

Article Number: [REDACTED]

Article Type: S

Author: [REDACTED]

Global Concern Number: [REDACTED]

Market(s):

Area Code	Geo Sales Area	Date of Activation	Date of Deactivation
NA	***	06/02/2021	06/29/2021
SA	GUF	06/02/2021	06/29/2021
WD	ABW	06/02/2021	06/29/2021
WD	AIA	06/02/2021	06/29/2021
WD	ANT	06/02/2021	06/29/2021
WD	ATG	06/02/2021	06/29/2021
WD	BHS	06/02/2021	06/29/2021
WD	BLZ	06/02/2021	06/29/2021
WD	BMU	06/02/2021	06/29/2021
WD	BRB	06/02/2021	06/29/2021
WD	CRI	06/02/2021	06/29/2021
WD	CUB	06/02/2021	06/29/2021
WD	CYM	06/02/2021	06/29/2021
WD	DMA	06/02/2021	06/29/2021
WD	DOM	06/02/2021	06/29/2021
WD	GRD	06/02/2021	06/29/2021
WD	GTM	06/02/2021	06/29/2021
WD	GUY	06/02/2021	06/29/2021
WD	HND	06/02/2021	06/29/2021
WD	HTI	06/02/2021	06/29/2021
WD	JAM	06/02/2021	06/29/2021
WD	KNA	06/02/2021	06/29/2021
WD	LCA	06/02/2021	06/29/2021
WD	MSR	06/02/2021	06/29/2021
WD	MTQ	06/02/2021	06/29/2021
WD	NIC	06/02/2021	06/29/2021
WD	PAN	06/02/2021	06/29/2021
WD	PRJ	06/02/2021	06/29/2021
WD	SGS	06/02/2021	06/29/2021
WD	SLV	06/02/2021	06/29/2021
WD	SPM	06/02/2021	06/29/2021
WD	SUR	06/02/2021	06/29/2021

WD	TCA	06/02/2021	06/29/2021
WD	TTO	06/02/2021	06/29/2021
WD	UMI	06/02/2021	06/29/2021
WD	VCT	06/02/2021	06/29/2021
WD	VGB	06/02/2021	06/29/2021
WD	VIR	06/02/2021	06/29/2021

**Title:**

2016-2018 Focus, 2018-2019 EcoSport - 1.0L EcoBoost - 6F15 - Loss Of Engine Oil Pressure - Built On Or Before 3-Jul-2019

**Text:**

Some 2016-2018 Focus and 2018-2019 EcoSport vehicles equipped with a 1.0L EcoBoost engine, 6F15 automatic transmission and built on or before 3-Jul-2019 may exhibit an illuminated oil pressure warning lamp with a loss of engine oil pressure. This may be due to a failed engine oil pump belt tensioner which leads to a loss of engine oil pressure. If engine oil pressure at idle is below 10 psi (refer to Section 303-00 in the Workshop Manual for the oil pressure test procedure) and/or metal contamination is present in the engine oil, no further diagnostics should be performed. Replace the engine assembly with a long block option 6006 to correct this condition.

**Vehicles:**

2018-2019 EcoSport B515 India (BW)  
 2016-2018 Focus C346 NA (DH)

**Symptom Code:**

**Global Customer Symptom Codes:**

Category	Q1	Q2	Q3	Full Code
Driver Aid & Information				2****
Driver Aid & Information	Warning Indicators/Messages/Chimes			227***
Driver Aid & Information	Warning Indicators/Messages/Chimes	Engine Oil		227G**
Driver Aid & Information	Warning Indicators/Messages/Chimes	Engine Oil		227G00
Driver Aid & Information	Warning Indicators/Messages/Chimes	Engine Oil	Flashes	227G30
Driver Aid & Information	Warning Indicators/Messages/Chimes	Engine Oil	Inoperative	227G38
Driver Aid & Information	Warning Indicators/Messages/Chimes	Engine Oil	Stays On	227G68
Driver Aid & Information	Instrumentation/Display			228***
Driver Aid & Information	Instrumentation/Display	Oil Pressure		228C**
Driver Aid & Information	Instrumentation/Display	Oil Pressure		228C00
Driver Aid & Information	Instrumentation/Display	Oil Pressure	Inaccurate	228C36
Driver Aid & Information	Instrumentation/Display	Oil Pressure	Inoperative	228C38
Start/Run/Move				4****
Start/Run/Move	Starting	No Crank		4401**
Start/Run/Move	Starting	No Crank		440100
Start/Run/Move	Starting	No Crank	Always	440102
Start/Run/Move	Starting	No Crank	Cold	440112
Start/Run/Move	Starting	No Crank	Hot	440134
Start/Run/Move	Starting	No Crank	Intermittent	440139
Start/Run/Move	Starting	Slow Crank/Battery		4402**

