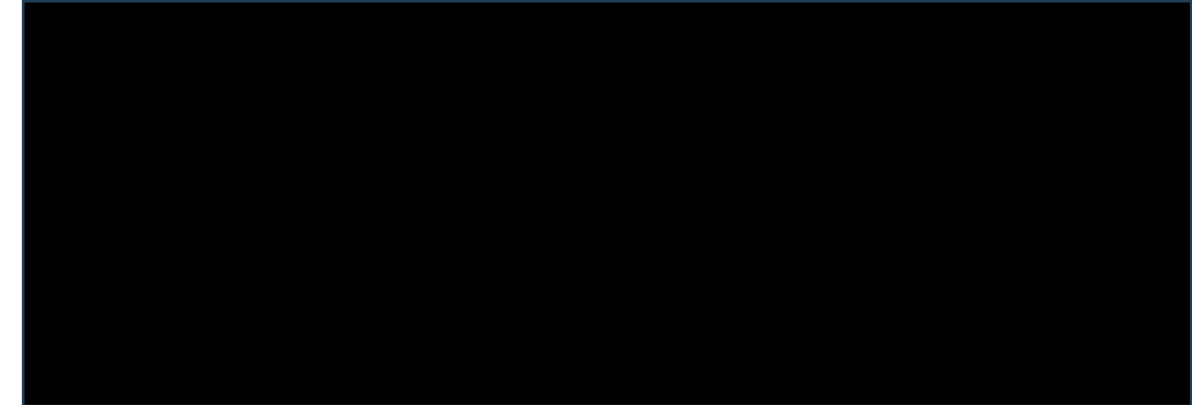
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- b. *The failure mechanism(s);*

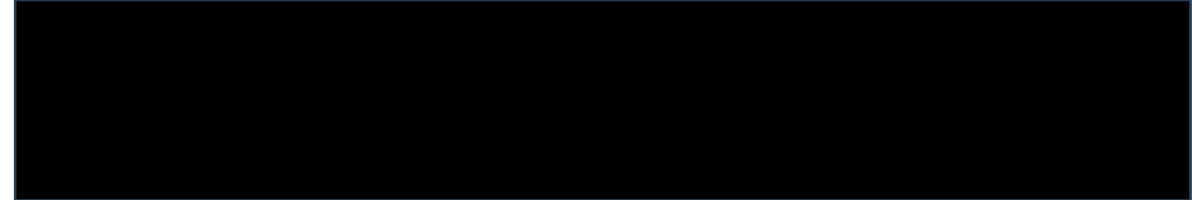
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- c. *The failure mode(s);*

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- d. *The risk to motor vehicle safety that it poses;*

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- e. *What warnings, if any, the operator, and the other persons both inside and outside the vehicle would have that the Alleged Defect was occurring, or Subject Component was malfunctioning;*

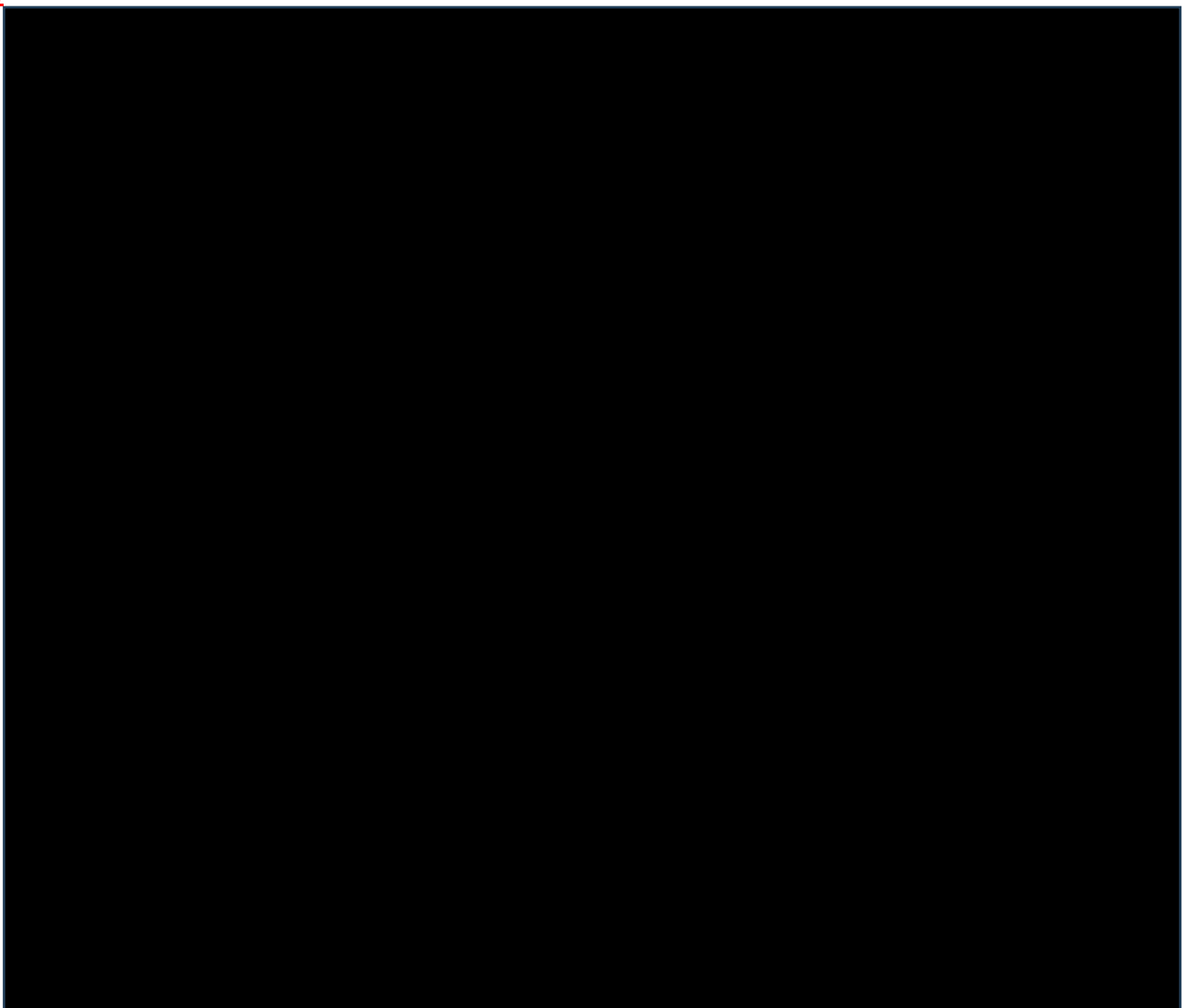
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- f. *The reports included with this inquiry.*

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