Start/Run/Move	Starting	Slow Crank/Battery		440200
Start/Run/Move	Starting	Slow Crank/Battery	Always	440202
Start/Run/Move	Starting	Slow Crank/Battery	Cold	440212
Start/Run/Move	Starting	Slow Crank/Battery	Hot	440234
Start/Run/Move	Starting	Slow Crank/Battery	Intermittent	440239
Start/Run/Move	Starting	Cranks Won't Start		4403**
Start/Run/Move	Starting	Cranks Won't Start		440300
Start/Run/Move	Starting	Cranks Won't Start	Always	440302
Start/Run/Move	Starting	Cranks Won't Start	Cold	440312
Start/Run/Move	Starting	Cranks Won't Start	Hot	440334
Start/Run/Move	Starting	Cranks Won't Start	Intermittent	440339
Start/Run/Move	Starting	Hard Start/Long Crank		4407**
Start/Run/Move	Starting	Hard Start/Long Crank		440700
Start/Run/Move	Starting	Hard Start/Long Crank	Always	440702
Start/Run/Move	Starting	Hard Start/Long Crank	Cold	440712
Start/Run/Move	Starting	Hard Start/Long Crank	Hot	440734
Start/Run/Move	Starting	Hard Start/Long Crank	Intermittent	440739
Start/Run/Move	Running			441***
Start/Run/Move	Running			4410**
Start/Run/Move	Running			441000
Start/Run/Move	Dipstick			444***
Start/Run/Move	Dipstick	Engine Oil		4441**
Start/Run/Move	Dipstick	Engine Oil		444100
Start/Run/Move	Dipstick	Engine Oil	Inaccurate	444136
Start/Run/Move	Dipstick	Engine Oil	Missing	444148
Start/Run/Move	Fluids			446***
Start/Run/Move	Fluids			4460**
Start/Run/Move	Fluids	Engine Oil		4461**
Start/Run/Move	Fluids	Engine Oil		446100
Start/Run/Move	Fluids	Engine Oil	Overfill	446105
Start/Run/Move	Fluids	Engine Oil	Consumption	446116
Start/Run/Move	Fluids	Engine Oil	Visible Leak	446187
Start/Run/Move	Fluids	Engine Oil	Contamination	446188
Start/Run/Move	Fluids	Engine Oil	Slow Fill	446189
Start/Run/Move	Noise			448***
Start/Run/Move	Noise	Moving/Driving		4482**
Start/Run/Move	Noise	Moving/Driving		448200
Start/Run/Move	Noise	Moving/Driving	Always	448202
Start/Run/Move	Noise	Moving/Driving	Cold	448212

Start/Run/Move	Noise	Moving/Driving	Under Acceleration	44821E
Start/Run/Move	Noise	Moving/Driving	Hot	448234
Start/Run/Move	Noise	Moving/Driving	Intermittent	448239
Driving Performance				5****
Driving Performance	Runs Rough			550***
Driving Performance	Runs Rough			5500**
Driving Performance	Runs Rough	Acceleration		5502**
Driving Performance	Runs Rough	Acceleration		550200
Driving Performance	Runs Rough	Acceleration	Always	550202
Driving Performance	Runs Rough	Acceleration	Cold	550212
Driving Performance	Runs Rough	Acceleration	Hot	550234
Driving Performance	Runs Rough	Acceleration	Intermittent	550239
Driving Performance	Runs Rough	All Running Modes		550A**
Driving Performance	Runs Rough	All Running Modes		550A00
Driving Performance	Runs Rough	All Running Modes	Always	550A02
Driving Performance	Runs Rough	All Running Modes	Cold	550A12
Driving Performance	Runs Rough	All Running Modes	Hot	550A34
Driving Performance	Runs Rough	All Running Modes	Intermittent	550A39
Driving Performance	Idle Quality			551***
Driving Performance	Idle Quality	Fast		5515**
Driving Performance	Idle Quality	Fast		551500
Driving Performance	Idle Quality	Fast	Always	551502
Driving Performance	Idle Quality	Fast	Cold	551512
Driving Performance	Idle Quality	Fast	Hot	551534
Driving Performance	Idle Quality	Fast	Intermittent	551539
Driving Performance	Idle Quality	Rolling		5516**
Driving Performance	Idle Quality	Rolling		551600
Driving Performance	Idle Quality	Rolling	Always	551602
Driving Performance	Idle Quality	Rolling	Cold	551612
Driving Performance	Idle Quality	Rolling	Hot	551634
Driving Performance	Idle Quality	Rolling	Intermittent	551639
Driving Performance	Idle Quality	Stow		5517**
Driving Performance	Idle Quality	Stow		551700
Driving Performance	Idle Quality	Stow	Always	551702
Driving Performance	Idle Quality	Stow	Cold	551712
Driving Performance	Idle Quality	Stow	Hot	551734
Driving Performance	Idle Quality	Stow	Intermittent	551739
Driving Performance	Idle Quality	Rough		5519**
Driving Performance	Idle Quality	Rough		551900

Driving Performance	Idle Quality	Rough	Always	551902
Driving Performance	Idle Quality	Rough	Cold	551912
Driving Performance	Idle Quality	Rough	Hot	551934
Driving Performance	Idle Quality	Rough	Intermittent	551939
Driving Performance	Idle Quality	Stationary Elevated Idle Control		551A**
Driving Performance	Idle Quality	Stationary Elevated Idle Control		551A00
Driving Performance	Idle Quality	Stationary Elevated Idle Control	Inoperative	551A38
Driving Performance	Idle Quality	Stationary Elevated Idle Control	Performance/Function	551A39
Driving Performance	Stalls/Quits			552***
Driving Performance	Stalls/Quits			5520**
Driving Performance	Stalls/Quits			552000
Driving Performance	Stalls/Quits	At Idle		5521**
Driving Performance	Stalls/Quits	At Idle		552100
Driving Performance	Stalls/Quits	At Idle	Always	552102
Driving Performance	Stalls/Quits	At Idle	Cold	552112
Driving Performance	Stalls/Quits	At Idle	Hot	552134
Driving Performance	Stalls/Quits	At Idle	Intermittent	552139
Driving Performance	Stalls/Quits	Acceleration		5522**
Driving Performance	Stalls/Quits	Acceleration		552200
Driving Performance	Stalls/Quits	Acceleration	Always	552202
Driving Performance	Stalls/Quits	Acceleration	Cold	552212
Driving Performance	Stalls/Quits	Acceleration	Hot	552234
Driving Performance	Stalls/Quits	Acceleration	Intermittent	552239
Driving Performance	Stalls/Quits	Cruise/ Steady Speed		5523**
Driving Performance	Stalls/Quits	Cruise/ Steady Speed		552300
Driving Performance	Stalls/Quits	Cruise/ Steady Speed	Always	552302
Driving Performance	Stalls/Quits	Cruise/ Steady Speed	Cold	552312
Driving Performance	Stalls/Quits	Cruise/ Steady Speed	Hot	552334
Driving Performance	Stalls/Quits	Cruise/ Steady Speed	Intermittent	552339
Driving Performance	Stalls/Quits	Deceleration		5524**
Driving Performance	Stalls/Quits	Deceleration		552400
Driving Performance	Stalls/Quits	Deceleration	Always	552402
Driving Performance	Stalls/Quits	Deceleration	Cold	552412
Driving Performance	Stalls/Quits	Deceleration	Hot	552434
Driving Performance	Stalls/Quits	Deceleration	Intermittent	552439
Driving Performance	Stalls/Quits	Not Listed		5522**
Driving Performance	Stalls/Quits	Not Listed		552200
Driving Performance	Lack/Loss of Power			554***
Driving Performance	Lack/Loss of Power			5540**

Driving Performance	Lack/Loss of Power			554000
Driving Performance	Lack/Loss of Power	Acceleration		5542**
Driving Performance	Lack/Loss of Power	Acceleration		554200
Driving Performance	Lack/Loss of Power	Acceleration	Always	554202
Driving Performance	Lack/Loss of Power	Acceleration	Cold	554212
Driving Performance	Lack/Loss of Power	Acceleration	Hot	554234
Driving Performance	Lack/Loss of Power	Acceleration	Intermittent	554239
Driving Performance	Lack/Loss of Power	Acceleration	While Towing	554299
Driving Performance	Lack/Loss of Power	Cruise/ Steady Speed		5543**
Driving Performance	Lack/Loss of Power	Cruise/ Steady Speed		554300
Driving Performance	Lack/Loss of Power	Cruise/ Steady Speed	Always	554302
Driving Performance	Lack/Loss of Power	Cruise/ Steady Speed	Cold	554312
Driving Performance	Lack/Loss of Power	Cruise/ Steady Speed	Hot	554334
Driving Performance	Lack/Loss of Power	Cruise/ Steady Speed	Intermittent	554339
Driving Performance	Lack/Loss of Power	Cruise/ Steady Speed	While Towing	554399
Driving Performance	Hesitates/Stumble			557***
Driving Performance	Hesitates/Stumble			5570**
Driving Performance	Hesitates/Stumble			557000
Driving Performance	Hesitates/Stumble	Acceleration		5572**
Driving Performance	Hesitates/Stumble	Acceleration		557200
Driving Performance	Hesitates/Stumble	Acceleration	Always	557202
Driving Performance	Hesitates/Stumble	Acceleration	Cold	557212
Driving Performance	Hesitates/Stumble	Acceleration	Hot	557234
Driving Performance	Hesitates/Stumble	Acceleration	Intermittent	557239
Driving Performance	Hesitates/Stumble	Cruise/ Steady Speed		5573**
Driving Performance	Hesitates/Stumble	Cruise/ Steady Speed		557300
Driving Performance	Hesitates/Stumble	Cruise/ Steady Speed	Always	557302
Driving Performance	Hesitates/Stumble	Cruise/ Steady Speed	Cold	557312
Driving Performance	Hesitates/Stumble	Cruise/ Steady Speed	Hot	557334
Driving Performance	Hesitates/Stumble	Cruise/ Steady Speed	Intermittent	557339

**Audit Comments:**

Area Code	Geo Sales Area	Comment	Old Date of Deactivation	New Date of Deactivation	CDSID
NA	***	GSMTH EDITED THIS MESSAGE ON: 02-JUN-2021::ADD	01/01/1900	06/02/2041	GSMITH
NA	***	THIS MESSAGE WAS SUPERCEDED BY 49918	06/02/2041	06/29/2021	GSMITH
SA	GUF	GSMTH EDITED THIS MESSAGE ON: 02-JUN-2021::ADD	01/01/1900	06/02/2041	GSMITH
SA	GUF	THIS MESSAGE WAS SUPERCEDED BY 49918	06/02/2041	06/29/2021	GSMITH
WD	ABW	GSMTH EDITED THIS MESSAGE ON: 02-JUN-2021::ADD	01/01/1900	06/02/2041	GSMITH
WD	ABW	THIS MESSAGE WAS SUPERCEDED BY 49918	06/02/2041	06/29/2021	GSMITH



WD	LCA	THIS MESSAGE WAS SUPERCEDED BY 49918	06/02/2041	06/29/2021	GSMITH
WD	MSR	GSMITH EDITED THIS MESSAGE ON: 02-JUN-2021::ADD	01/01/1900	06/02/2041	GSMITH
WD	MSR	THIS MESSAGE WAS SUPERCEDED BY 49918	06/02/2041	06/29/2021	GSMITH
WD	MTQ	GSMITH EDITED THIS MESSAGE ON: 02-JUN-2021::ADD	01/01/1900	06/02/2041	GSMITH
WD	MTQ	THIS MESSAGE WAS SUPERCEDED BY 49918	06/02/2041	06/29/2021	GSMITH
WD	NIC	GSMITH EDITED THIS MESSAGE ON: 02-JUN-2021::ADD	01/01/1900	06/02/2041	GSMITH
WD	NIC	THIS MESSAGE WAS SUPERCEDED BY 49918	06/02/2041	06/29/2021	GSMITH
WD	PAN	GSMITH EDITED THIS MESSAGE ON: 02-JUN-2021::ADD	01/01/1900	06/02/2041	GSMITH
WD	PAN	THIS MESSAGE WAS SUPERCEDED BY 49918	06/02/2041	06/29/2021	GSMITH
WD	PRI	GSMITH EDITED THIS MESSAGE ON: 02-JUN-2021::ADD	01/01/1900	06/02/2041	GSMITH
WD	PRI	THIS MESSAGE WAS SUPERCEDED BY 49918	06/02/2041	06/29/2021	GSMITH
WD	SGS	GSMITH EDITED THIS MESSAGE ON: 02-JUN-2021::ADD	01/01/1900	06/02/2041	GSMITH
WD	SGS	THIS MESSAGE WAS SUPERCEDED BY 49918	06/02/2041	06/29/2021	GSMITH
WD	SLV	GSMITH EDITED THIS MESSAGE ON: 02-JUN-2021::ADD	01/01/1900	06/02/2041	GSMITH
WD	SLV	THIS MESSAGE WAS SUPERCEDED BY 49918	06/02/2041	06/29/2021	GSMITH
WD	SPM	GSMITH EDITED THIS MESSAGE ON: 02-JUN-2021::ADD	01/01/1900	06/02/2041	GSMITH
WD	SPM	THIS MESSAGE WAS SUPERCEDED BY 49918	06/02/2041	06/29/2021	GSMITH
WD	SUR	GSMITH EDITED THIS MESSAGE ON: 02-JUN-2021::ADD	01/01/1900	06/02/2041	GSMITH
WD	SUR	THIS MESSAGE WAS SUPERCEDED BY 49918	06/02/2041	06/29/2021	GSMITH
WD	TCA	GSMITH EDITED THIS MESSAGE ON: 02-JUN-2021::ADD	01/01/1900	06/02/2041	GSMITH
WD	TCA	THIS MESSAGE WAS SUPERCEDED BY 49918	06/02/2041	06/29/2021	GSMITH
WD	TTO	GSMITH EDITED THIS MESSAGE ON: 02-JUN-2021::ADD	01/01/1900	06/02/2041	GSMITH
WD	TTO	THIS MESSAGE WAS SUPERCEDED BY 49918	06/02/2041	06/29/2021	GSMITH
WD	UMI	GSMITH EDITED THIS MESSAGE ON: 02-JUN-2021::ADD	01/01/1900	06/02/2041	GSMITH
WD	UMI	THIS MESSAGE WAS SUPERCEDED BY 49918	06/02/2041	06/29/2021	GSMITH
WD	VCT	GSMITH EDITED THIS MESSAGE ON: 02-JUN-2021::ADD	01/01/1900	06/02/2041	GSMITH
WD	VCT	THIS MESSAGE WAS SUPERCEDED BY 49918	06/02/2041	06/29/2021	GSMITH
WD	VGB	GSMITH EDITED THIS MESSAGE ON: 02-JUN-2021::ADD	01/01/1900	06/02/2041	GSMITH
WD	VGB	THIS MESSAGE WAS SUPERCEDED BY 49918	06/02/2041	06/29/2021	GSMITH
WD	VR	GSMITH EDITED THIS MESSAGE ON: 02-JUN-2021::ADD	01/01/1900	06/02/2041	GSMITH
WD	VR	THIS MESSAGE WAS SUPERCEDED BY 49918	06/02/2041	06/29/2021	GSMITH